

Carson City Agenda Report

Date Submitted: June 26, 2012

Agenda Date Requested: July 5, 2012

Time Requested: 15 Minutes

To: Board of Supervisors

From: Larry Werner, City Manager

Subject Title: For Possible Action: To approve the revised Carson City Performance Scorecard.

Staff Summary: At a Strategic Planning Workshop held February 23, 2012, the Board of Supervisors was presented a proposed revised performance scorecard for Carson City. This scorecard lists the Boards objectives for the organization and links performance data to each objective. These performance measures serve as indicators of our progress in meeting our objectives, or they serve as indicators of factors that may affect our progress. Targets for most measures have been developed. Each month, current measure data is compared to targets in order to determine where attention should be focused.

Type of Action Requested:

☐ Resolution

☐ Ordinance

☒ Formal Action/Motion

☐ Other (Specify)

Does This Action Require A Business Impact Statement: ☐ Yes ☒ No

Recommended Board Action: I move to approve the revised Carson City Performance Scorecard.

Explanation for Recommended Board Action: This revised scorecard reflects the revised Carson City Strategic Plan.

Applicable Statute, Code, Policy, Rule or Regulation: n/a

Fiscal Impact: n/a

Explanation of Impact: n/a

Funding Source: n/a

Alternatives: n/a

Supporting Material: 2012 Carson City Scorecard

Prepared By: Larry Werner, City Manager

Reviewed By:

(Department Head)

(City Manager)

(District Attorney)

Date:

Date:

Date:

6/26/12

6/26/12

Board Action Taken:

Motion: _____

1) _____

2) _____

Aye/Nay

(Vote Recorded By)



2012/13 Carson City Scorecard

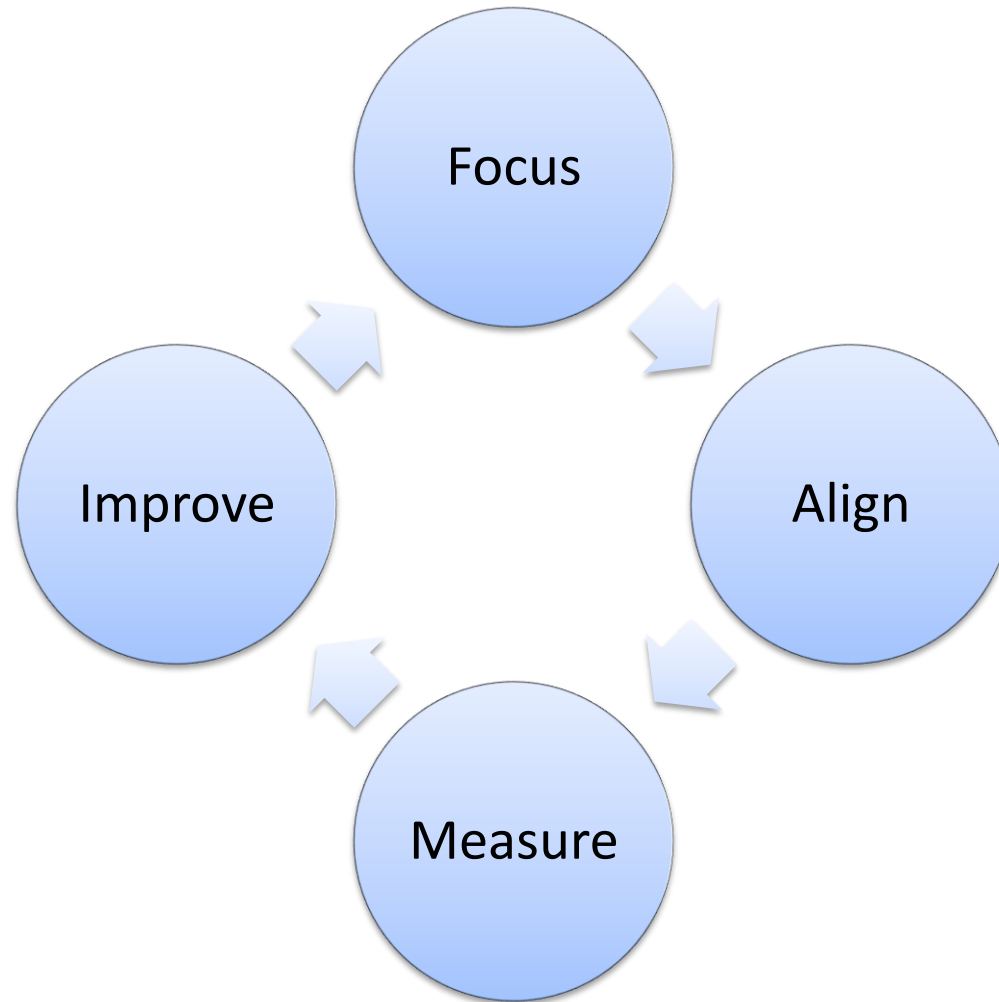
Proposed to the Board of Supervisors

July 5, 2012



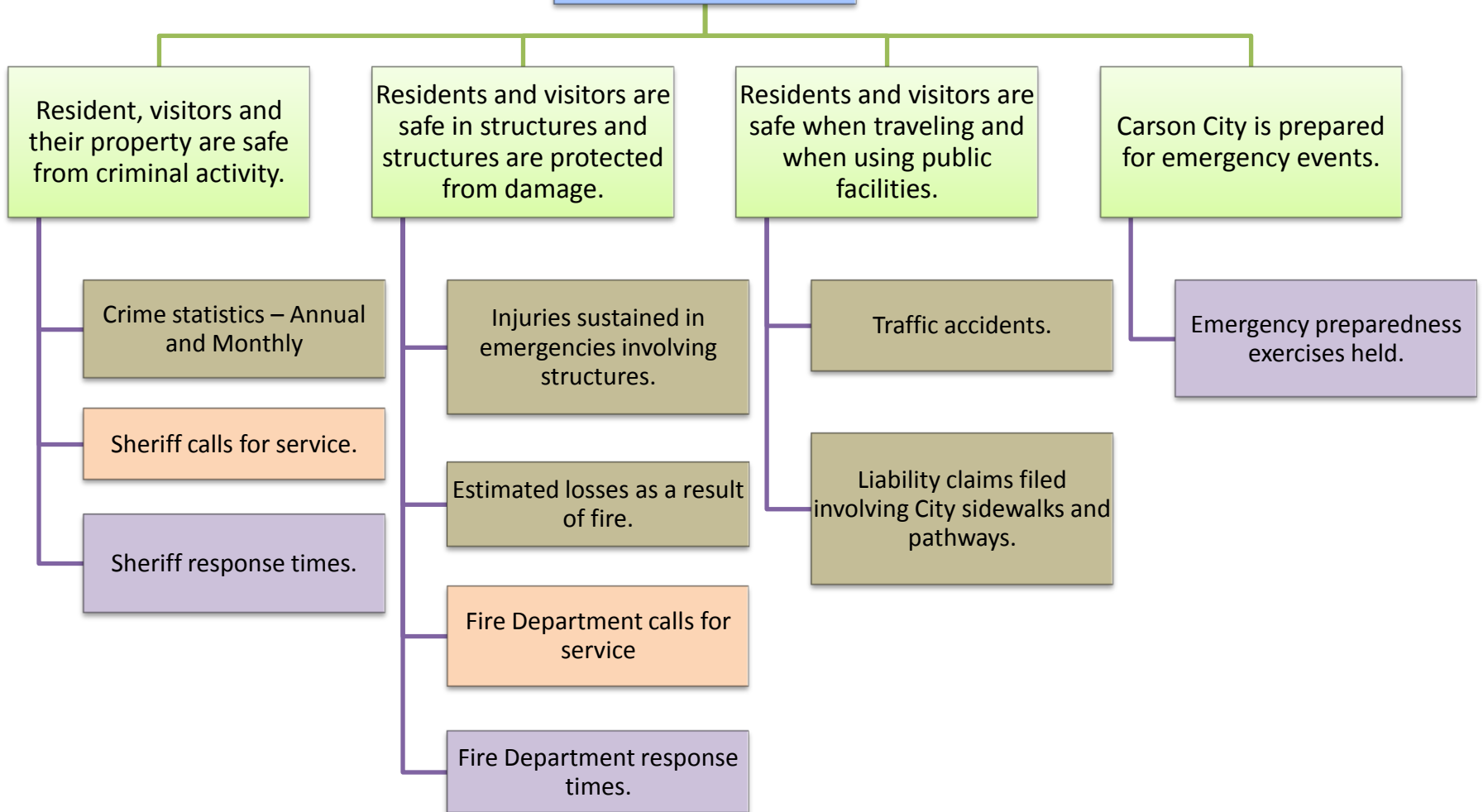
Ritter Consulting Associates, Inc.

Strategy Execution / Performance Management Cycle





A Safe and Secure Community

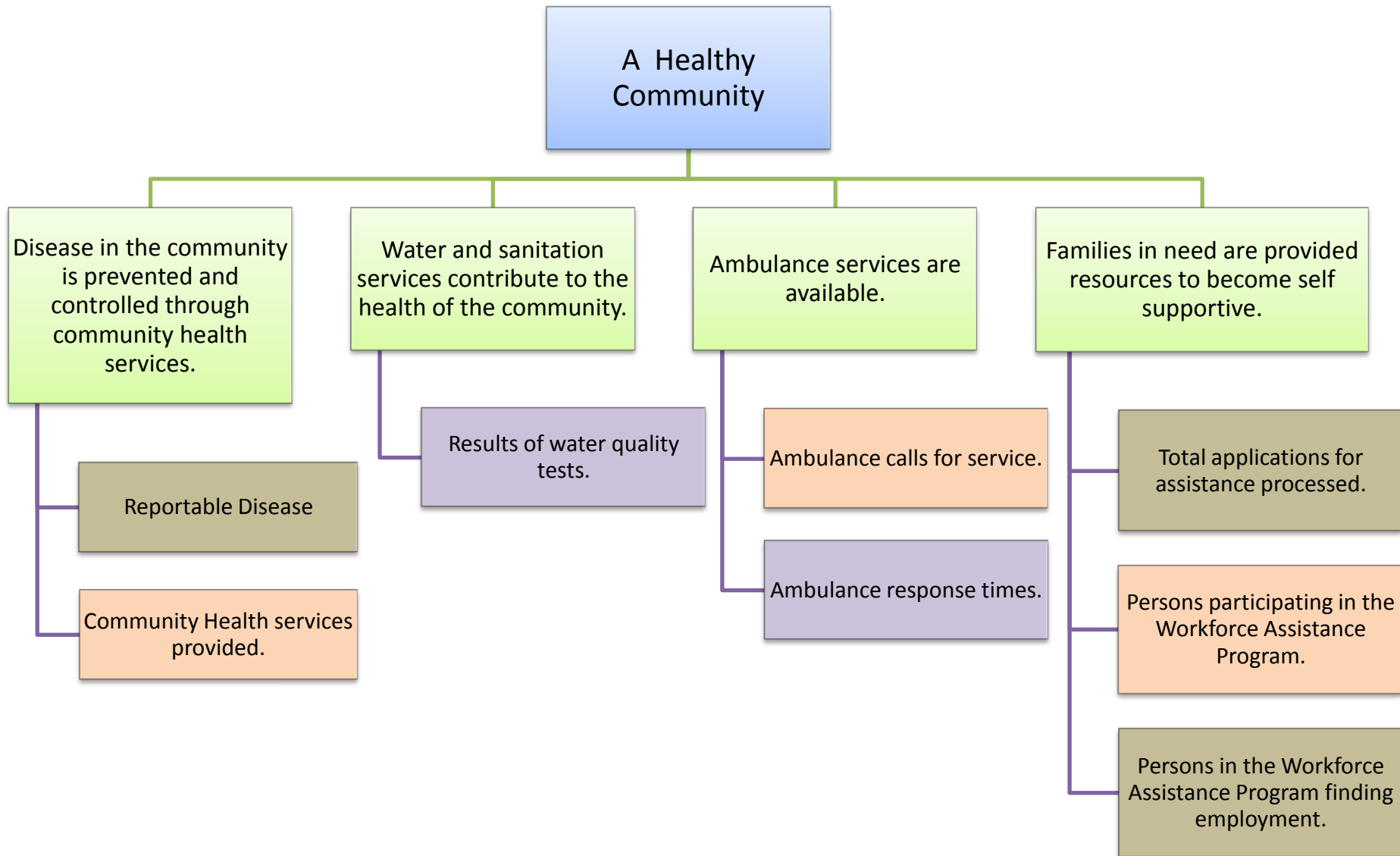


Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence

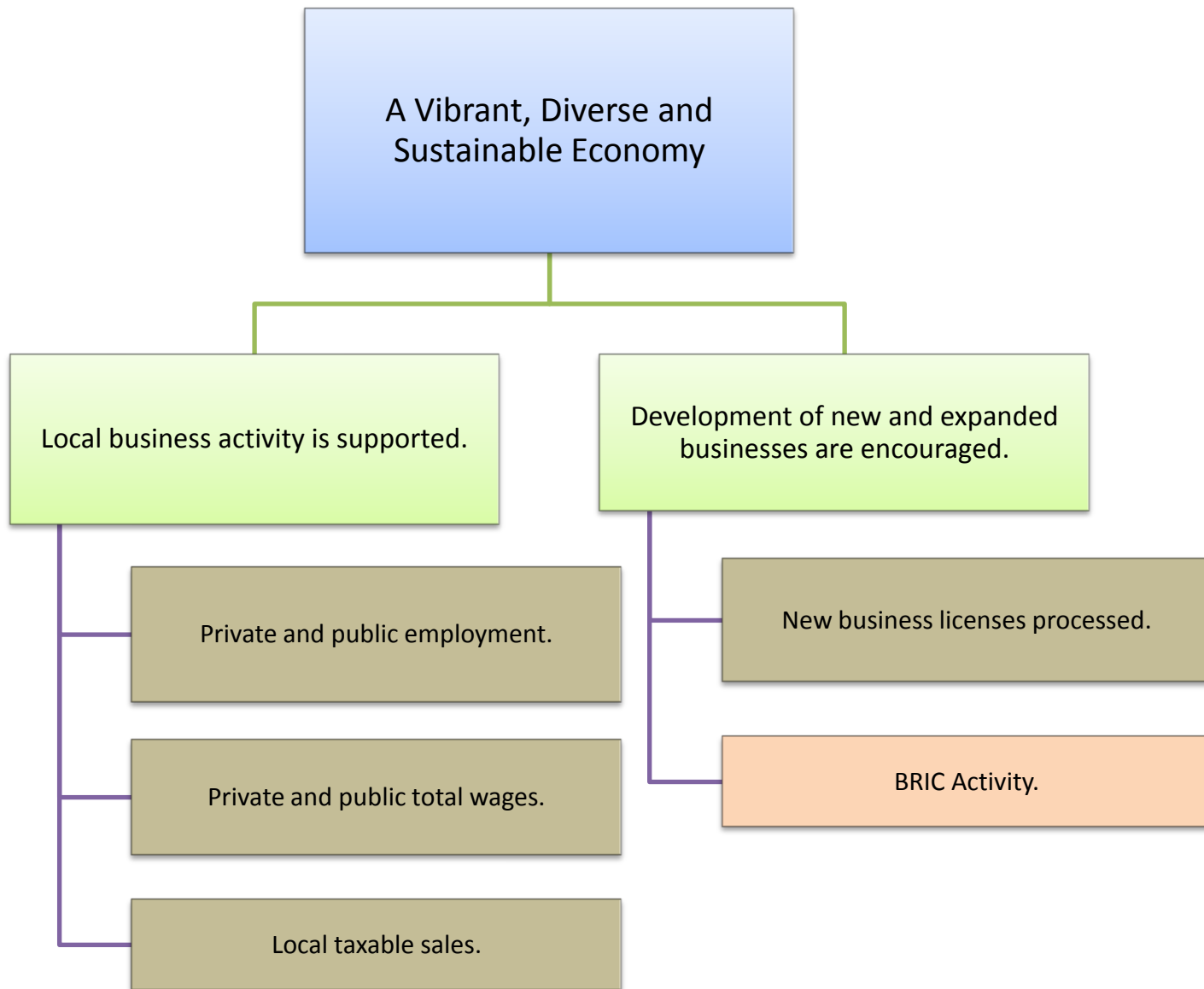


Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence

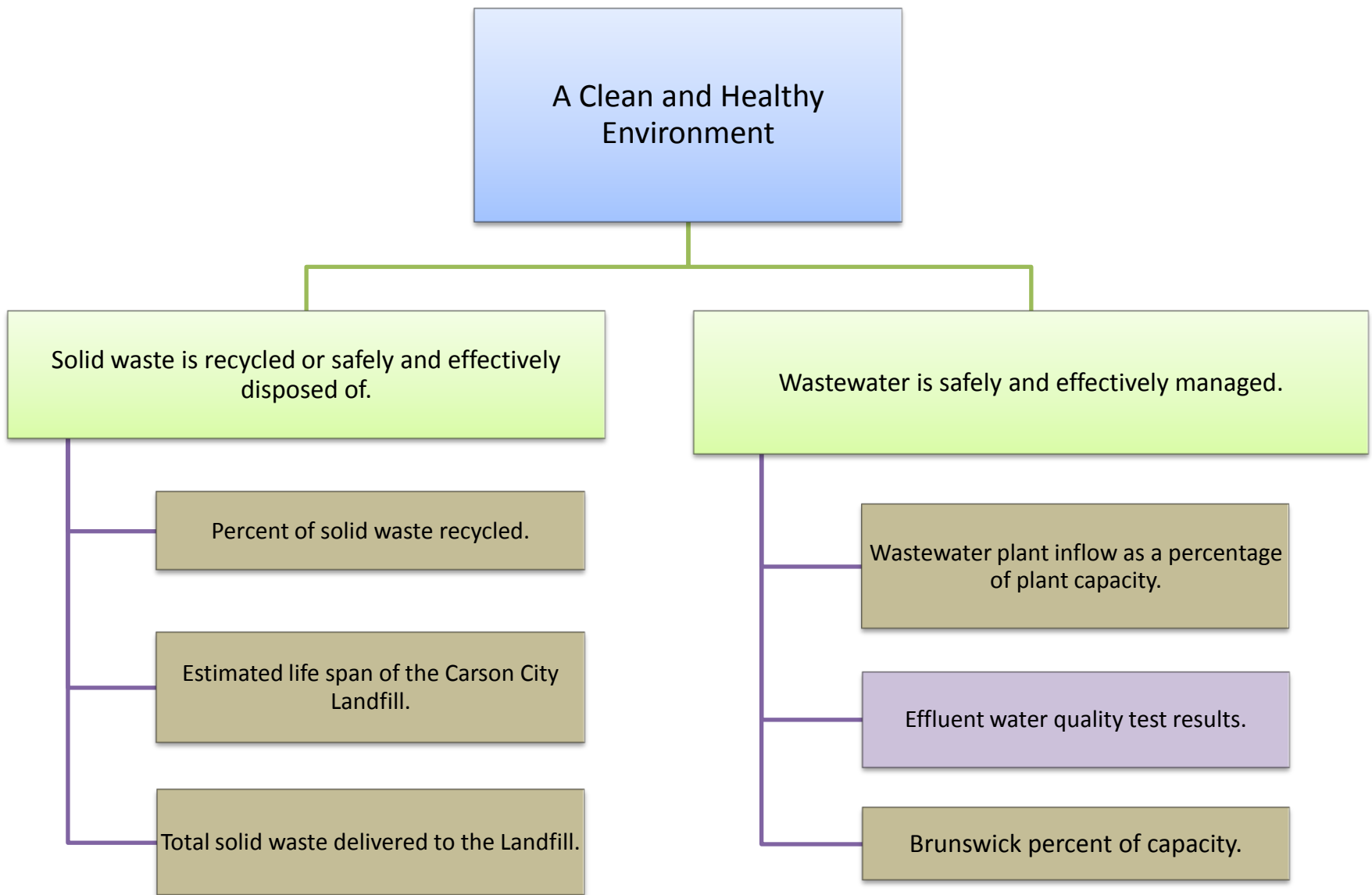


Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence



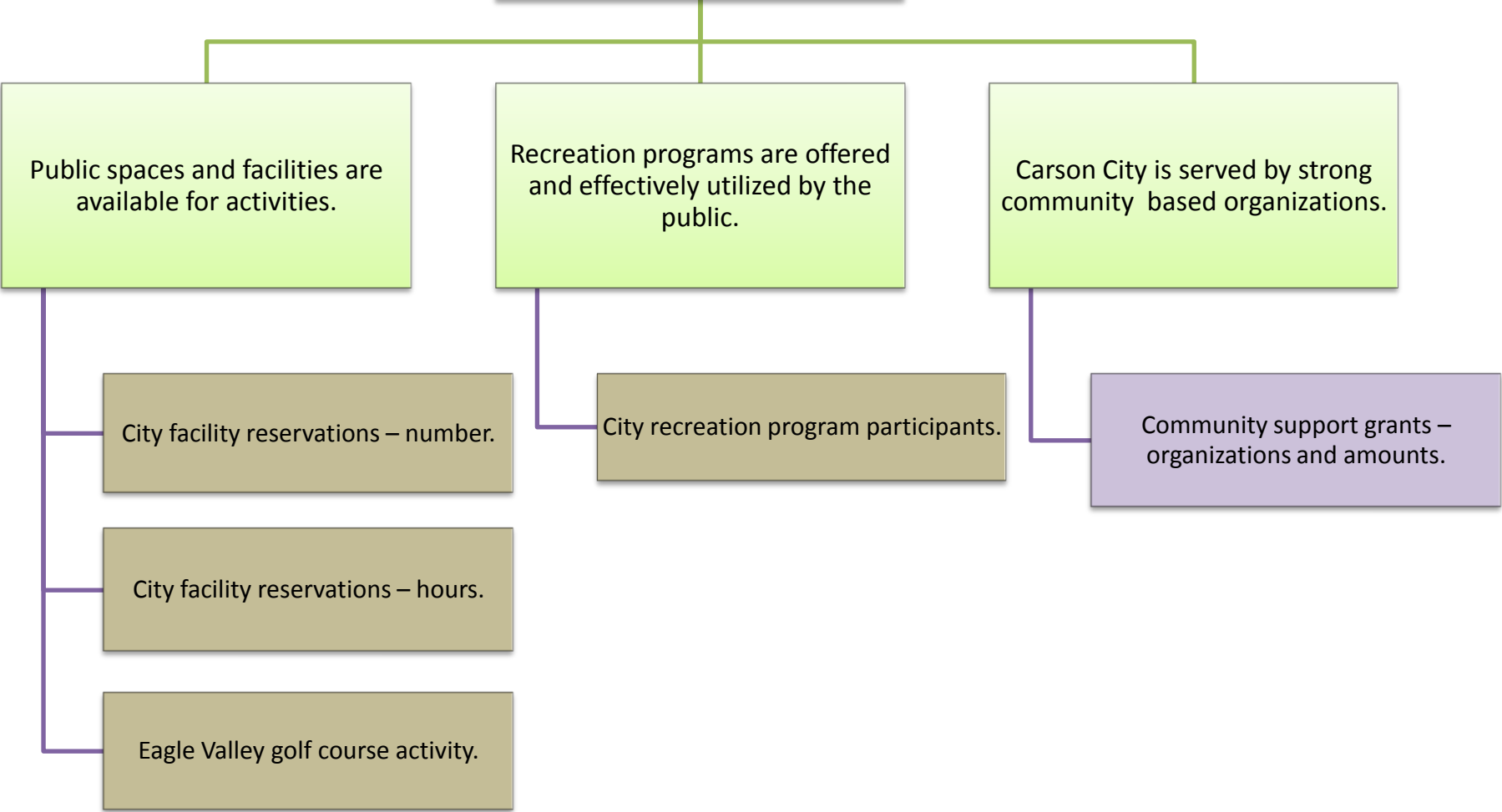
Measure types:

External - No influence or indirect influence

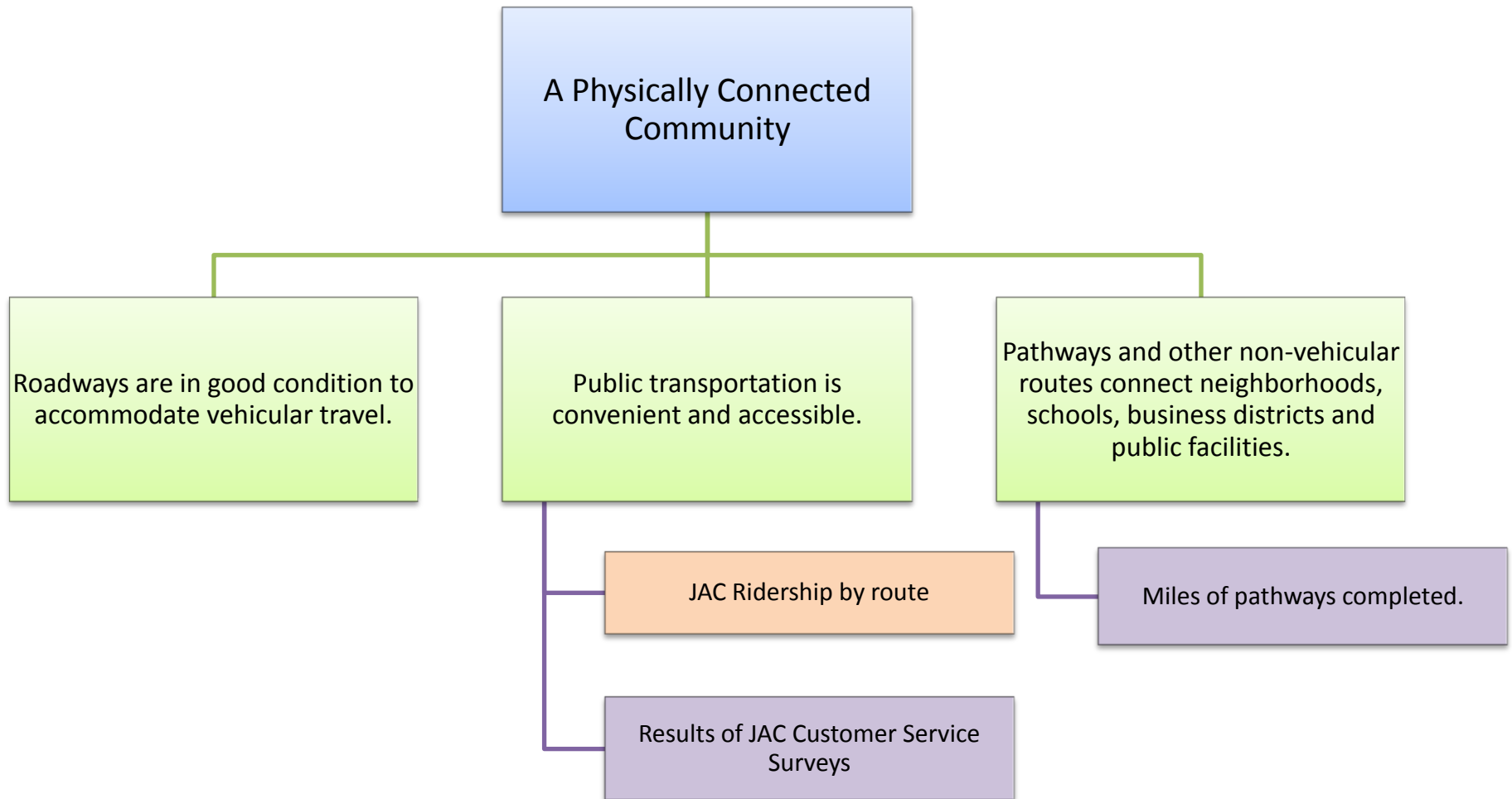
Work Load

Internal – Direct influence

An Active and Engaged Community



Measure types:	External - No influence or indirect influence	Work Load	Internal – Direct influence
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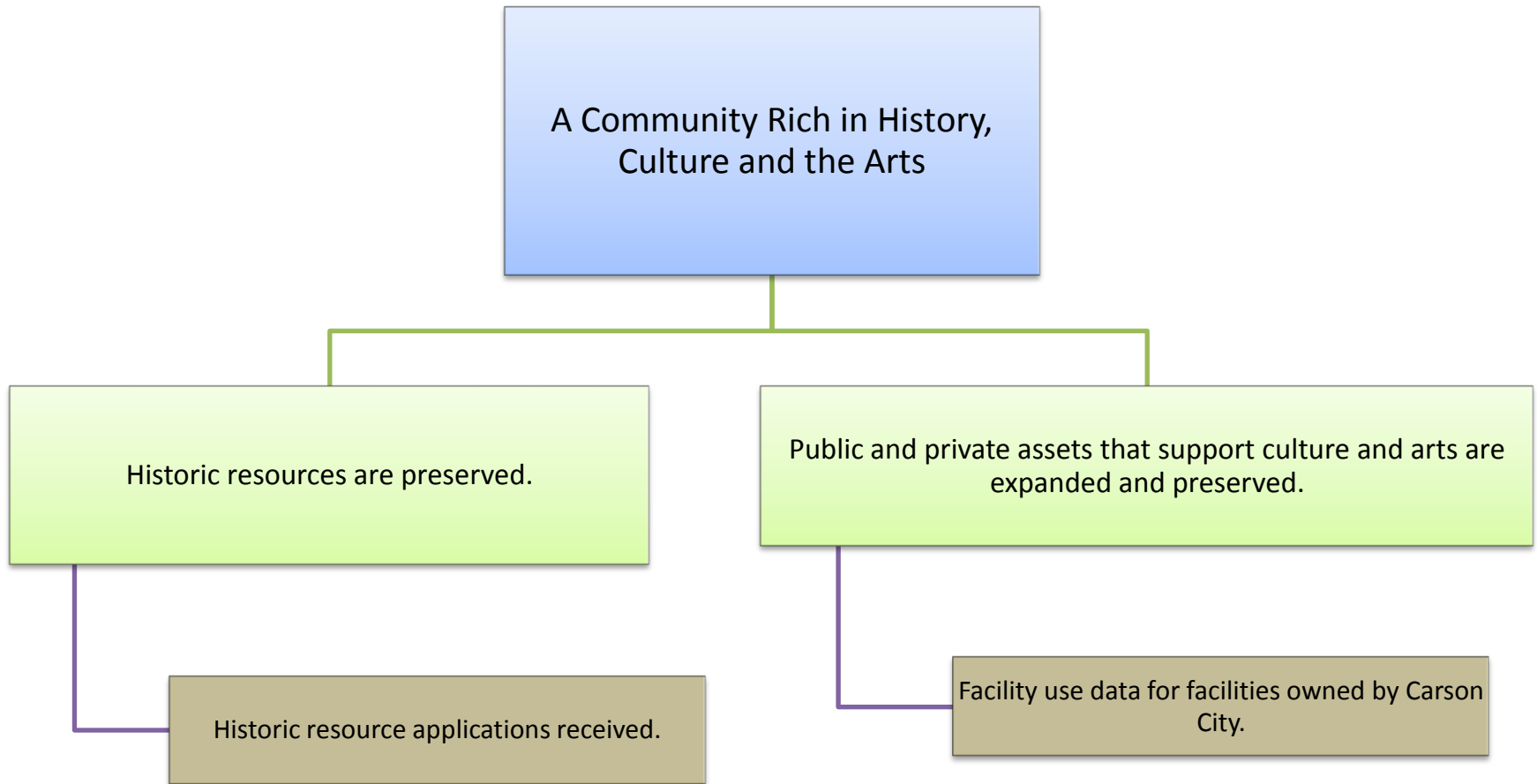


Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence



Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence

Excellence in education and
lifelong learning.

Tools and resources are provided
for lifelong learning.

Library resource use statistics.

Persons visiting the Library.

Cooperative Extension program
participation.

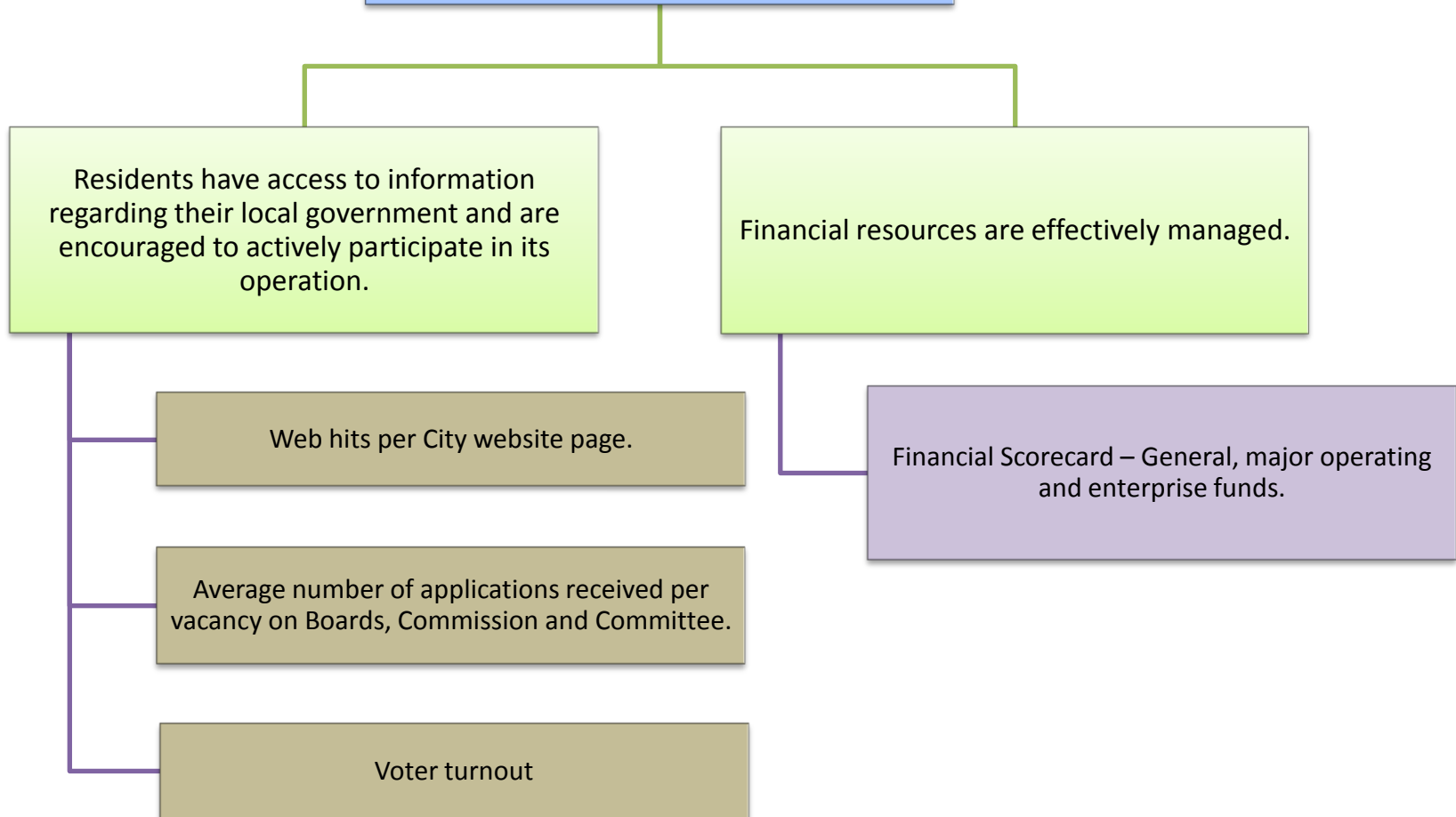
Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence

An Open and Accessible Government



Measure types:

External - No influence or indirect influence

Work Load

Internal – Direct influence