

**City of Carson City
Agenda Report**

Date Submitted: June 7, 2013

Agenda Date Requested: July 3, 2013

Time Requested: 15 Minutes

To: Carson City Board of Health

From: Health & Human Services (Romaine Gilliland)

Subject Title: For Possible Action: Report, discussion and possible direction to staff regarding the Director's report on Carson City Health and Human Services (CCHHS) activities.

Staff Summary: Provide an update on CCHHS. This is an opportunity to inform the Board of Health of current activities, programs and services within CCHHS.

Type of Action Requested: (check one)

☐ Resolution

☐ Ordinance

☒ Formal Action/Motion

☐ Other (Specify) Information Only

Does This Action Require A Business Impact Statement: ☐ Yes ☒ No

Recommended Board Action: I move to accept the Director's report and give direction to staff on CCHHS activities.

Explanation for Recommended Board Action: Items may be brought up in the report that the Board may want to take action or give staff direction.

Applicable Statue, Code, Policy, Rule or Regulation: N/A

Fiscal Impact: N/A

Explanation of Impact: N/A

Funding Source: N/A

Alternatives:

Supporting Material: Active Strategy Board of Health Briefing Book and Cross Jurisdictional attachment

Prepared By: Romaine Gilliland

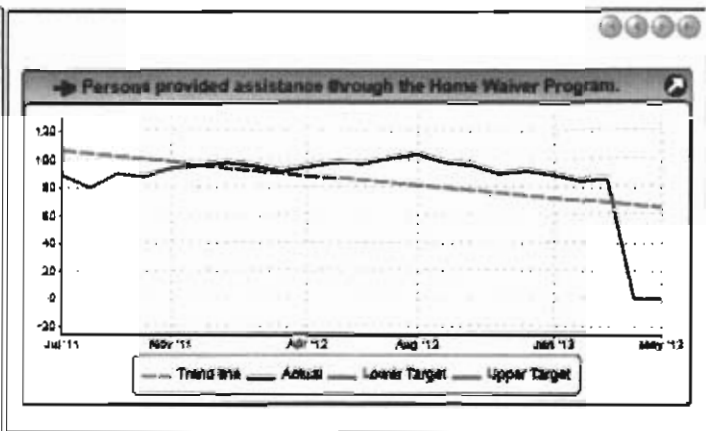
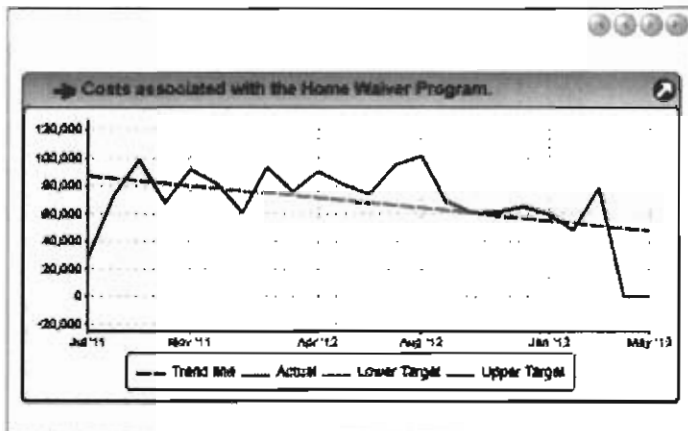
Reviewed By: [Signature] Date: 6/25/13
(Department Head)
[Signature] Date: 6/25/13
(City Manager)
[Signature] Date: 6/25/13
(District Attorney)
[Signature] Date: 6/25/13
(Finance Director)

Board Action Taken:

Motion: _____ 1) _____ Aye/Nay
2) _____

(Vote Recorded By)

Human Services

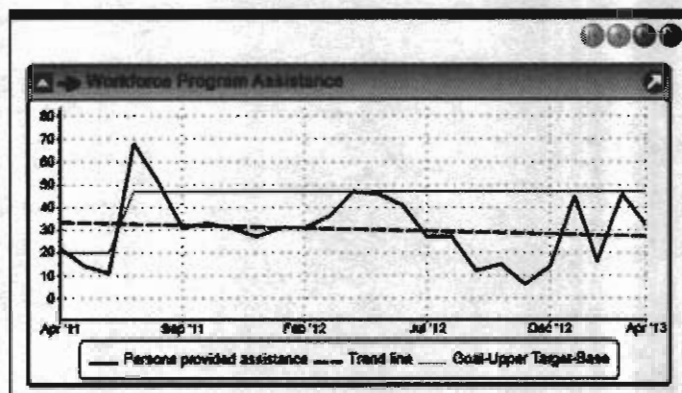


This is being referred to as the "New" County Match. This is a "push down" that started in July 2011. It reflects persons that are living in their home or assisted living receiving Medicaid Services including CHIPS as well as Supported Living Arrangements for adults with developmental disabilities. 142-155.9% FBR income guideline. The responsible County is the County in which the person is residing currently.

We continue to monitor the invoices and work closely with the State of Nevada to insure accuracy. We are requesting that we go back to receiving monthly invoices rather than quarterly invoices. Monthly reconciliations will help get errors corrected more quickly.

A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

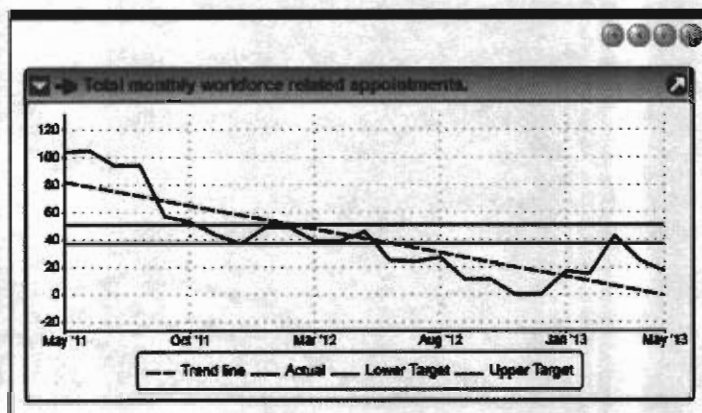




Workforce Program and Jobs

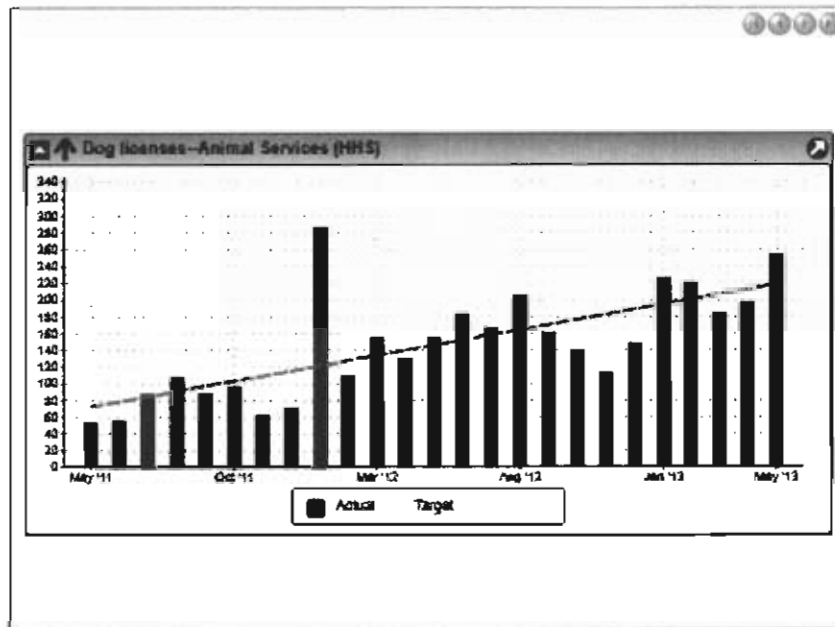
In April we surveyed the employers that attended the job fair in February and found that from the 619 jobseekers that went to the job fair 43 were employed, that is 14% of the jobseekers. These numbers are not reflected in these graphs because our Workforce Program operates under the CSBG grant and not all the jobseekers that attend the job fairs are screen for income and residency eligibility as defined by the grant. Holding the job fairs allows our program to do some networking with employers and the ability to recruit eligible clients to our services.

Our second job fair is June 14 and again we will delay surveying the 50 employers to give them time to recruit and interview potential employers.



A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

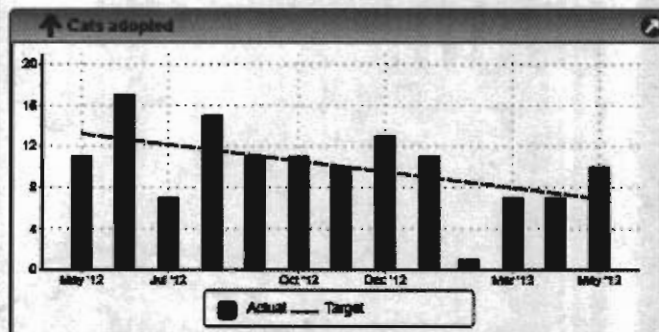
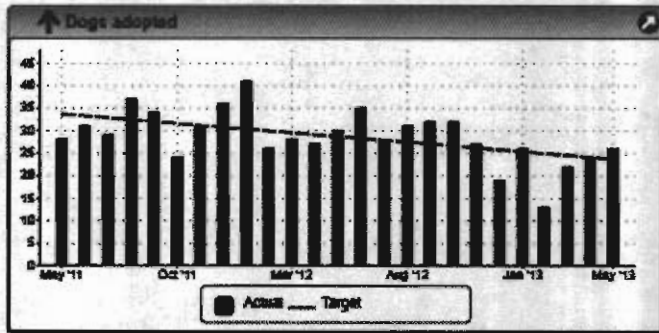
Animal Services



A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.



Animal Services



These charts show the adoptions for cats and Dogs.

Total Adopted Cats so far for 2013: 36

Total Adopted Dogs so far for 2013: 111



A SAFE AND SECURE COMMUNITY

Environmental Health

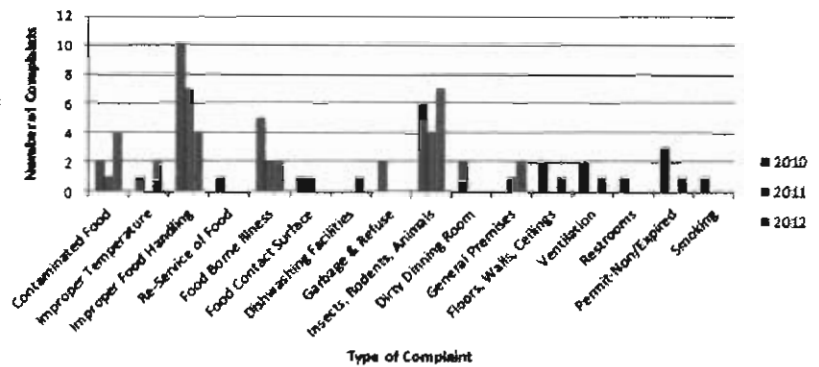
In 2010 we received 39 consumer complaints against permitted food establishments. Of those 39 complaints, 56 percent were confirmed when staff conducted onsite visits.

In 2011 we received 16 consumer complaints against permitted food establishments. Of those 16 complaints only 25 percent were confirmed when staff conducted onsite visits.

In 2012 we received 25 consumer complaints against permitted food establishments. Of those 25 complaints, 48 percent were confirmed when staff conducted onsite visits.

The chart on the right provides a breakdown by year on the type of complaint reported by the consumer to our office.

**Permitted Food Establishment
Carson City, NV
Complaint Type
2010-2012**



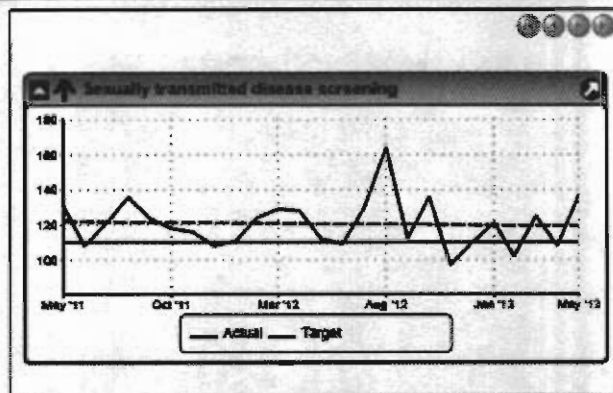
Cross Jurisdictional Sharing Services

- Robert Wood Johnson Foundation Grant
- Stakeholders meeting June 5th
- Carson-Douglas Environmental Health services progress

A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.

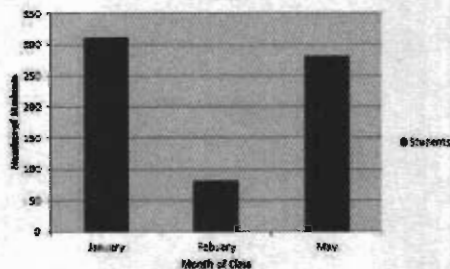


Disease Investigation and Clinical Services-Divisions Collaboration



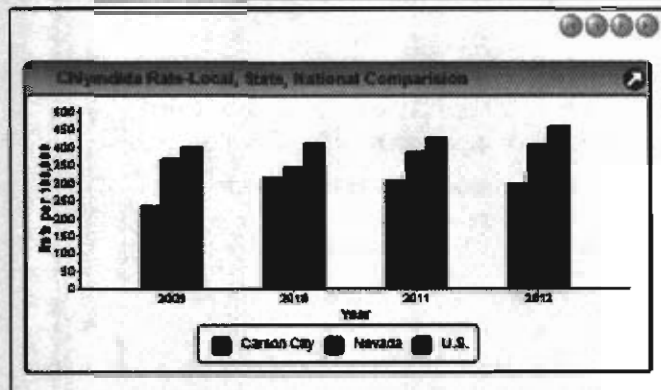
This chart reflects the number of Chlamydia/Gonorrhea, Syphilis, and Hepatitis C tests performed at that the Health Department Clinic as well as outreach testing at the Carson City Juvenile Detention Center.

STD Education Provided by Clinical Services and Chronic Disease Prevention Divisions 2013



Clinical Services and Chronic Disease Prevention has been collaborating throughout 2013 to bring STD education to our local high school students. Thus far in 2013, 678 students have received STD education from Health Department Staff.

A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.



In 2012 there was a decrease in our Chlamydia age adjusted rate per 100,000, whereas the State of Nevada and the Nation experienced and increase from the previous year.

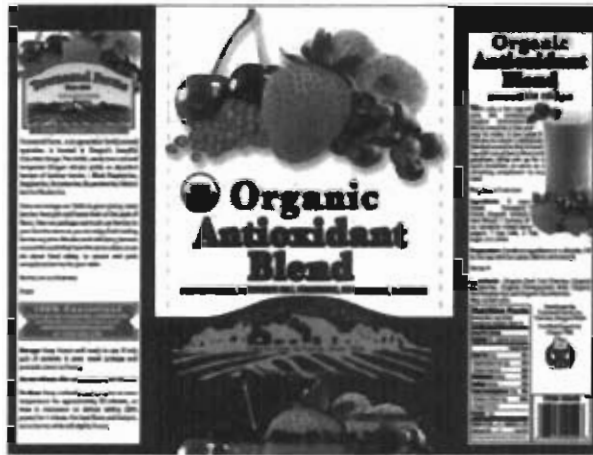
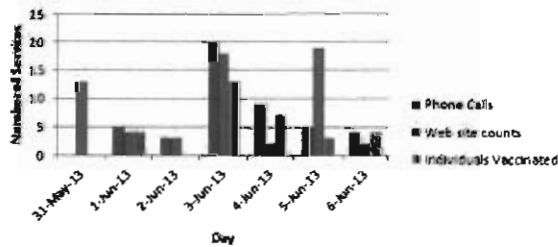


Hepatitis A Outbreak Response

On May 31, 2013 CCHHS in collaboration with the Nevada State Health Division issued a press release in regards to the concern that consuming a product sold at a nationwide warehouse has been linked to an Outbreak of hepatitis A. In response to this outbreak CCHHS established a local hot line for citizens to call to ask questions about the outbreak and we published FAQ's and links to information on the outbreak on our website.

As of noon on Thursday June 6, 2013, we have not had any confirmed cases in Carson City. Our hot line has fielded 46 calls addressing the concerns of 58 citizens who had questions about being exposed to the recalled product. Since the issuance of the press release, we have provided post exposure prophylaxis to 27 individuals in our community.

Carson City Health and Human Services Hepatitis A Outbreak Response 2013



A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.



Objective: Inform, Educate and Empower People about Health Issues and Promote Wellness

Serving Carson City, Douglas County, Lyon County & Storey County

Chronic Disease Prevention and Health Promotion – Community Outreach Activities

Program	Event	Description	Target Population & Numbers of Participants	Dates
Teen Abstinence (PHAT)	Evidenced teen pregnancy prevention program 8 one-hour modules. There is no cost for this program.	Teaches 9-12 & 13-15 yr. old boys and girls about changes to their bodies & factual health information	25 youths have completed the 8 modules Youth 9 – 12 & 13-15	January - May
Tobacco	Free Tobacco Cessation classes	Course focuses on the awareness of addiction, making the decision to quit, & maintaining tobacco free.	Tobacco Users who want to quit	Weekly
Tobacco	Dangers of Oxygen around Tobacco Use Presentation	Presented dangers of tobacco use information and Oxygen Safety	Seniors at Carson Plaza Retirement Center	April 2013
HIV / STD Prevention	STD Presentation	Multiple sessions were conducted in a class room setting, regarding STD Prevention and Awareness	Carson High School students' Health Classes. A total of 280 high school students attended these sessions.	May 2013
Safe Routes to Schools (SRTS)	Nevada Moves Day	Walking School Bus	Bordewich - Bray Elementary students	May
SRTS	Bike Month Activities	Bike Safety Instruction	Fremont and Bordewich Bray 3 – 5 th graders	May - June
Community Events	Cops & Kids	Sheriff's annual open house	Carson City Families	May
Community Events	Health Fair	Harley Davidson Financial Services	Employees annual health fair	May
Community Events	Boys & Girls Club	Open House for B&G families	Carson City Families	May

Public Health Emergency Preparedness

CDC Public Health Emergency Preparedness

-Submitted Grant Applications for both Public Health & Hospital Preparedness

- Completed detailed Scope of Work in preparedness to receive subgrants by July 1.
- CDC= \$436,692 ASPR=\$320,645

-Community Flu Clinic Exercise

- Oct. 5th Carson City - Corporate Yard (Drive-Thru)
- Oct. 12th TENTATIVE DATE Douglas Co. - Douglas High School (Drive-Thru)
- Anticipate participation from all departments in the city.

-Participated in Statewide Public Information & Warning Task Force Meeting 5/7/13

-Rural Hospital Preparedness Coalition: Attended meeting in Tonopah. Included a Ham-Cram radio training.

-Regional Healthcare Coalition - Skilled Nursing and LTACs: Will be meeting with Douglas Co. to discuss supporting both Carson City and Douglas Co. facilities for emergency preparedness planning.

-Strategic Planning for Immunization Billing:

- Since January, CCHHS and DCCH billed over \$100,000 to insurances (private and Medicaid) with a 59% reimbursement rate (\$64,387)
- New contracts have been signed with Cigna, Humana, and Amerigroup; HHP and Health Plan of NV should be signed in the next month

-School-Located Vaccination Clinics: Tdap, Hep A, Hep B Clinic at Pioneer High School 5/30/13

SLV Flu Clinics Scheduled:

- Carson City Public Schools - 3rd week of September
- Douglas Co. Schools - last week of September
- Carson City Private Schools - 3rd week of October

-Medical Reserve Corps:

- Participated in Lowe's Preparedness Event 5/11/13
- Collaborated with Washoe Co. MRC to support the Reno-Tahoe Odyssey with First Aid Stations 5/31/13 - 6/1/13

-Training

- Active Shooter Training - Identify behavioral indicators, working with the media, provide support to CCSO.
- Family Assistance Center Training 4/17/13
- WebEOC (Web-based crisis management system) Training for PIOs and General Staff



A SAFE AND SECURE COMMUNITY: Carson City is prepared for emergency events.

CCHHS PHAB Accreditation Updates:

CCHHS Staff members have been very active in moving forward in the Public Health Accreditation Board (PHAB) Accreditation process. The CCHHS Statement of Intent was submitted to PHAB in April, thus officially embarking on the path to Accreditation. CCHHS staff members are involved in various subcommittees to prepare for Accreditation and further improve the organization. These subcommittees include Documentation, Policy, Performance Management, Marketing, and Workforce Development.

- ✓ Step 1: Pre- Application (Completed April 2013)
 - ✓ PHAB Online Orientation completed
 - ✓ Statement of Intent submitted to PHAB (April 2013)
- Step 2: Application
 - ✓ Pre-requisites completed
 - ✓ Community Health Assessment (June 2012)
 - ✓ Community Health Improvement Plan (June 2012)
 - ✓ CCHHS Strategic Plan (March 2013)
 - ✓ Organizational Chart (April 2013)
 - Letter of Support from the Carson City Board of Health
 - Application Submitted (projected October 2013)



*Helping raise the standard
for public health.*

Subsequent Steps:

- Step 3: Documentation Selection and Submission (projected completion: April 2014)
- Step 4: Site Visit by PHAB Staff (projected completion: Summer 2014)
- Step 5: Accreditation Decision (projected completion: Fall/Winter 2014/2015)
- Step 6 (if accredited): Annual Reports
- Step 7 (if accredited): Re-accreditation (projected completion: 2019/2020)

Cross Jurisdictional Services Currently Provided by CCHHS

Funding Sources				
NSHD Grant	HIV Prevention			
NSHD Grant	Teen Abstinence			
NDOT Grant	Safe Routes to Schools			
NSHD Grant	Tobacco Cessation			
Douglas County Interlocal Contract	Clinical Services			
NSHD Subgrant - Title X	Clinical Services			
NSHD Subgrant - Immunization Program	Clinical Services			
NSHD Subgrant - SAPTA	Clinical Services			
NSHD Subgrant CDC / ASPR Grants	Public Health Preparedness			
NACCHO Grant	Medical Reserve Corps			
NSHD Interlocal Contract - Immunization Program	Immunization Billing	STATEWIDE	STATEWIDE	STATEWIDE
WellPoint Foundation Grant	Adult Immunizations			
NSHD Subgrant - Immunization Program	School-Located Vaccines			
NSHD Subgrant	EPI - Disease Surveillance			
RWJ Foundation Cross-Jurisdictional Sharing Services	Transition of Environmental Health Services	Phase 1	Phase 2	Phase 2
Grant Pending	Assisters Program - Silver State Exchange	PROPOSED		