

**City of Carson City
Agenda Report**

Date Submitted: September 10, 2013

Agenda Date Requested: September 19, 2013

Time Requested: 15 minutes

To: Carson City Board of Supervisors

From: Health & Human Services (Nicki Aaker)

Subject Title: For Possible Action: Report, discussion and possible direction to staff regarding the Director's report on Carson City Health and Human Services' (CCHHS') activities. [*Nicki Aaker, Mary Jane Ostrander(Human Services)*]

Staff Summary: Provide an update on CCHHS. This is an opportunity to inform the Board of Health current activities, programs and services within CCHHS.

Type of Action Requested:

(check one)

☐ Resolution

☐ Ordinance

☒ Formal Action/Motion

☐ Other (Specify) Information Only

Does This Action Require A Business Impact Statement: ☐ Yes ☒ No

Recommended Board Action: I move to accept the Director's report and give direction to staff on CCHHS' activities.

Explanation for Recommended Board Action: Items may be brought up in the report which the Board may want to take action or give staff direction.

Applicable Statue, Code, Policy, Rule or Regulation: N/A

Fiscal Impact:

Explanation of Impact:

Funding Source:

Alternatives: Not to accept the Director's report and give direction to staff on CCHHS' activities.

Supporting Material: Active Strategy Board of Health Briefing Book

Prepared By: Nicki Aaker, MSN, MPH, RN

Reviewed By:

N. Aaker
(Department Head)

Date: 9/10/13

[Signature]
(City Manager)

Date: 9/10/13

[Signature]
(District Attorney)

Date: 9/10/13

[Signature]
(Finance Director)

Date: 9/10/13

Board Action Taken:

Motion: _____

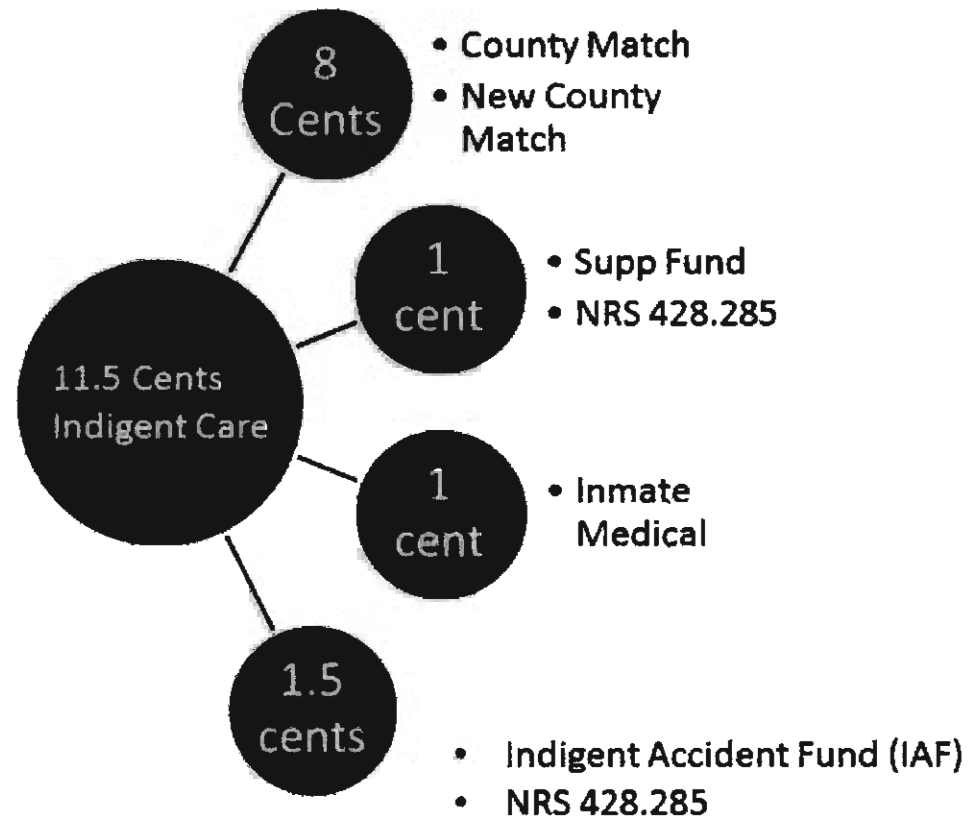
1) _____

Aye/Nay

2) _____

(Vote Recorded By)

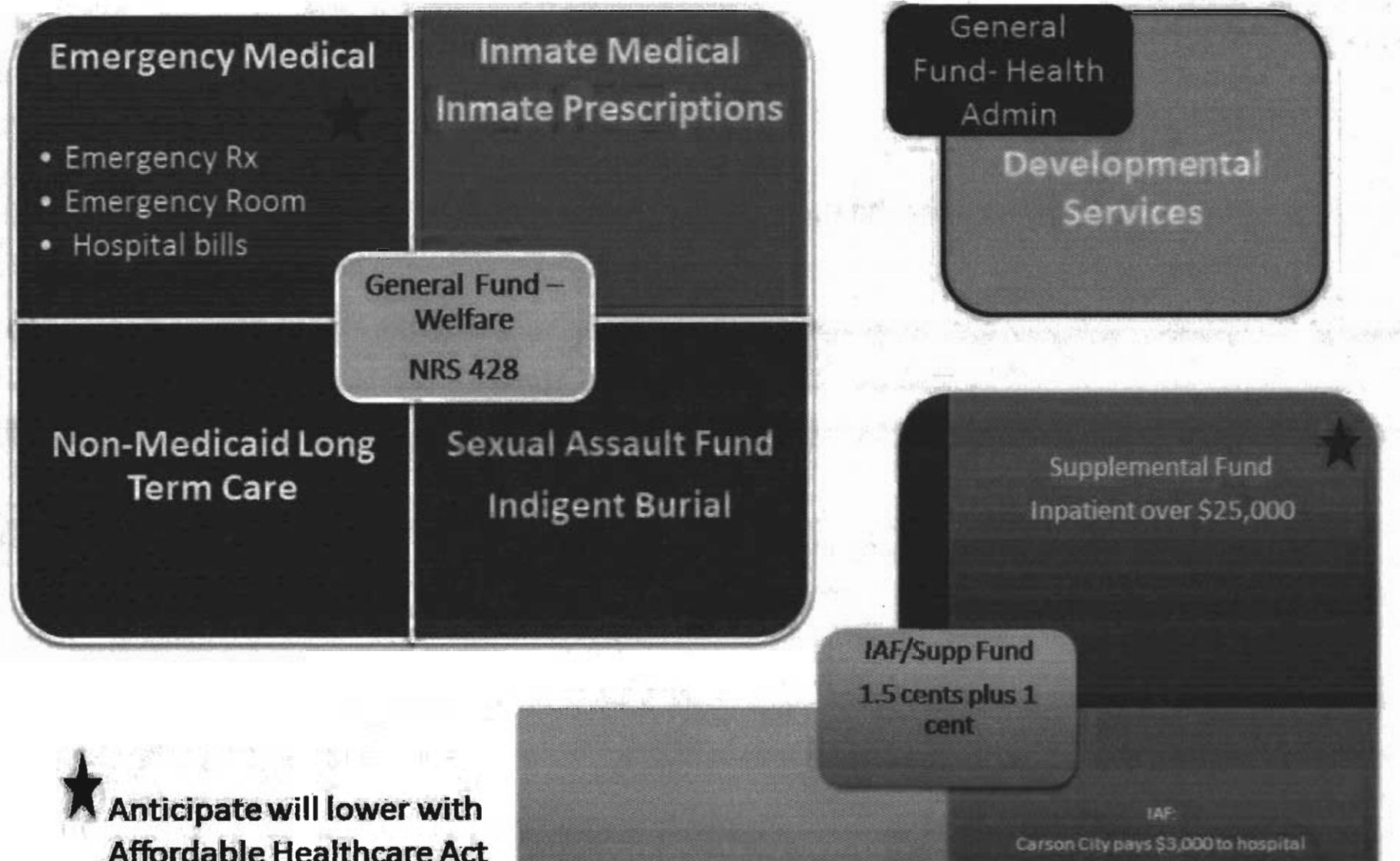
Human Services



A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

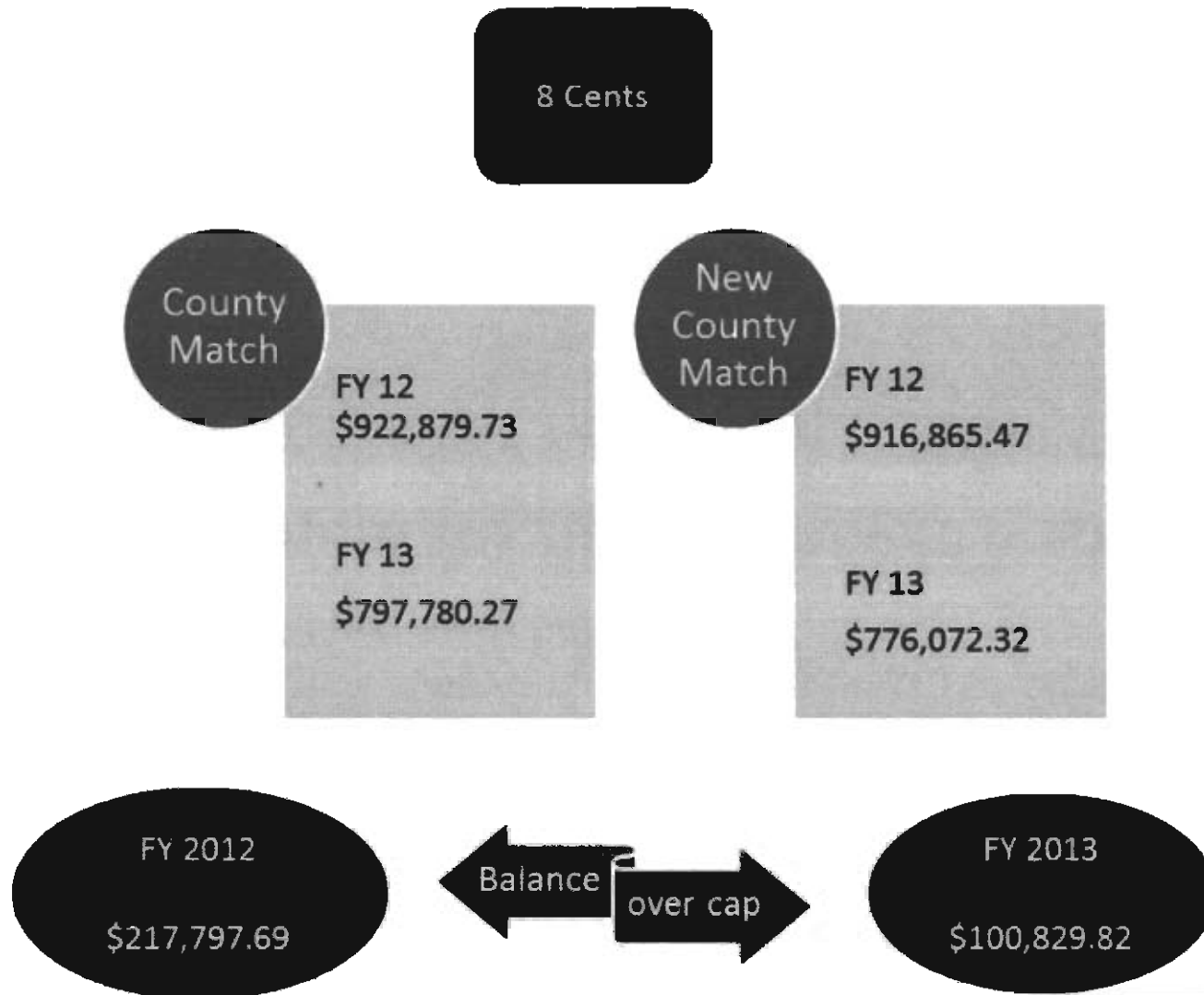


Human Services



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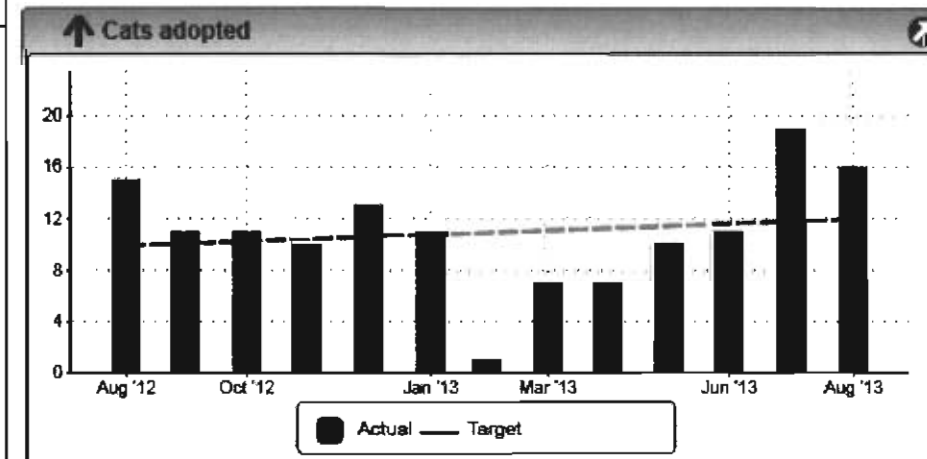
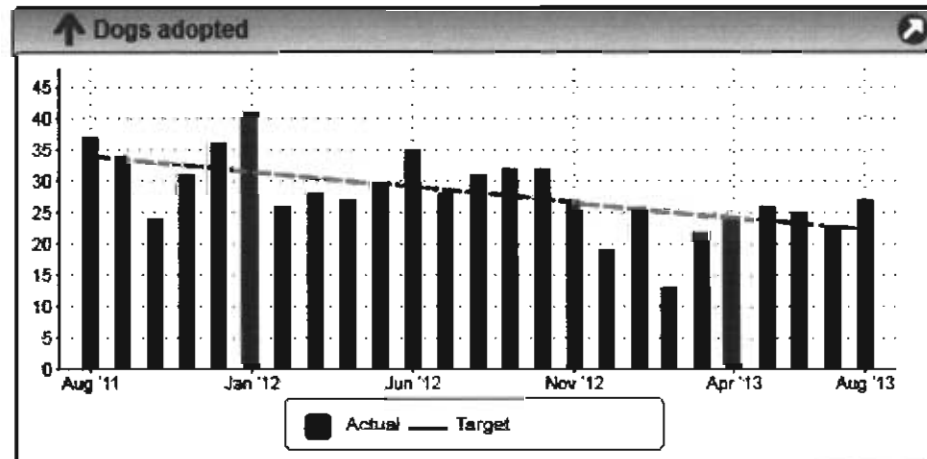
Animal Services

Under New Management

- **Interim Manager hired 9/3/13**
- **Recruitment for new Manager posted**
- **Recruitment for new Management Asst.**
- **Code of Conduct for Animal Services introduced**
- **Animal Services Code reviewed by staff**

A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.

Animal Services



These charts show the adoptions for cats and Dogs.

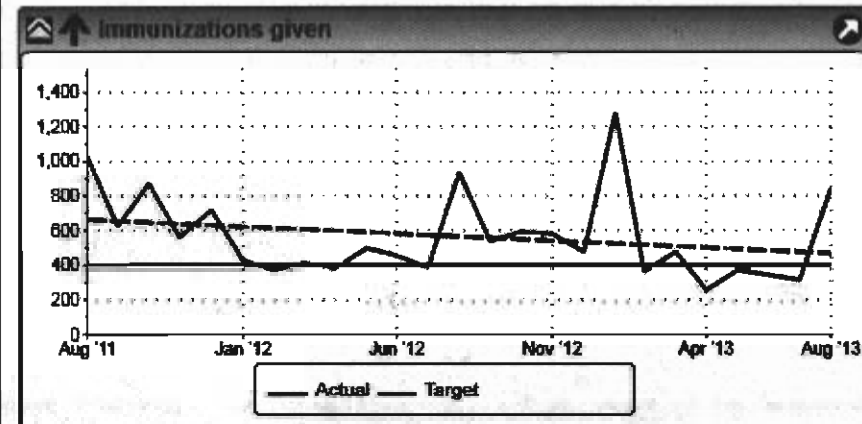
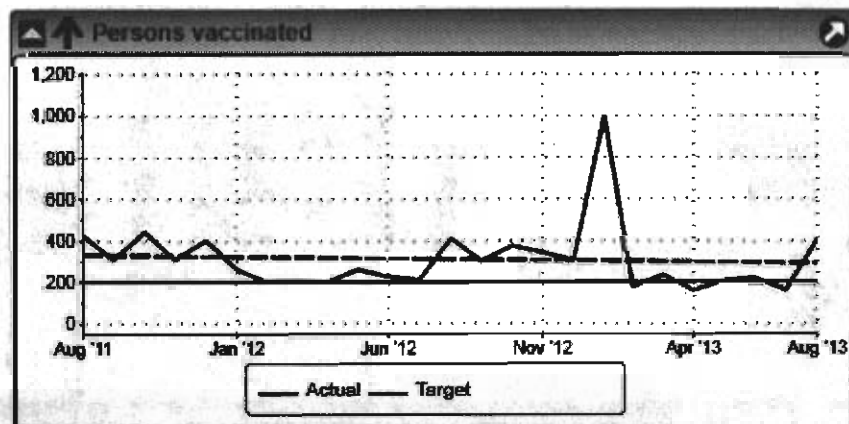
Total Adopted Cats so far for 2013: 52

Total Adopted Dogs so far for 2013: 138



A SAFE AND SECURE COMMUNITY

Clinical Services Division



**Back to School
Immunizations
Available
August 6 - 16, 2013**

No Appointment Necessary!
Walk-in Hours 8:30 - 11:30am and 1:00 - 4:00pm
All required school vaccines will be available!

CARSON CITY
HEALTH & HUMAN SERVICES
900 East Long Street
Carson City, NV 89706

For more information
please call
(775) 887-2195
or visit
www.gethealthycarsoncity.org

Year to date, the Clinical Services Division has exceeded it's service provision projections by close to 1100 (1072).

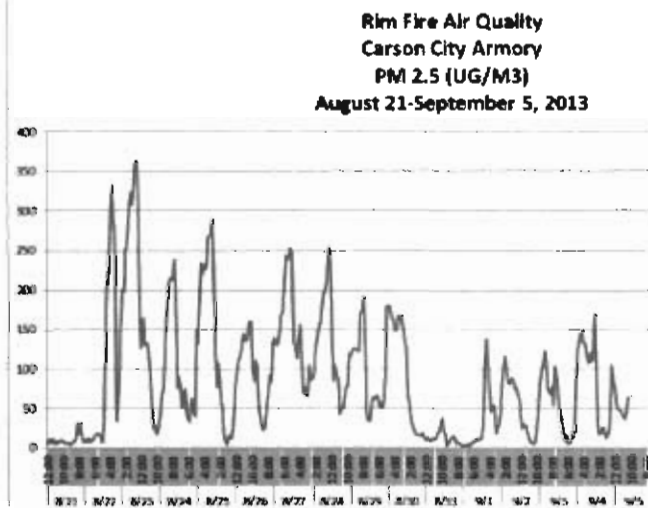
Throughout the past quarter we were preparing for Back to School and the increased demand for well child exams and immunization services. We expanded our typical weekly immunization clinic to daily vaccinations for the two weeks prior to the first day of school. We advertised on Facebook, in the Nevada Appeal, and the JAC Bus. We also coordinated promotional flyer distribution with school nurses and school administrative staff responsible for registration. As a result we saw close to 400 individuals and provided 845 immunizations in order to protect our community from vaccine preventable diseases.

A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.



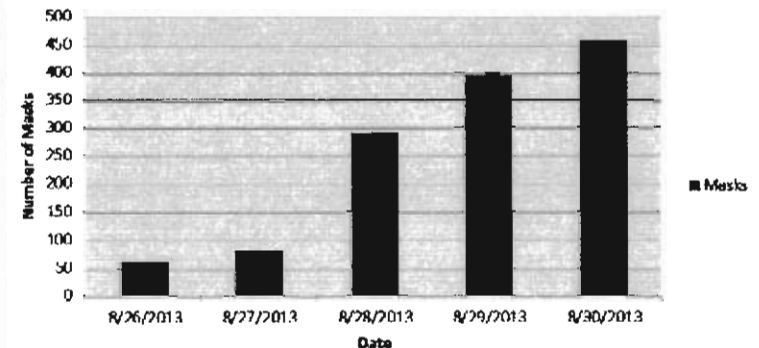
Air Quality Response

- The Rim Fire began on August 17, 2013
- August 22 a notable shift in the areas' air quality was becoming apparent
- NDEP had issued a press release regarding local air quality.
- August 23 - We then began monitoring air quality reports, gathering information to advise our future action steps, and were in communication with the Nevada State Health Division's Public Health Preparedness Program, as well as the Washoe County Health Department
- August 26-CCHHS action plan was developed
- August 28, we addressed the poor air quality and interventions in our weekly Nevada Appeal article
- August 26-Sept 3, we distributed masks along with the community educational materials that we developed



A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.

**Carson City Health and Human Services
Air Quality Response
Masks Distributed to the public**



Chronic Disease Prevention and Health Promotion

Objective: *Inform, Educate and Empower People about Health Issues and Promote Wellness*

YOUTH	TEENS	ADULTS
Provided helmets to 65 youth @ National Night Out & Let's Move A-Z events	STD Presentation to 8 teens at Ron Wood FRC	HIV Testing to 25 Adults at National Aids Day - homeless population
Abstinence Education to 41 youth @ Boys & Girls Clubs	Tobacco Education to 8 Teens at Ron Wood FRC	Tobacco Cessation to 3 Adults at CCHHS & Nugget Casino
	HIV Testing to 13 Teens @ WNRVC	Tobacco Survey to 166 Adults @ CCHHS Clinic
	On going weekly HIV Testing to Juvenile Probation teens	Contacting 413 statewide HIV positive clients who are out of care and bring them back into adherence



Serving Carson City, Douglas County, Lyon County & Storey County

Public Health Emergency Preparedness

CDC Public Health Emergency Preparedness

-Community Flu Clinic Exercise

- Oct. 5th Carson City - Corporate Yard (Drive-Thru)
- Oct. 12th Douglas Co. - Douglas High School (Drive-Thru)
- POD Presentation

-Rural Hospital Preparedness Coalition: Attended meeting in Battle Mountain 8/15

-**Regional Activities:** Participated in Healthy Communities Coalition Meetings, Douglas County LEPC Meeting, Douglas County POD Planning, Douglas County Healthcare Coalition: approved charter and bi-laws.

-**Regional Healthcare Coalition - Skilled Nursing and LTACs:** Will be meeting with Douglas Co. to discuss supporting both Carson City and Douglas Co. facilities for emergency preparedness planning.

-**Developed the Department Public Health Emergency Operations - Base Plan - as an annex to the Carson City Emergency Operations Plan. - Working on updating Appendices.**

-Federal PHP Site Visit at NSHD

-**Submitted CDC & ASPR year-end reports and hosted NSHD monitoring site visit.**

-School-Located Vaccination Clinics:

- Carson City Public Schools - last week of September
 - Douglas Co. Schools - 3rd week of September
 - Carson City Private Schools - 3rd week of October
- Distributed parent packets to schools and scheduled clinic staff.

-Medical Reserve Corps:

- June 22nd - Participated in Mobile Medical Facility set-up drill with CERT, Emergency Management, Fire, & CCHHS Staff
- National Night Out - Preparedness Kits
- Provided First Aid Services at Youth Football Tournament organized by Parks & Rec

-Training

- Hosted **Media Training with Norm Hartman** - attendees included staff and partners
- Vaccinator/Screeners/Admin. Support training for Outreach Clinic Staff

-**Participated in planning air quality response**

SHOW YOUR FAMILY
SOME LOVE THIS FLU SEASON!
THE FLU ENDS WITH YOU!



FREE Flu Vaccinations Available on:

October 5, 2013	October 12, 2013
Carson City Corporate Yard	Douglas High School
3303 Butti Way	1670 Highway 88
Carson City, NV 89701	Minden, NV 89423
9:00 AM - 1:00 PM	9:00 AM - 1:00 PM

Both Drive-Thru Clinics!

For more information, please call (775) 887-2190
Download the form at www.gethealthycarsoncity.org
New! Express Lanes for Pre-filled Out Forms!
Like us on Facebook: www.facebook.com/CCHHS or
www.facebook.com/DCCommunityHealth



A SAFE AND SECURE COMMUNITY: Carson City is prepared for emergency events.

Accreditation



The Accreditation Team has many subcommittees that are hard at work on various projects. A couple of these subcommittees include the Workforce Development Committee and the Performance Management Team.

The Workforce Development Committee has nearly completed a core competency self-assessment survey to distribute to employees. The purpose of this survey is to uncover any areas within their core competencies where employees may feel that they could use training or extra guidance to perform their duties to the best of their ability. The survey will be de-identified and distributed via Survey Monkey so that employees of each grouping (Management, program, and administrative staff) can feel comfortable giving their honest answers.

The Performance Management Team has been busy building an organization-wide Performance Management and Quality Improvement system. There are already a very large amount of Informal Quality Improvement projects at CCHHS on an ongoing basis, but this system will allow staff to fully understand the Quality Improvement process, thus allowing for stronger projects and better results.

The Marketing Team is a pseudo-subcommittee of the Accreditation Team, and is largely composed of staff that is not directly on the Accreditation Team itself, although there are representatives. The Marketing Team is involved in many projects, but specific to PHAB, there are templates and marketing plans being developed to best brand and market our services to population subgroups specified by our grants, while maintaining a high level of continuity and quality among all marketing materials.