

**Carson City
Agenda Report**

Date Submitted: May 12, 2015

Agenda Date Requested: May 21, 2015

Time Requested: 20 minutes

To: Carson City Board of Health

From: Health and Human Services (Nicki Aaker)

Subject Title: Discussion Only: Present and discuss Human Services' Housing programs and standards. Human Services has different housing programs which can assist individuals as determined by the program standards and the individual's situation. *(Mary Jane Ostrander)*

Staff Summary: Carson City Health and Human Services' (CCHHS) has different housing programs. Each program has different objectives and qualifications which clients must meet. This presentation is intended to provide the Board of Health members an overview of the programs available to Carson City residents and how Human Services' staff collaborates with other organizations within the community.

Type of Action Requested: (check one)

Resolution

Ordinance

Formal Action/Motion

Other (Specify) Information Only

Does This Action Require A Business Impact Statement: Yes No

Recommended Board Action: Presentation and discussion only

Explanation for Recommended Board Action: N/A

Applicable Statute, Code, Policy, Rule or Regulation: N/A

Fiscal Impact: No General Fund Impact

Explanation of Impact: N/A

Funding Source: N/A

Alternatives: N/A

Supporting Material: PowerPoint –

Prepared By: Nicki Aaker, MSN, MPH, RN

Reviewed By: N. Aaker
(Department Head)
Wick Munro
(City Manager)
[Signature]
(District Attorney)
[Signature]
(Finance Director)

Date: 5/12/15
Date: 5/12/15
Date: 5/12/15
Date: 5/12/15

Board Action Taken:

Motion: _____

- 1) _____
- 2) _____

Aye/Nay

(Vote Recorded By)

Carson City Health and Human Services

HOUSING PROGRAMS

Mary Jane Ostrander

May 21, 2015

The footnotes will show what standards must be met

Since the Point In Time Count January 29, 2015

- CCHHS placed into Permanent supportive housing:
 - 1 chronically homeless, senior female
 - 1 chronically homeless, disabled male
 - 1 between age of 18-24
 - 2 homeless males

The footnotes will show what standards must be met

So what happens when a homeless person comes in to any Carson City agency?

- **CENTRALIZED INTAKE** (aka, COORDINATED INTAKE)
 - An assessment approved by HUD is done to determine the most vulnerable (Vulnerability Index & Service Prioritization Decision Assistance Tool [VI-SPDAT])
 - Referral to appropriate housing program
 - Nevada Rural Housing Authority
 - Must meet a 10 or above on assessment
 - FISH emergency temporary shelter
 - Specific criteria must be met
 - Availability
 - Advocates to End Domestic Violence shelter
 - Specific criteria must be met
 - CCHHS housing programs
 - Shelter Plus Care
 - Emergency Solutions Grant

Rural Nevada Continuum of Care & State Emergency Solutions Grant Standard 1

HOUSING FIRST APPROACH

- Few to no programmatic prerequisites to permanent housing entry
- Low barrier admission policies
- Rapid and streamlined entry into housing
- Supportive services are voluntary, but can and should be used to persistently engage tenants to ensure housing stability

Rural Nevada Continuum of Care
Permanent Supportive Housing Programs Standard 9

HOUSING FIRST APPROACH

- Tenants have full rights, responsibilities, and legal protections
- Practices and policies to prevent lease violations and evictions
- Applicable in a variety of housing models

Rural Nevada Continuum of Care & State
Emergency Solutions Grant Standard 1

HOW QUICKLY CAN CCHHS RE-HOUSE SOMEONE?

- Eligibility
- Identification
- All other resources exhausted
- Verification of homelessness
- Availability of housing

COLLABORATION AND COORDINATION

- Community Services Block Grant Organizational Standards Category 2; 2.1-2.4
- RNCOC and ESG Written Standards Section

IMPLEMENTATION GOALS

- Requesting VI SPDAT assessment be sent by centralized intake when a referral is made
 - Prevents duplicate assessments being done
 - Speeds up re-housing process
- Offering CCHHS overview orientations one per week to shelter residents
 - Many times we do not see individuals from the shelter until they are approaching a 90 day maximum
 - Get them involved in the Work Force program earlier
 - They have a place to stay during the eligibility process for rehousing

IMPLEMENTATION GOALS

- Active member in a new Community Coalition
 - Members include:
 - Carson Tahoe Hospital emergency room representatives and case managers coordinating discharge planning
 - Sheriff's Department
 - FASTT
 - MOST
 - Jail representatives
 - Behavioral Health Services
 - FISH
 - Ron Wood Family Resource Center
 - Sierra Health Center

The footnotes will show what standards must be

IMPLEMENTATION GOALS

- More aggressive outreach
 - We cannot just sit behind the desk
- Non-duplication of services/resources
 - I provide this/you provide that