

**City of Carson City  
Agenda Report**

**Date Submitted:** June 8, 2012

**Agenda Date Requested:** June 21, 2012

**Time Requested:** 10 Minutes

**To:** Carson City Board of Health

**From:** Health & Human Services (Marena Works)

**Subject Title:** For Possible Action: Report, discussion and possible direction to staff regarding the Director's report on Carson City Health and Human Services (CCHHS) activities. (*Marena Works*)

**Staff Summary:** Provide an update on CCHHS. This is an opportunity to inform the Board of Health of current activities, programs and services within CCHHS.

**Type of Action Requested:** (check one)

Resolution

Ordinance

Formal Action/Motion

Other (Specify) Information Only

**Does This Action Require A Business Impact Statement:**  Yes  No

**Recommended Board Action:** I move to accept the Director's report and give direction to staff on CCHHS activities.

**Explanation for Recommended Board Action:** Items may be brought up in the report that the Board may want to take action on to give staff direction.

**Applicable Statue, Code, Policy, Rule or Regulation:** N/A

**Fiscal Impact:** N/A

**Explanation of Impact:** N/A

**Funding Source:** N/A

**Alternatives:**

**Supporting Material:** Active Strategy Board of Health Briefing Book

**Prepared By:** Marena Works, MSN, MPH, APN

Reviewed By: *Dash Bothe* Date: 6/12/12  
 (Department Head)  
*[Signature]* Date: 6/12/12  
 (City Manager)  
*[Signature]* Date: 6/12/12  
 (District Attorney)  
*Nancy Paulson* Date: 6/12/12  
 (Finance Director)

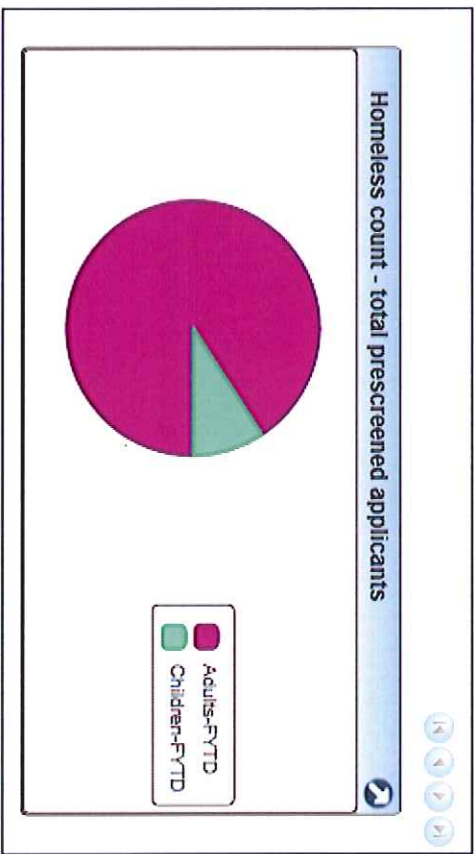
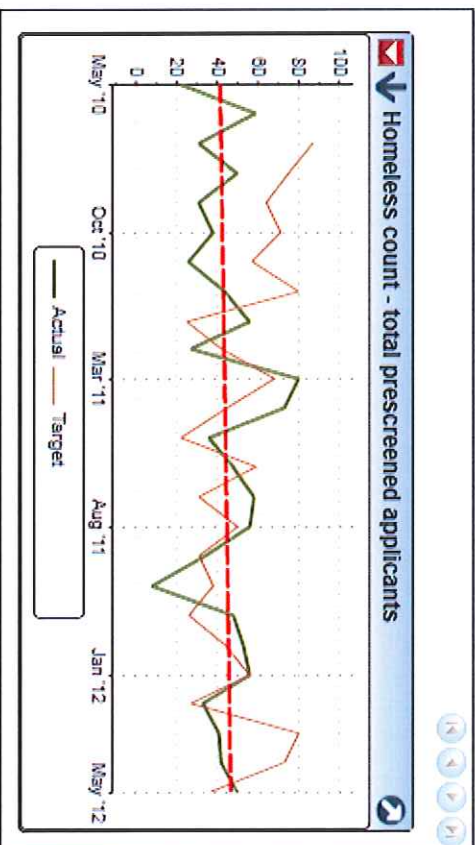
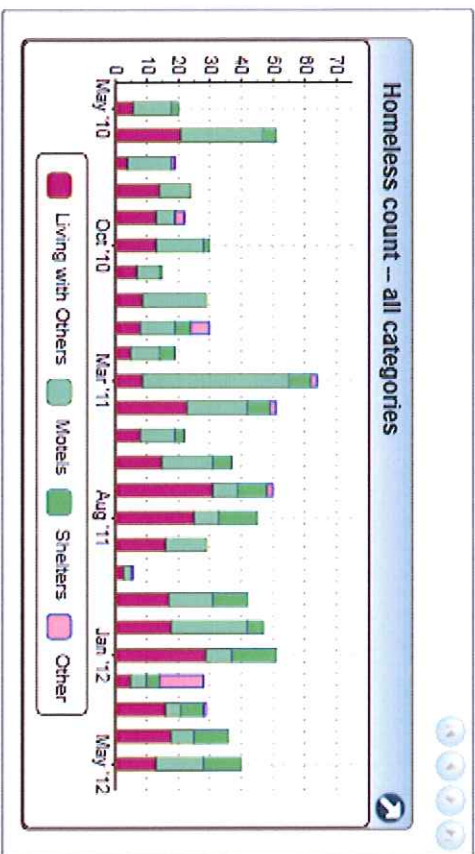
**Board Action Taken:**

Motion: \_\_\_\_\_ 1) \_\_\_\_\_ Aye/Nay  
 2) \_\_\_\_\_ \_\_\_\_\_  
 \_\_\_\_\_  
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 \_\_\_\_\_  
 \_\_\_\_\_

\_\_\_\_\_  
 (Vote Recorded By)

## Human Services

As people come to the Human Services Division to apply for assistance, they are asked questions regarding their housing status. The result of this information gathered at this "prescreen" is presented below.



**Return of Investment for Human Services providing Homeless Prevention Services:**

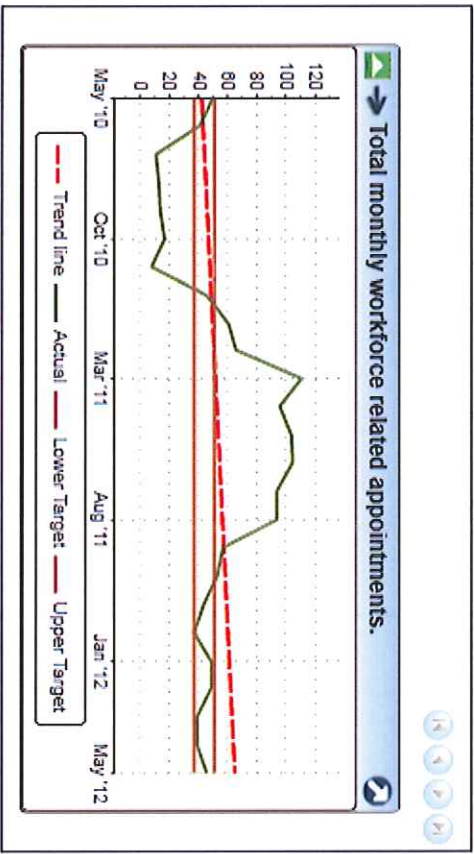
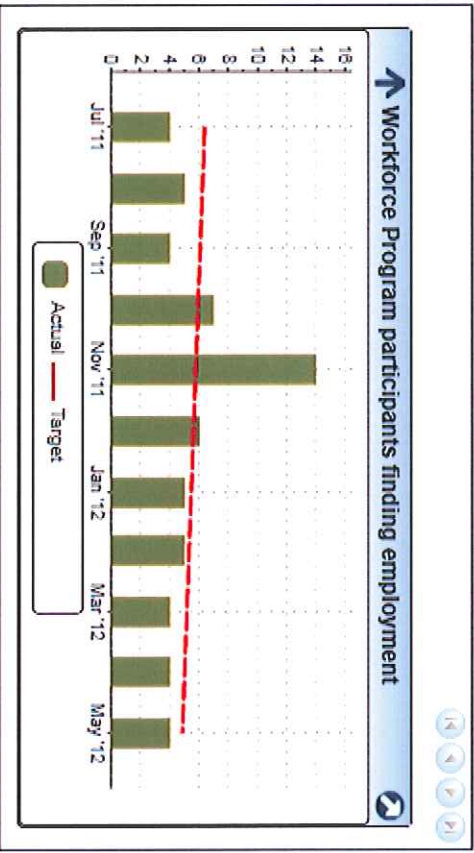
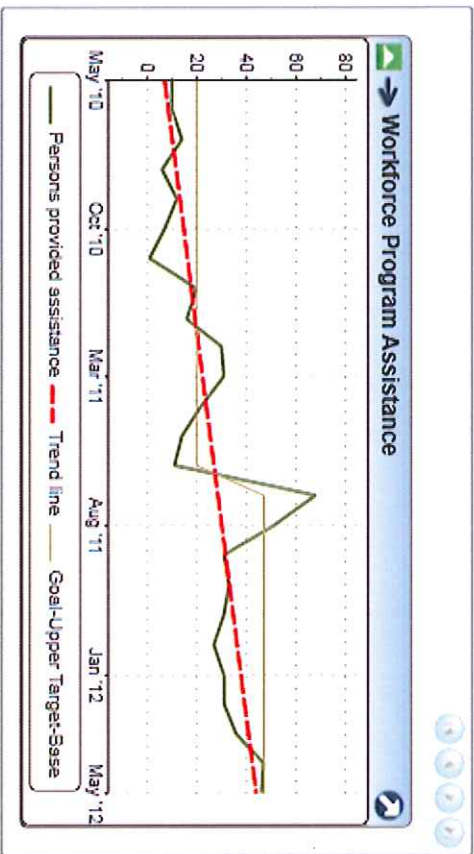
\$151,988.87 (Fiscal YTD) has been returned to local economy!

(Landlords, motels, apartments, utility



## Human Services

The Workforce Assistance program is designed to assist clients find regular employment. Clients are coached in interview techniques, completing an application/resume and searching for a job. This program continues to grow as the emphasis in the Human Service Division has moved toward helping clients become self sufficient and away from short term emergency assistance.



### Preparing clients for job readiness

Unemployment Rate for Carson City = 12.7% = 6,957 (Apr. '12)

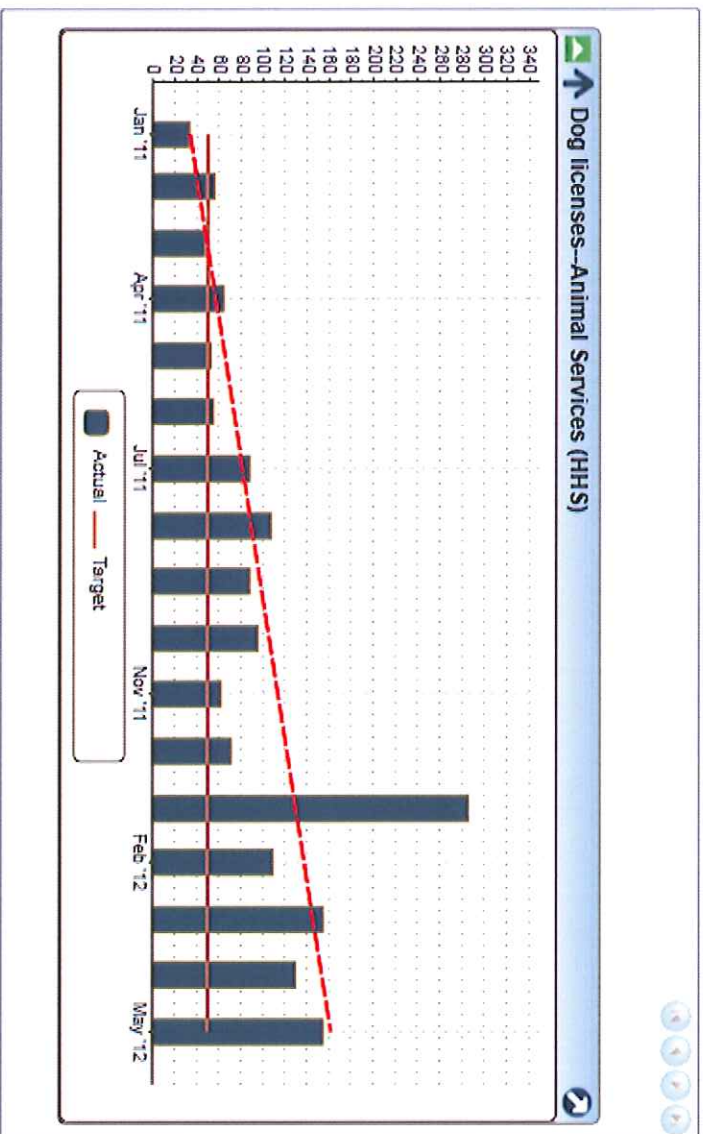
Workforce Services' participants = 444 people (fiscal YTD)





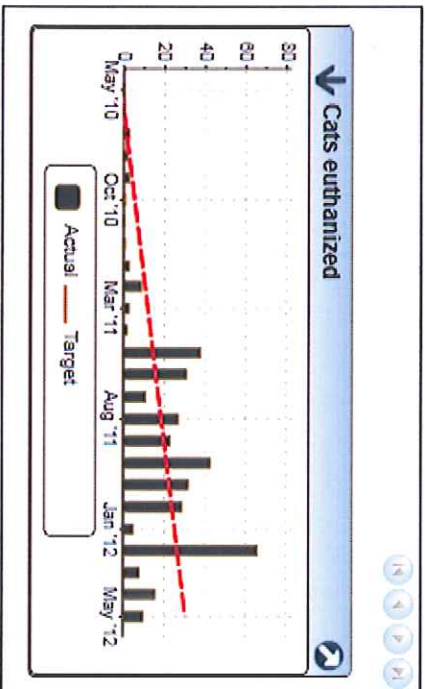
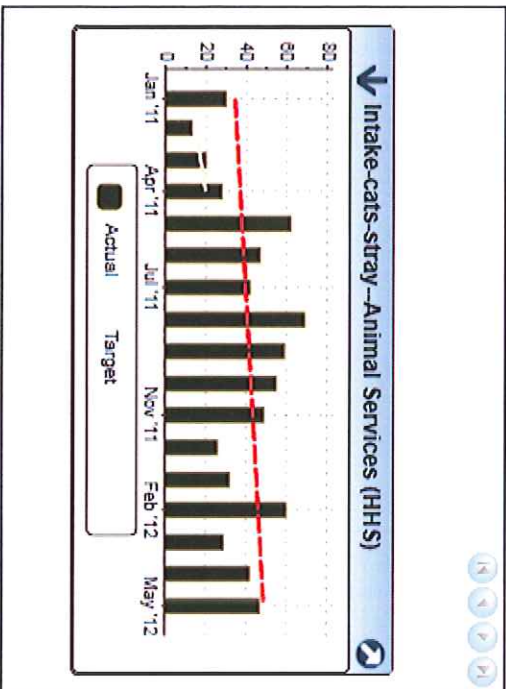
## Animal Services

Animal Services is actively enforcing the ordinance requirement that all dogs who reside in Carson City are licensed. Due to enforcement on every contact with the owner of a dog, our trend line and revenue continue to show positive growth.



## Animal Services

The Animal Services Division accepts stray cats as space allows, however, officers generally do not respond to "at large" cat complaints. Exceptions are where a resident is having problems with feral cats and requests help trapping those cats. Animal Services makes every effort to reunite lost cats with their owners. Even through lost and found reports and scanning for microchips, our return to owner rate for cats is very low. In an effort to improve lost cats being returned to their owner, every cat that is adopted receives a microchip.

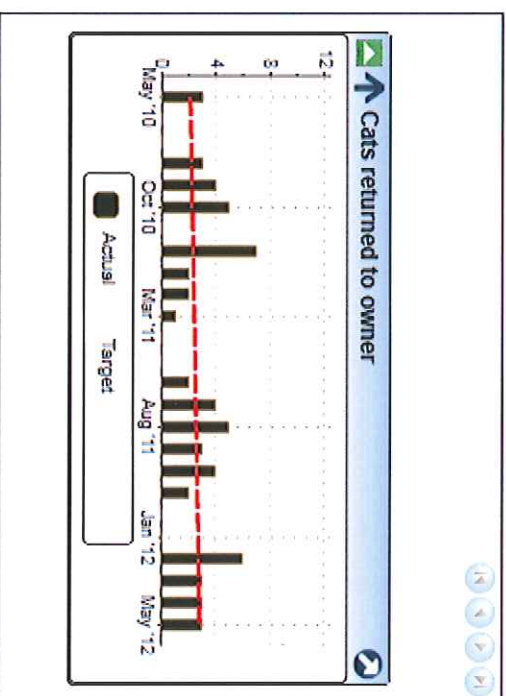


Animal Services will euthanize cats for the following reasons:

1. Sick or injured cats that are determined untreatable by our veterinarian.

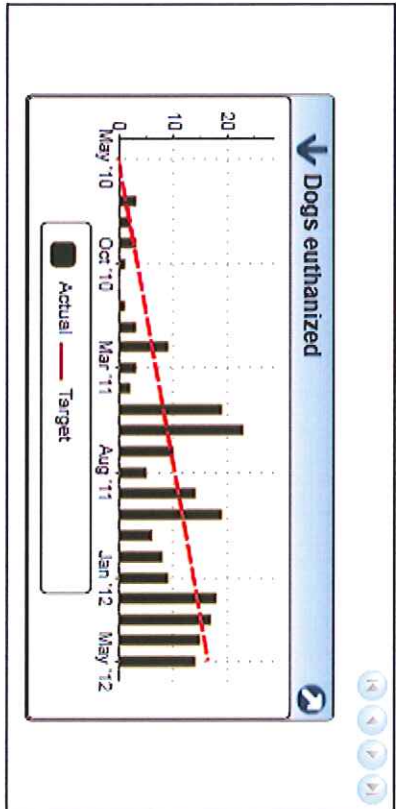
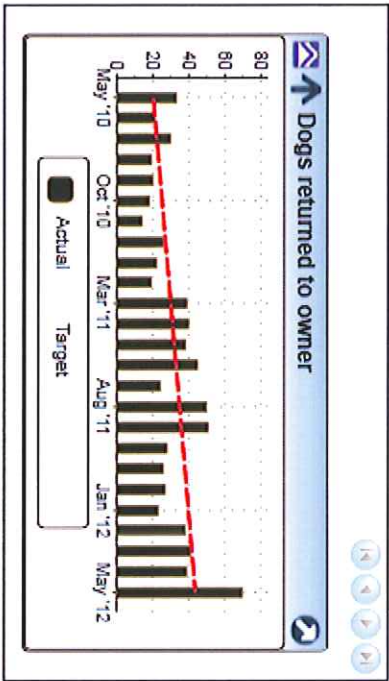
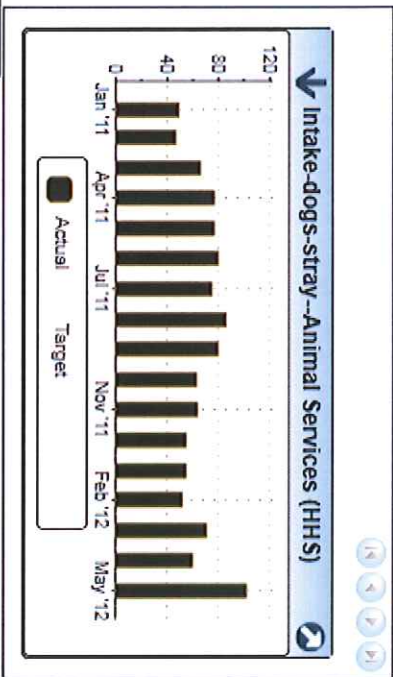
2. Unadoptable: these cats may exhibit aggressiveness; behavior issues or have a complicated medical condition that causes them to be unadoptable.

3. Occasionally, we may be out of space and no rescue groups



# Animal Services

Animal Services is required by the ordinance to accept from the public any stray dog, and to respond to any call/complaint of a stray dog and impound such a dog if found.



Animal Services makes every effort to reunite lost dogs with their owners. Even through lost and found reports and scanning for microchips, our return to owner rate is only around 50%. As with cats, all dogs adopted from the shelter receive a microchip at the time of adoption.

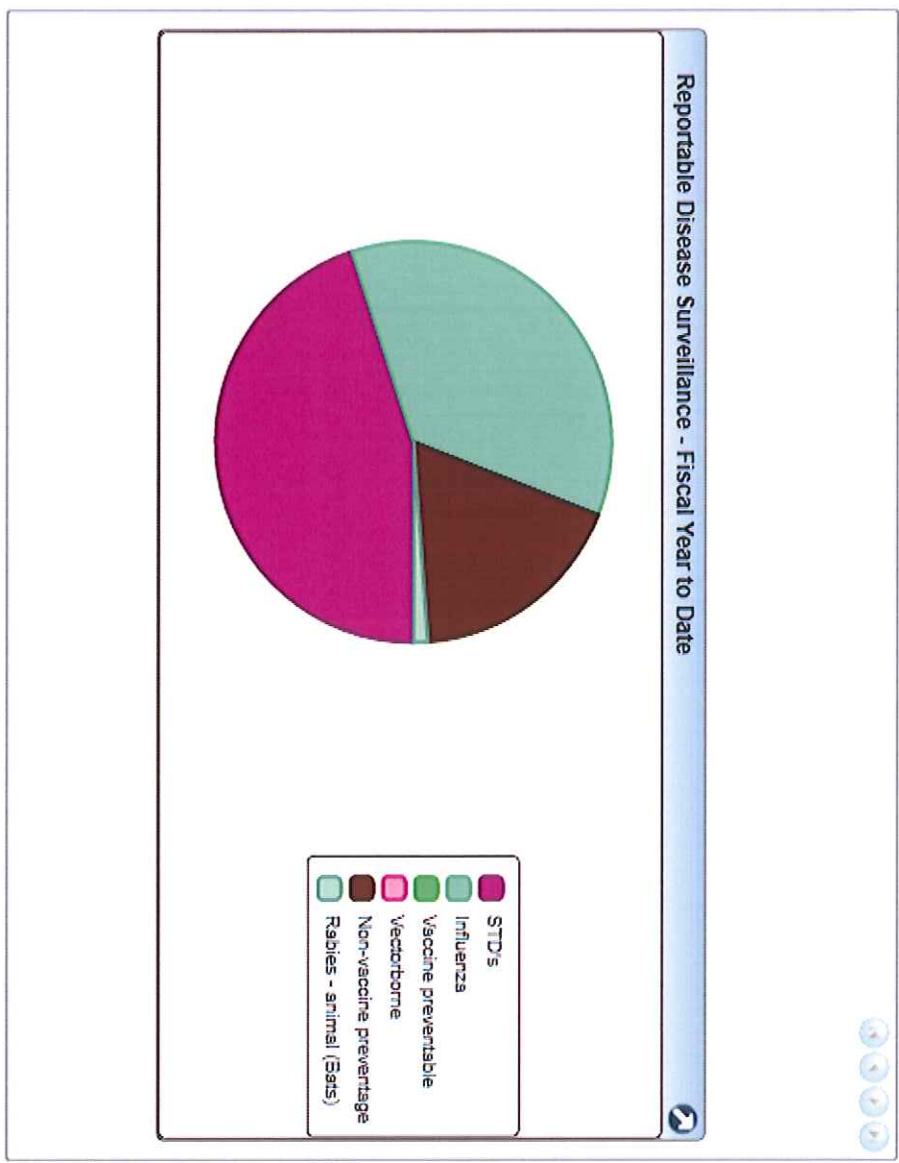
- Animal Services will euthanize dogs for the following reasons:
1. Sick or injured severely enough to be declared untreatable by the shelter veterinarian.
  2. Unadoptable: may include aggressiveness or behavior issues that are inappropriate for adoption. May also include complicated medical conditions.
  3. Out of Space: if the shelter is full and there is no room in an approved rescue group.





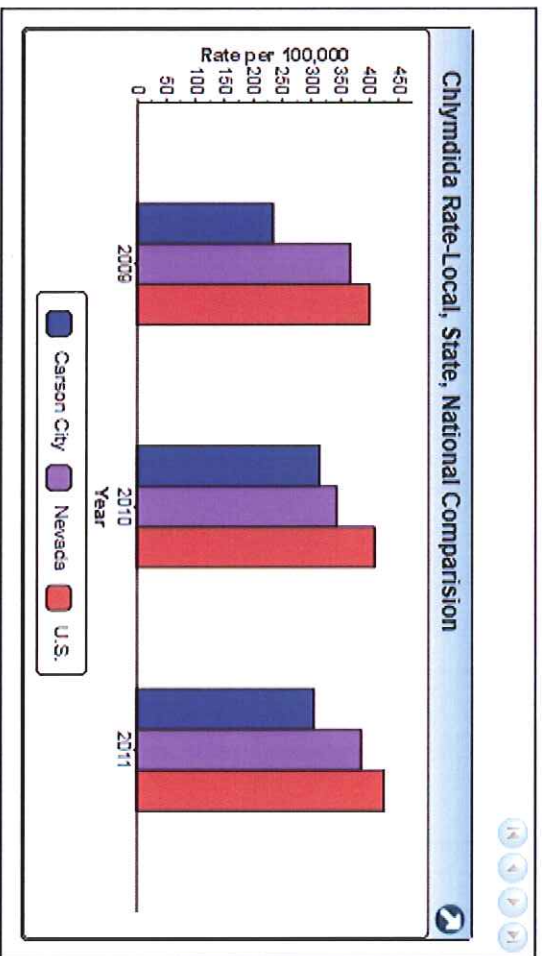
# Disease Investigation

Diseases in the community are tracked when reported. The largest volume of reports in our community are STD's.

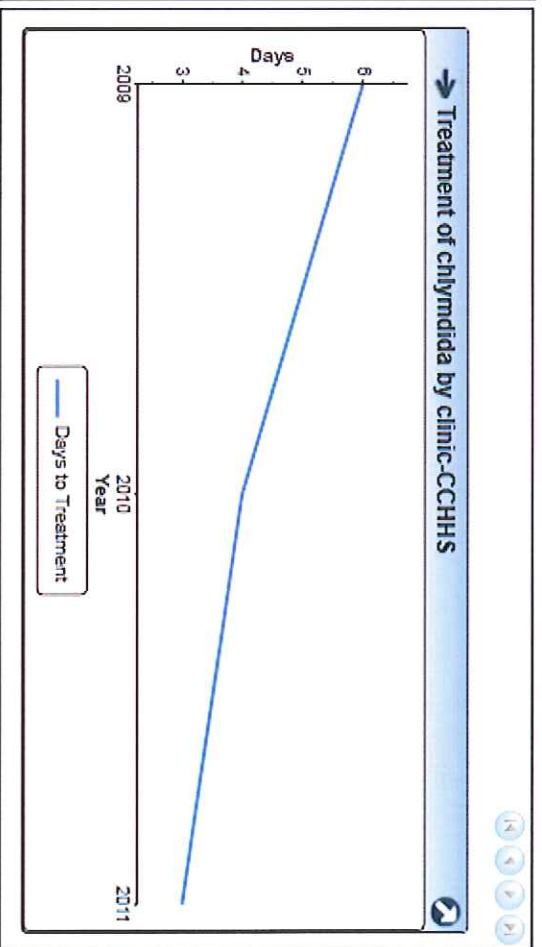




## Disease Investigation



Comparison of chlymrida rates for Carson City, State of Nevada and U.S. These rates are per 100,000 population, for all age groups. Carson City is lower then both Nevada and the U.S., however we have observed an increase in our rates, since 2009.

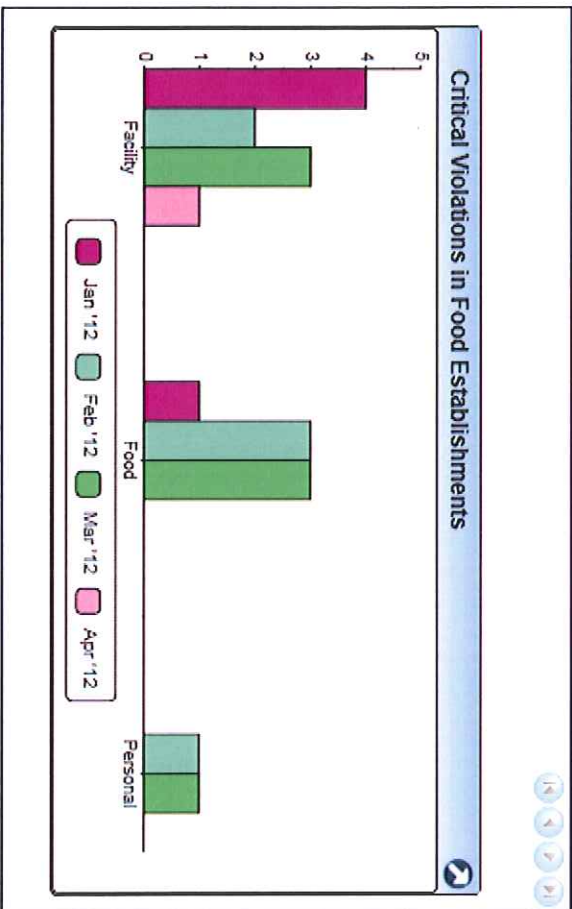


Timely treatment for STDs is important in reducing new cases of STDs in the community. CCHHS clinic has decreased the average number of days it takes to treat patients who are positive for STDs.

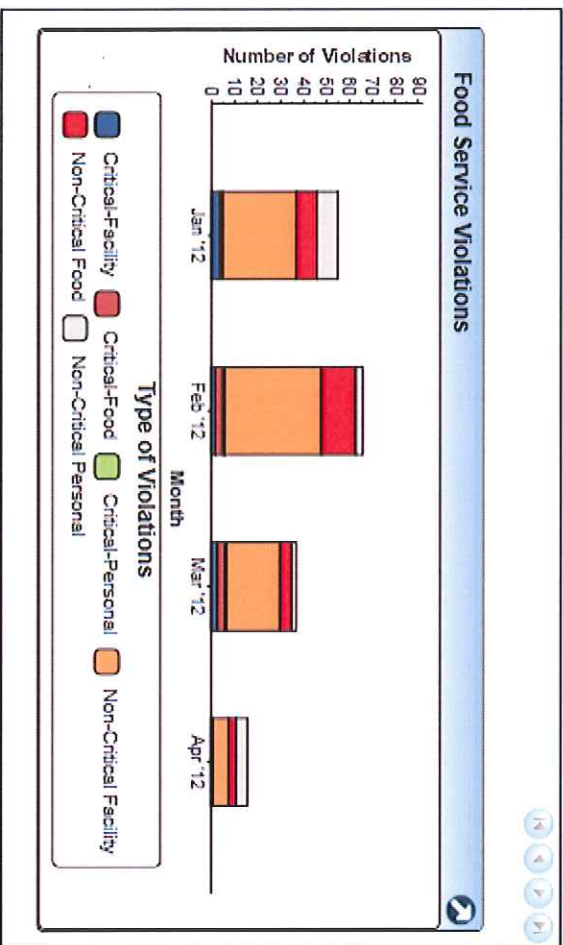


# Environmental Health

Inspections are conducted via a risk based system; the more advanced food preparation the higher frequency of inspections. Inspections range from 1-4 times per year.



Critical violations are violations that increase the risk of foodborne illness or life safety issues. Critical violations are grouped into three categories, food, personal, and facility. Critical food violations could be food out of temperature or not from an approved source. Critical personal violations could be sick employees at work or employees not washing hands. Critical facility violations could be sewage leak

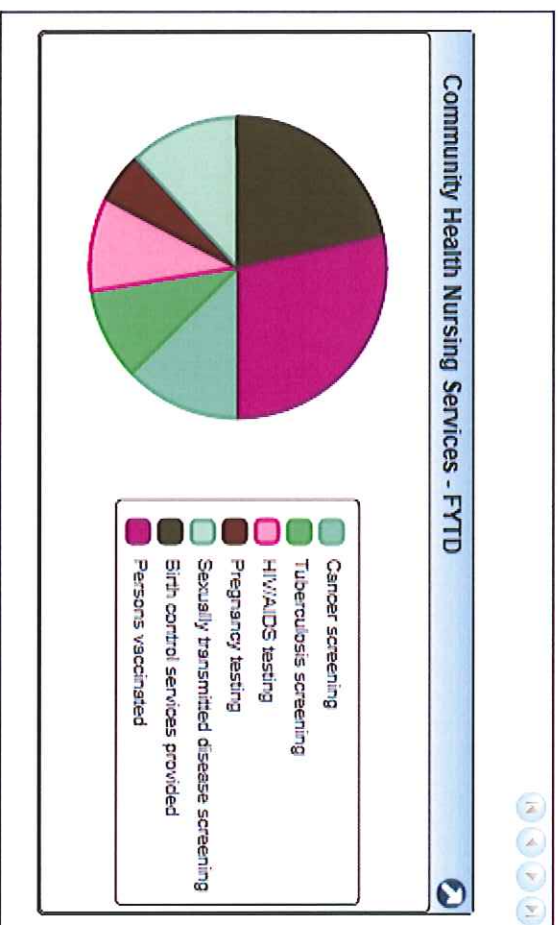
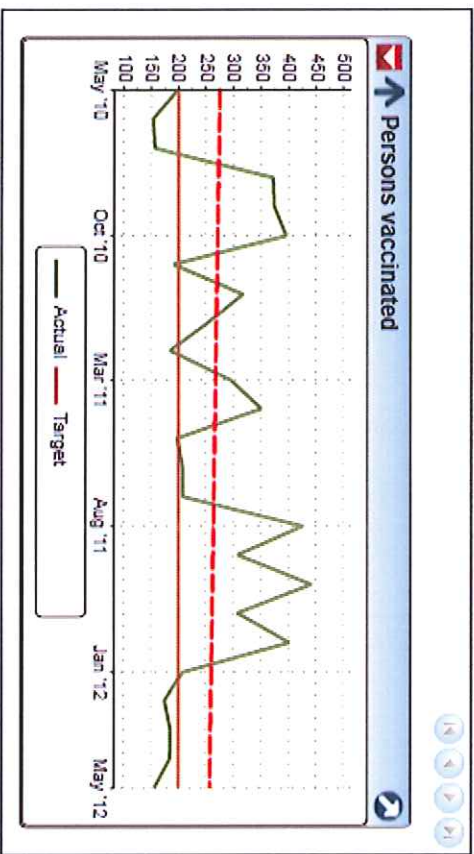
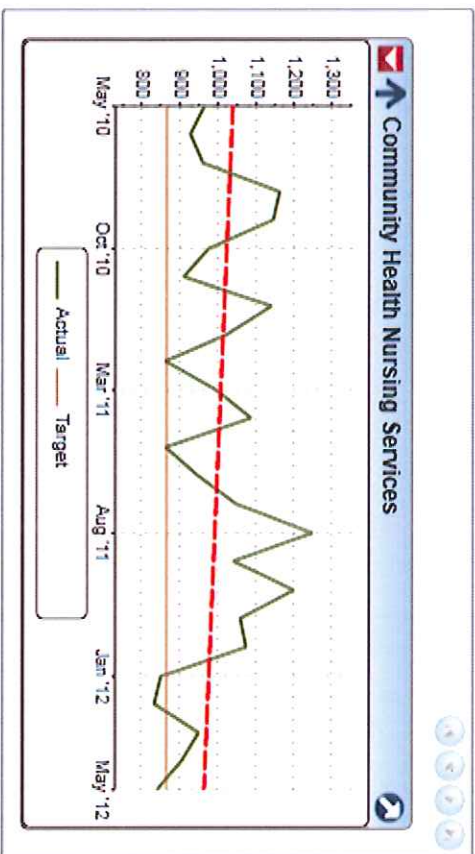


This is a breakdown of all violations found in food establishments each month. The violations are grouped by critical vs. non-critical. Each group has three categories, food, facility and personal.



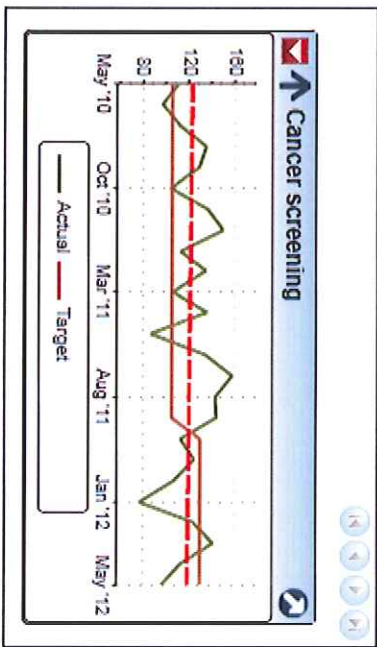
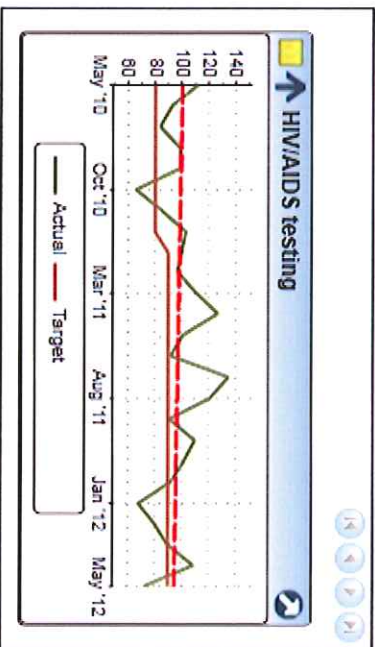
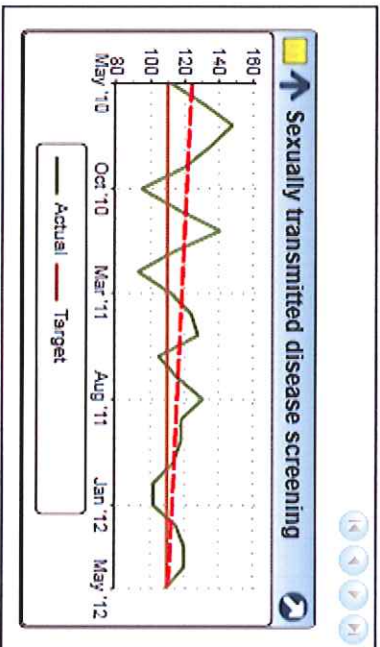
# Community Health Clinic

Vaccinations continues to be the most frequent service provided by the Community Health Clinic.

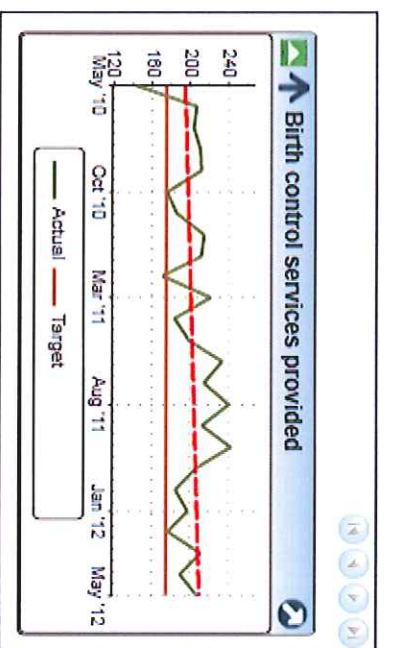
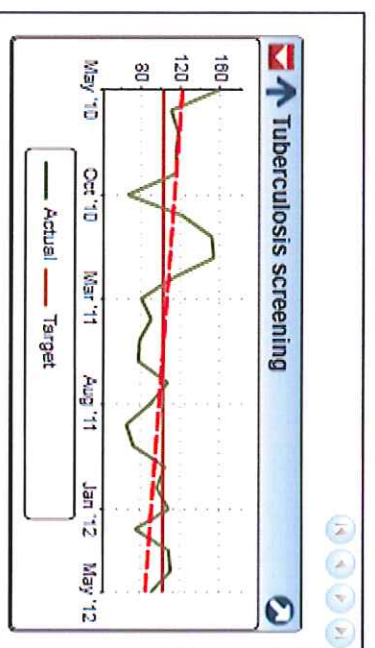
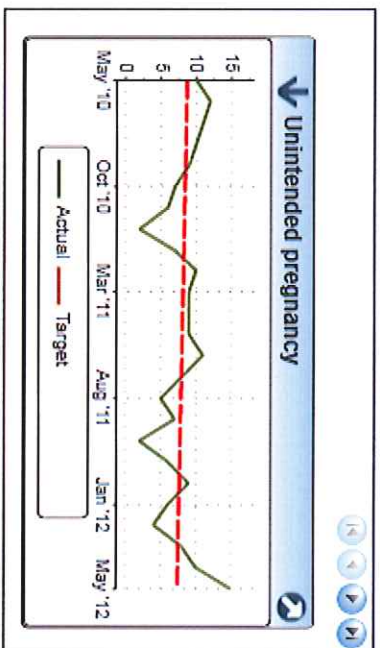




# Community Health Clinic



Targets for these measures represent the case load reported over a prior 6 month period.





## Public Health Emergency Preparedness

### CDC Public Health Emergency Preparedness

To assist state and local public health departments in their strategic planning, CDC developed 15 capabilities to serve as national public health preparedness standards and CCHHS performs tasks in the following areas to help us meet one or more of these capabilities:

#### **Collaboration/Partnership**

Collaborated with Healthy Communities Coalition of Lyon and Storey Counties in the first ever Medical Outreach Response Event (MORE) for low-income uninsured and underinsured residents.

Participated in Douglas County POD and LEPC meetings.

Participated in public health workforce development workshop at WCHD.

#### **Community Outreach**

Gave Tdap and Hepatitis A Vaccination at Eagle Valley Middle School.

Participated in planning and implementation of National Public Health Week activities.

Held Initial Planning Conference for the 2012 Community Flu Vaccination event.

Participated in Harley-Davidson fitness fair

Participated in "Spring into Wellness" health fair at Douglas High School.

Met with Carson City School District to begin planning fall school-located vaccination campaign.

#### **Training/Exercises**

Staff attended Cyber Security training on and participated in the planning committee for the Washoe County-Carson City Cyber Security tabletop exercise held May 23rd.

Four staff attended state PHP Mass Antibiotic Dispensing Training.



CCHHS RN Sallyanne Miles vaccinates a participant at the inaugural Medical Outreach Response event (MORE).



## Public Health Emergency Preparedness

### ASPR Hospital Preparedness Grant

#### Healthcare Coalition Development

- Attended the first Douglas County Healthcare Coalition quarterly meeting. Participants included emergency management, EMS, Sheriff's dispatch, social services, school health, hospital liaison and long-term care facility.
- Access and Functional Needs Workgroup meetings (ongoing collaboration with WCHD and service organizations on emergency planning for vulnerable populations).

#### MRC Activities

- Two staff attended American Red Cross Hero's presentation in Reno
- Increased MRC membership by 5%

#### Training / Exercises

- Conducted a Saturday ICS class for MRC volunteers at Fire Station 2
- Participated in City EOC training
- Participated in Alternate Care Site training
- Conducted NIMS/ICS Training for CCHHS staff
- Participated in Kings Canyon Exercise
- Participated in Teen Screen activities in Lyon and Storey Counties
- Participated in Mass Fatality Management tabletop planning – Medical Examiner's office



CCHHS was honored by the Division of the Civilian Volunteer Medical Reserve Corp on Wednesday, May 23rd during the DCVMRC Awards Ceremony as part of the 2012 Integrated Medical, Public Health, Preparedness and Response Training Summit in Nashville, TN. CCHHS received the **Outstanding MRC Housing Organization** due to its work as the host agency for the Western Nevada MRC. Over the past two years the unit has doubled the number of volunteers and quadrupled the geographic location it serves.





## Chronic Disease and Health Promotion

**Objective:** Inform, Educate and Empower People about Health Issues

### Health Fairs:

- Empire School
- Spring into Wellness - Douglas County
- MORE Event - Lyon County
- Cops 'n Kids
- National Public Health Week - Western Nevada College
- Harley Davidson Financial Fitness Fair

### Outreach activities:

- Division of Child and Family Services
- Western Nevada Regional Youth Center
- China Springs
- Juvenile Probation / Detention

### Community Partnerships:

- Community Action Agency Network
- Partnership of Community Resources (Douglas County)
- Healthy Communities Coalition
- Carson Area Wellness Association
- Northern Nevada HIV Prevention Planning Group
- Nevada Tobacco Prevention Coalition

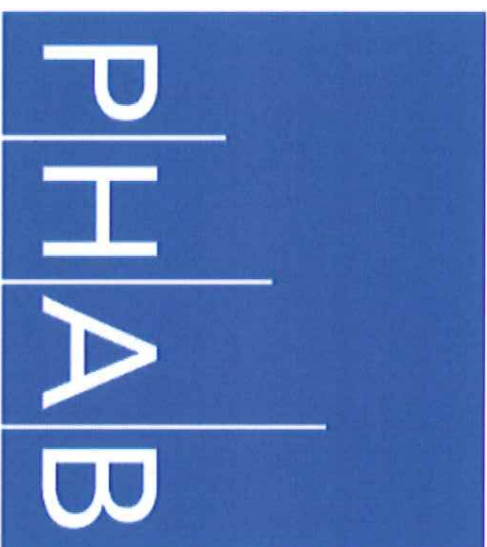
**Objective:** Promote Wellness



## Accreditation

With the approval today of our Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP), this will complete the two of the three required prerequisites for accreditation. The final prerequisite is our agency strategic plan which is targeted to be completed by September.

Our accreditation team has been working on a self assessment to identify the gaps we currently have in respect to the PHAB Standards and Measures. Additionally, we have sub-committees working on developing and updating policies, how we document throughout the health department and generating a quality improvement plan.



*Helping raise the standard  
for public health.*

