

**City of Carson City  
Agenda Report**

**Date Submitted:** March 12, 2013

**Agenda Date Requested:** March 21, 2013

**Time Requested:** 20 Minutes

**To:** Carson City Board of Health

**From:** Health & Human Services (Marena Works)

**Subject Title:** For Possible Action: Report, discussion and possible direction to staff regarding the Director's report on Carson City Health and Human Services (CCHHS) activities. (*Marena Works*)

**Staff Summary:** Provide an update on CCHHS. This is an opportunity to inform the Board of Health of current activities, programs and services within CCHHS.

**Type of Action Requested:** (check one)

Resolution

Ordinance

Formal Action/Motion

Other (Specify) Information Only

**Does This Action Require A Business Impact Statement:**  Yes  No

**Recommended Board Action:** I move to accept the Director's report and give direction to staff on CCHHS activities.

**Explanation for Recommended Board Action:** Items may be brought up in the report that the Board may want to take action on to give staff direction.

**Applicable Statue, Code, Policy, Rule or Regulation:** N/A

**Fiscal Impact:** N/A

**Explanation of Impact:** N/A

**Funding Source:** N/A

**Alternatives:** Not to approve the Director's report and give staff direction

**Supporting Material:** Active Strategy Board of Health Active View

**Prepared By:** Marena Works, MSN, MPH, APN

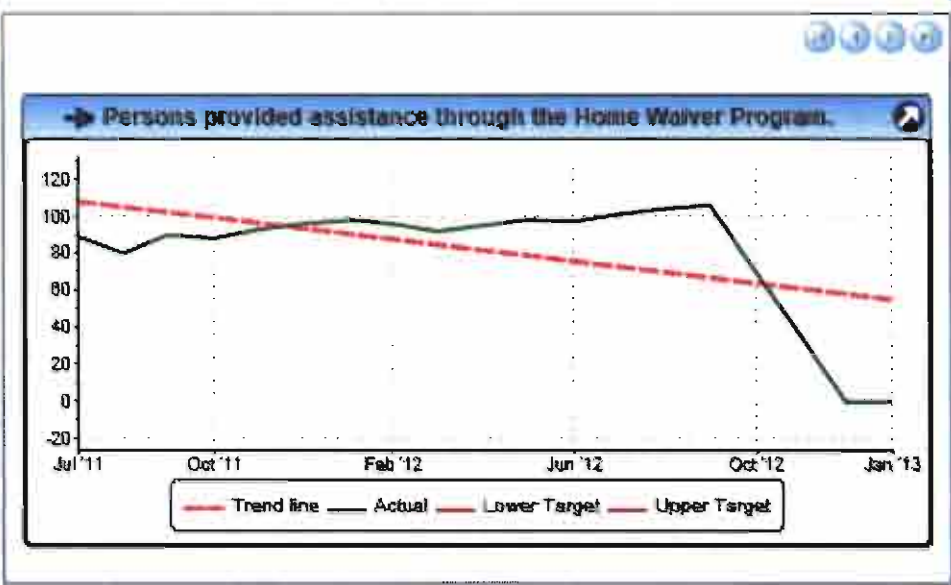
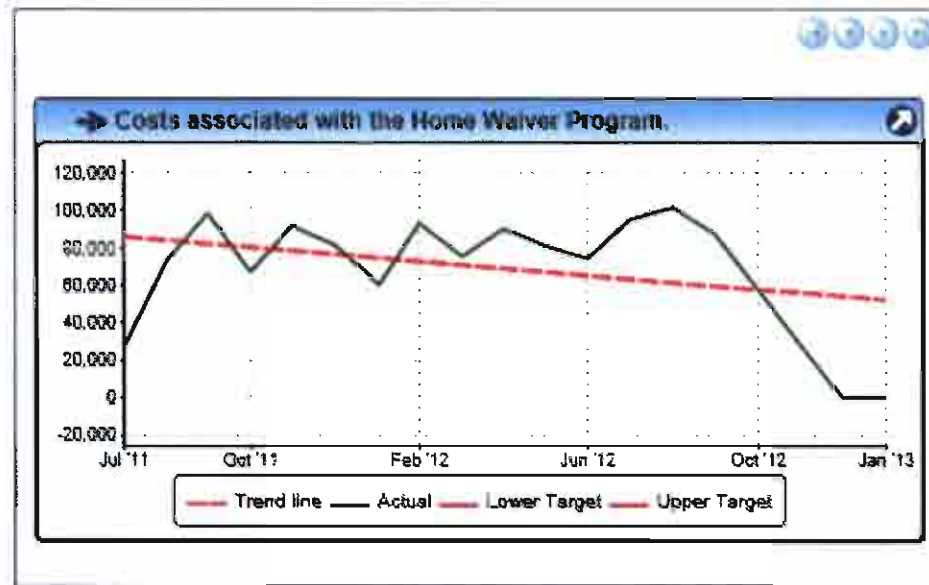
Reviewed By: C. [Signature] M. Works Date: 3/12/12  
 (Department Head)  
[Signature] Date: 3/12/13  
 (City Manager)  
[Signature] Date: 3/12/13  
 (District Attorney)  
[Signature] Date: 3/12/13  
 (Finance Director)

**Board Action Taken:**

Motion: \_\_\_\_\_ 1) \_\_\_\_\_ Aye/Nay  
 2) \_\_\_\_\_ \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

\_\_\_\_\_  
 (Vote Recorded By)

## Human Services

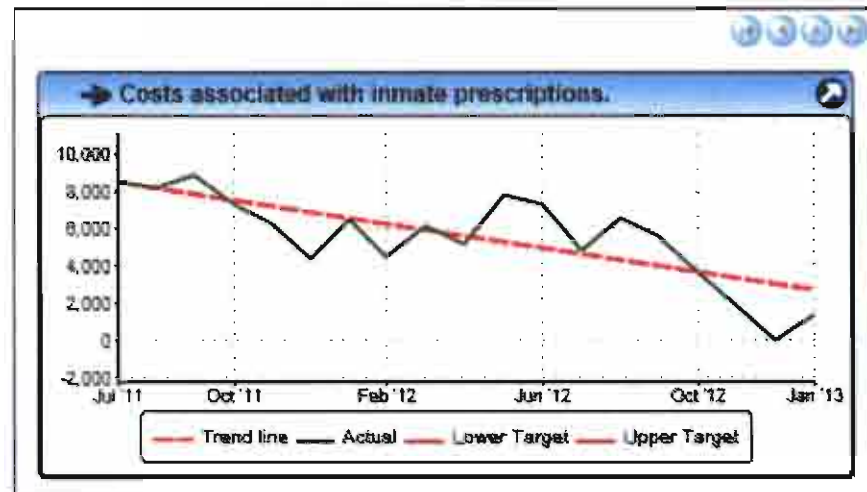
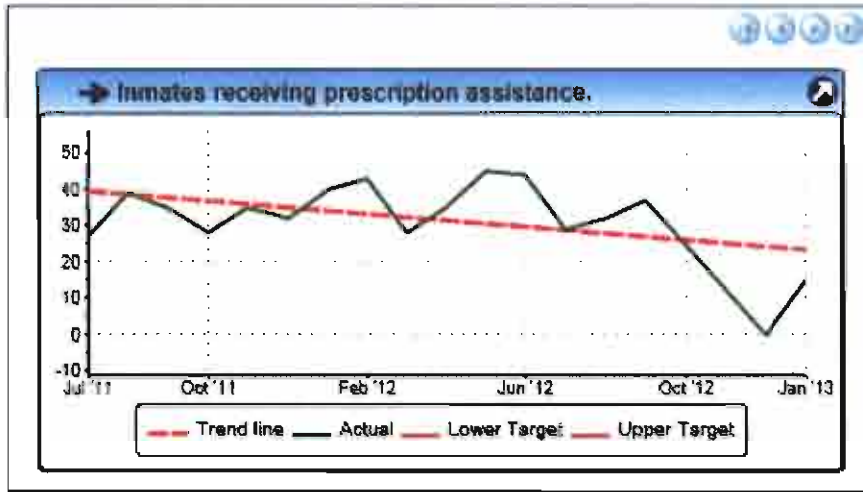


This is being referred to as the "New" County Match. This is a "push down" that started in July 2011. It reflects persons that are living in their home or assisted living receiving Medicaid Services including CHIPS as well as Supported Living Arrangements for adults with developmental disabilities. 142-155.9% FBR income guideline. The responsible County is the County in which the person is residing currently.

The Interlocal contract has the State of Nevada invoicing counties by projecting expenditures quarterly based on actual County expenditures in the quarter beginning six months prior to the quarter being invoiced and then reconciling. The contract expires in June 2013 and we will be asking to be invoiced monthly. Prior to July 1, 2011 the counties were billed monthly. Our process to reconcile the invoices is verifying that the residents on the invoices were residents of Carson City prior to admittance into long term care. We should be receiving copies of the Medicaid applications or face sheets when they are approved for County Match.



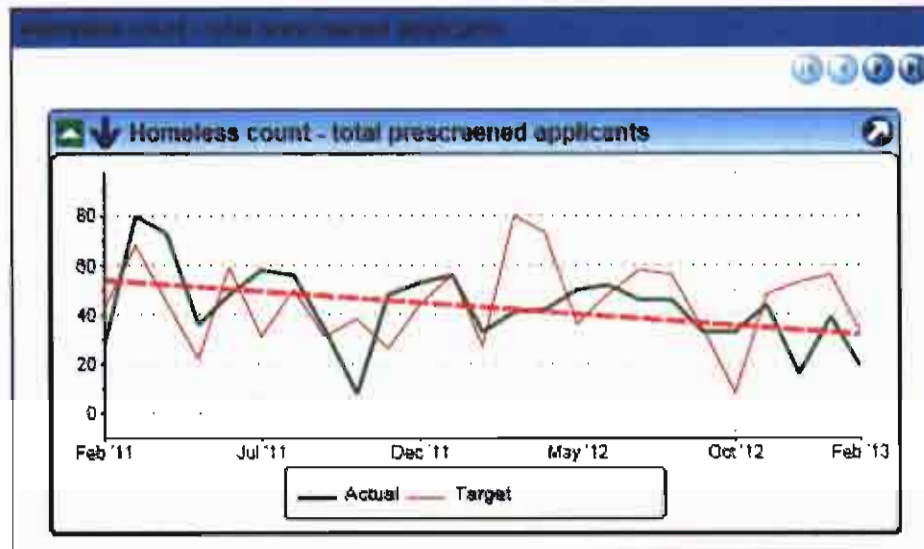
## Human Services



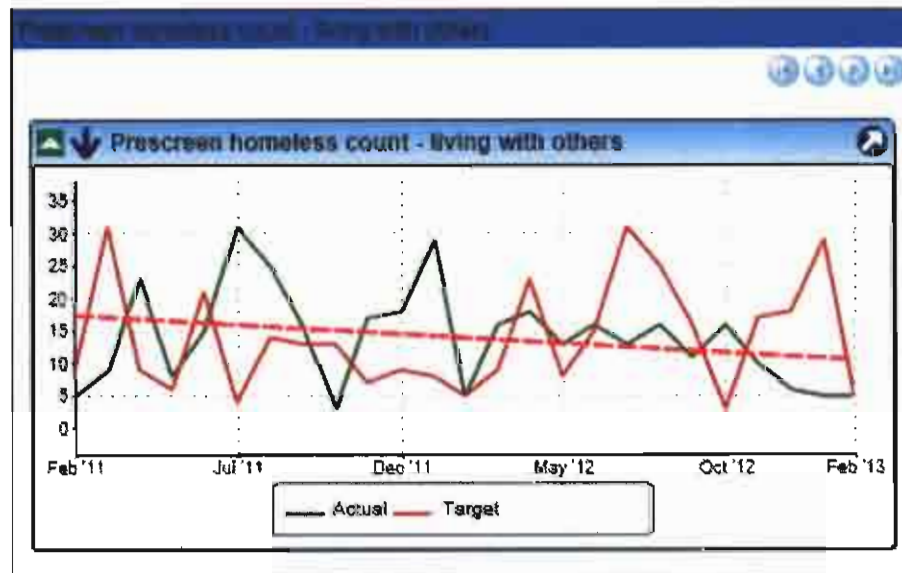
Human Services staff is now setting up the process to review inmate demographics and prescription costs presented to the Indigent Medical Fund. Our goal is to identify which inmates are indigent and which have insurance or household income that can pay for the inmate's prescriptions. In addition, we are accepting bids for a pharmacy that will accept Medicaid rates.



## Human Services



On January 24, 2013 a Point in Time Count was conducted in Carson City in partnership with volunteers, Carson City Sheriff's Office, local motels, the Carson City School District, and other agencies. The "street count" found 150 persons living on the streets and/or in camps. 80 people in this count were considered seniors. Motels reported 304 people are living in the motels as their residency. Partnering agencies served 65 homeless people on that same day.



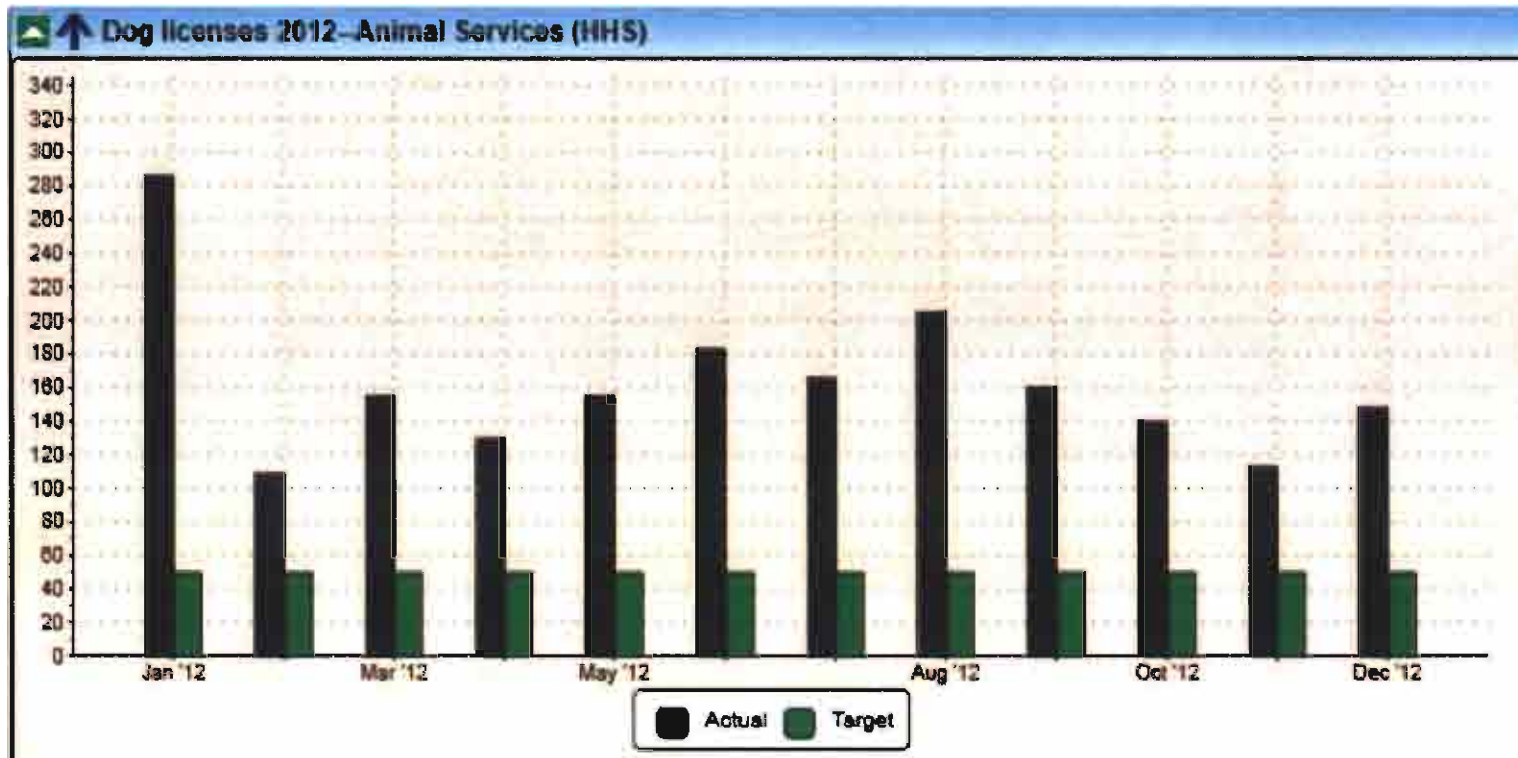
Carson City School District reported 359 kids in the Kids in Transition Program under the McKinney-Vento Act. For this category, multi-family homes qualify as homeless. In other words, if one family moves in with another to prevent being homeless the children qualify for Kids in Transition.

# Animal Services

In 2011 we licensed 822 dogs.

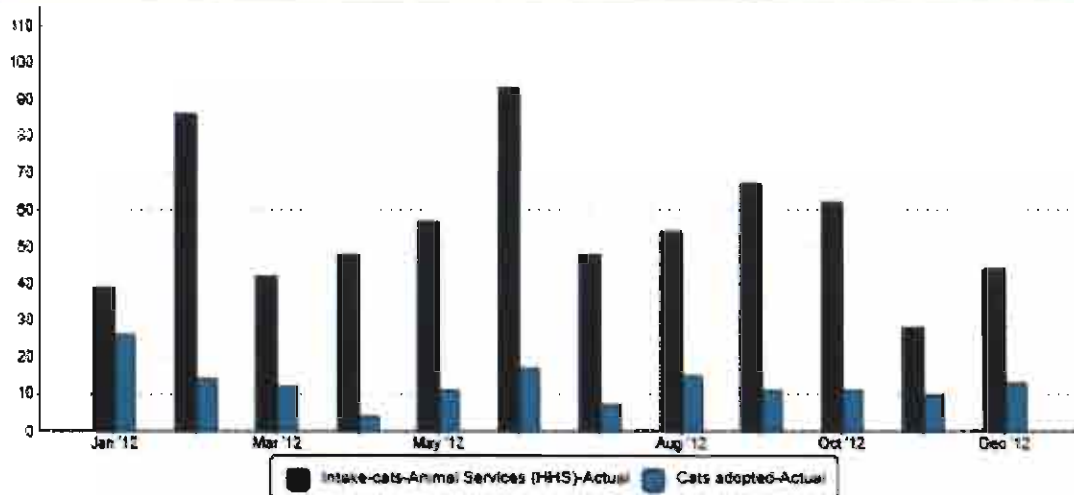
This chart reflects the total of licenses issued in 2012:

1,951 due to enforcement and education we have more than doubled the amount in 2011.



# Animal Services

2012 Intake-cats Animal Services (HHS)



These charts show the total intake of cats and dogs in 2012.

**Total Intake of Cats: 668**

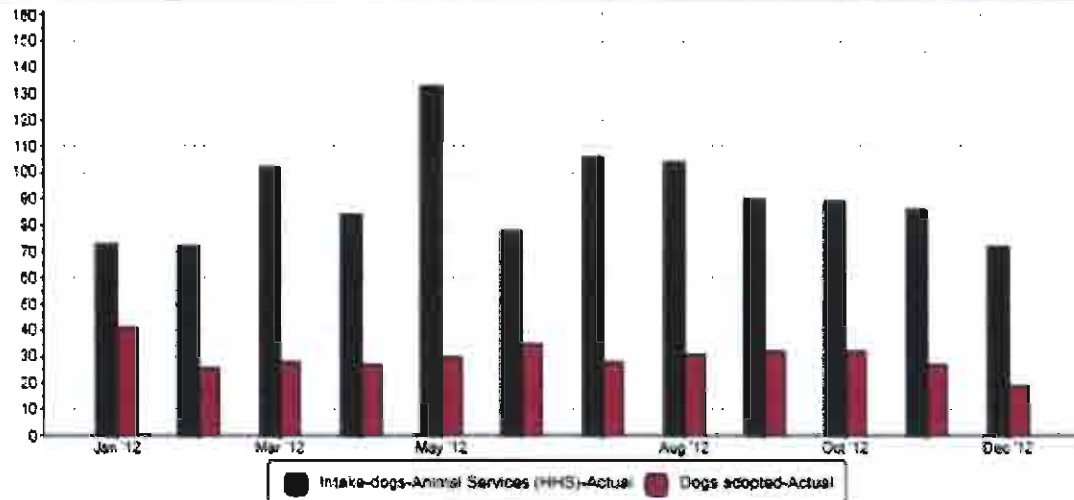
**Total Intake of Dogs: 1,089**

Also shown is the total of adoptions for 2012.

**Total Adopted Cats: 151**

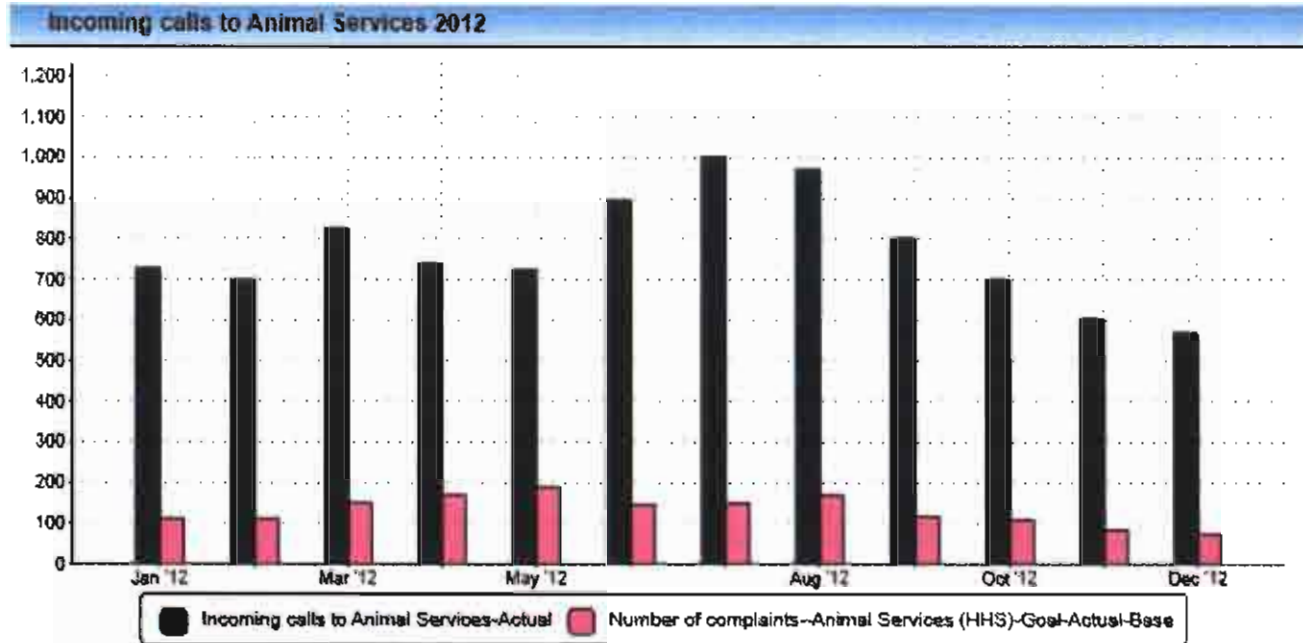
**Total Adopted Dogs: 356**

2012 Intake-dogs Animal Services (HHS)





# Animal Services



**This chart reflects the total amount of calls Animal Services received in 2012: 9,252**

**Also shown is the total amount of calls responded to by an Animal Services Officer in**

**2012: 1,974**





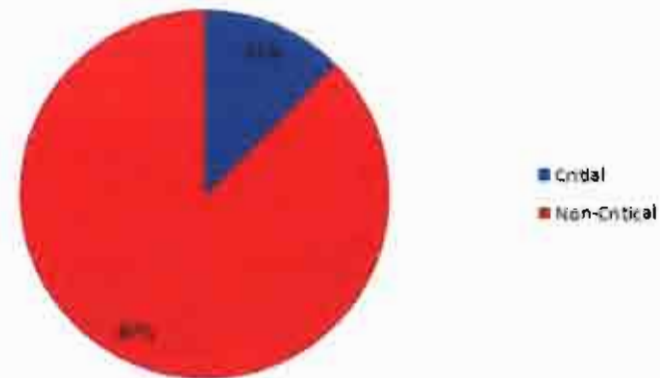
## Environmental Health and Disease Investigation-Collaborating

In 2012, the total number of critical violations found in Food Establishment inspections was 13%. Compared to 87% non-Critical violations. Critical violations are factors that lead to increased risk of foodborne illness, such as cross-contamination, food items not being stored or held at the correct temperatures.

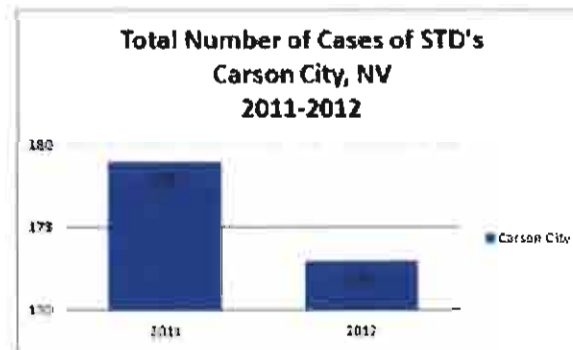
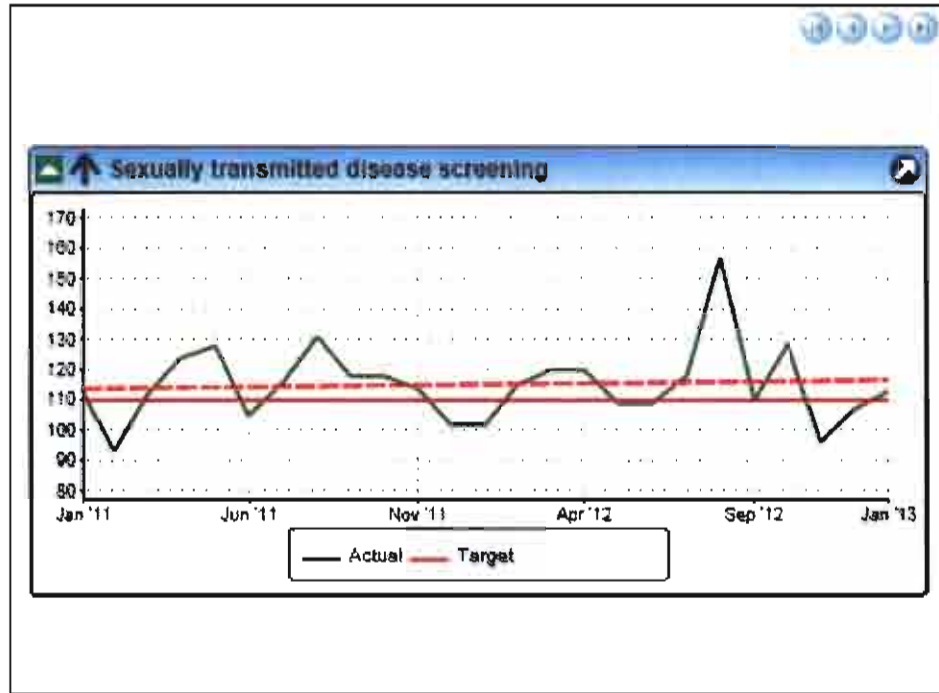
In 2012, the Environmental Health Program responded to 7 foodborne illness complaints.

In 2012, there was only 1 confirmed outbreak within a permitted facility, however, that was not related to food service, but the environment.

### Carson City Health and Human Services Environmental Health Program Food Establishment Violations, 2012



## Disease Investigation and Clinic-Divisions Collaborating



In 2011, Carson City Health and Human Services Clinic diagnosed 50 % of the reported cases of STD's in the community. In 2012, CCHHS clinic diagnosed 46% of the reported cases of STD's in the community.



## Disease Investigation and Clinic-Divisions Collaborating

December 2012 Influenza activity and vaccine uptake waning, CCHHS ran a promotional event "Food For Flu" in which residents could bring in two cans of food for a free flu vaccine from Dec 3-21, 2012. One-hundred and three vouchers were given (101 redeemed) for a free flu vaccine.

January 10, 2013 National Media Coverage reports a surge in influenza activity and a "good match" for this year's vaccine. CCHHS epidemiology confirms increase influenza activity in our area. In response CCHHS:

- Issued a Press Release
- Emailed local health care facilities to report resources on HAVEd for the Las Vegas area.
- Received a request for a vaccination clinic at the Silver Springs Food Pantry
- Mobilized staffing and media advertisement for walk-in flu vaccination clinics in Carson City and Douglas County January 11-16, 2013

January 11, 2013

- Held drive-thru vaccination clinic at Silver Springs Food Pantry (63 influenza vaccinations given)

January 16, 2013

- Received request from Smith Valley School for an influenza clinic POC for staff and students
- Received request from Carson Tahoe Hospital for flu vaccine to support health care personnel vaccination efforts. Initial 50 doses of flu vaccine given.
- Identified staffing resources for extended walk-in clinics.
- Extended walk-in flu vaccination clinics for Douglas County and Carson City through the week of January 25, 2013.

January 20, 2013

- Began collaboration with Immunize Nevada and the State of Nevada for implementation of an influenza vaccination day at the Legislature on Feb 7, 2013.

January 26, 2013

- Gave 32 free flu vaccines at a week-end community health fair in Carson City.

January 26 - Feb 2013

- Influenza activity waning, demand for vaccine decreases. Flu vaccine offered during regular clinic hours.

January 31, 2013

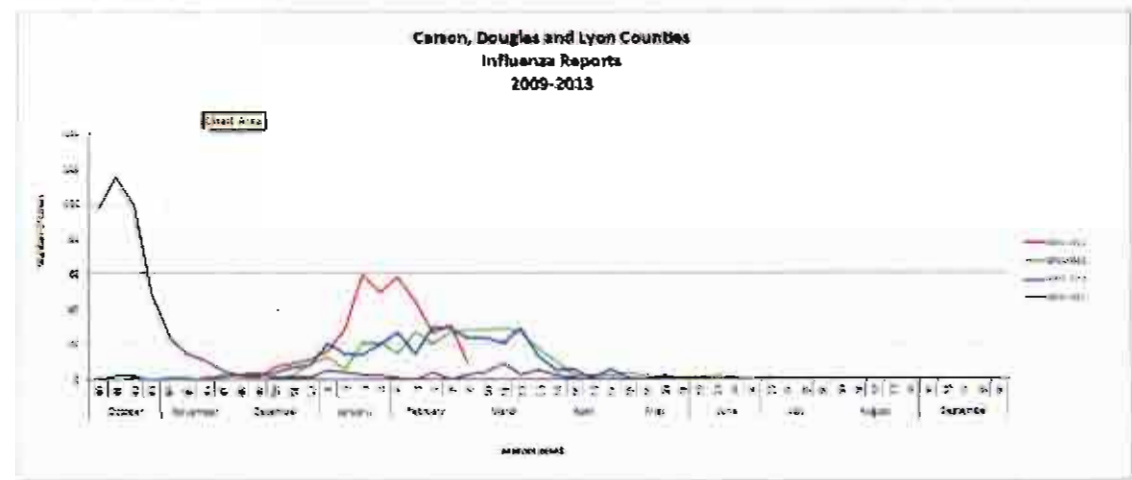
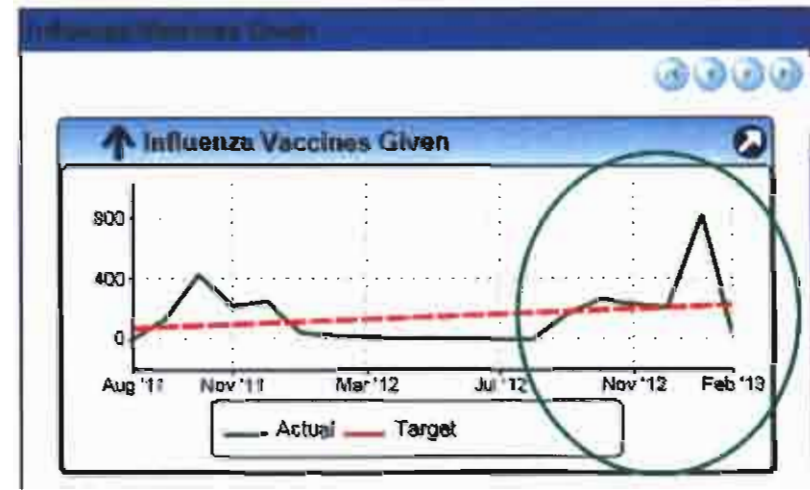
- Gave 30 influenza vaccinations at Smith Valley School

Feb 7, 2013

- Gave 66 flu vaccinations at the Legislature

975 doses of influenza vaccine given as a result of increased influenza activity reports.

## 2012-2013 INFLUENZA RESPONSE



**Objective: Inform, Educate and Empower People about Health Issues and Promote Wellness**

*Serving Carson City, Douglas County, Lyon County & Storey County*

**STD Presentations**

800 students at Carson High

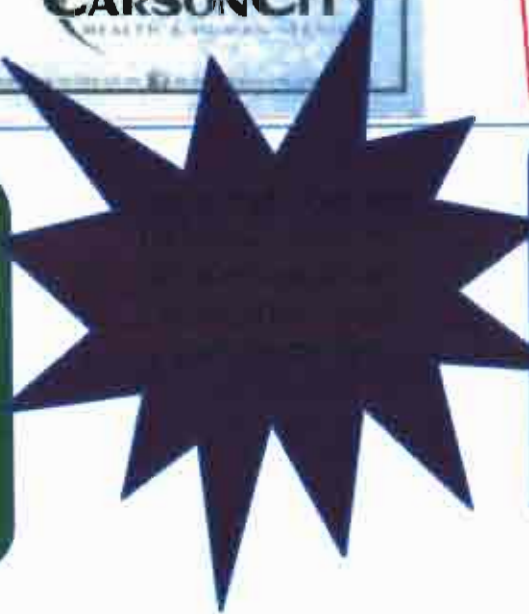
HIV tests performed:  
Clinics = 134  
Outreach = 67

**Activities for this Quarter**



The dangers of secondhand smoke brochures distributed to 600 families at Mark Twain Elementary School

All 47 schools in Carson City, Douglas County, and Storey counties received brochures and were encouraged to participate in safe routes to school program



PMAT  
Strengths  
Initiated  
expanded  
with a bilingual facilitator

## Public Health Emergency Preparedness

### CDC Public Health Emergency Preparedness

#### **-Nearing the end of flu season and community vaccination outreach:**

- 65 event, including schools, flu POD exercise, employers, senior centers and food pantries in quad-county area (Carson City, and Douglas, Lyon, and Storey Counties)
- 10,600 flu vaccinations
- Approximately \$45,000 in gross revenue

#### **-Rural Hospital Preparedness Coalition:** Support of rural hospitals.

#### **-Access and Functional Needs Workgroup:** Emergency Planning of vulnerable populations.

#### **-Regional Healthcare Coalition - Skilled Nursing and LTACs:** Provided Draft Healthcare Facility Preparedness Evaluation Form

#### **-Strategic Planning for Immunization Billing:** UPP Technology presentation on CCHHS billing pilot; began UPP pilot for SNHD to begin credentialing/contracting for IZ billing.

#### **-Hired staff and began planning for Tdap / Flu school-located vaccinations;** Tdap clinics in Carson Middle and Eagle Valley Middle schools March 18 and March 25.

#### **-2013 Medical Reserve Corps Planning Meeting on February 21, 2013:**

Volunteers signed up to participate in support roles for the Middle School Clinics



Nurses providing flu vaccine at the Silver Springs Food Pantry.





## Accreditation

Our accreditation team has been working on a self assessment to identify the gaps we currently have in respect to the PHAB Standards and Measures. Additionally, we have sub-committees working on developing and updating policies, how we document throughout the health department and generating a quality improvement plan.

In 2013 the accreditation team along with Health Department staff will be developing the following to bridge the gaps found in our self assessment:

- Update policies and procedures
- Performance management plan
- Quality improvement plan
- Workforce development plan

