



STAFF REPORT

Report To: Board of Health

Meeting Date: January 21, 2016

Staff Contact: Nicki Aaker, Director; naaker@carson.org

Agenda Title: For Possible Action: The Director's Report on Carson City Health and Human Services will be proposed for approval, with feedback and direction from the Board discussed at the meeting incorporated.

Staff Summary: The Director's Report on Carson City Health and Human Services will be discussed. Feedback and direction is being requested from the Board to be given to staff regarding the content within the report. This is an opportunity to inform the Board of Health of current activities, programs and services within CCHHS including, but not limited to an update of Human Services Coordinated Entry process, scheduled Job Fair, clinical services statistics, update on GI illness, Environmental Health Program Standards and activities taking place in the following programs: Public Health Preparedness, Adolescent Sexual Health, Tobacco Prevention and Control and a fiscal update. At the end of the discussion, a motion will be proposed for acceptance of the Director's Report with the feedback and direction from the Board incorporated.

Agenda Action: Formal Action/Motion

Time Requested: 30 minutes

Proposed Motion

I move to accept the Director's Report with feedback and direction given by the Board to staff on CCHHS' activities incorporated.

Board's Strategic Goal

N/A

Previous Action

N/A

Background/Issues & Analysis

N/A

Applicable Statute, Code, Policy, Rule or Regulation

N/A

Financial Information

Is there a fiscal impact? Yes No

If yes, account name/number:

Is it currently budgeted? Yes No

Explanation of Fiscal Impact:

Alternatives

Not accept the Director's report nor give direction to staff on CCHHS activities

Board Action Taken:

Motion: _____

1) _____

2) _____

Aye/Nay

(Vote Recorded By)

Carson City Health and Human Services Director's Report

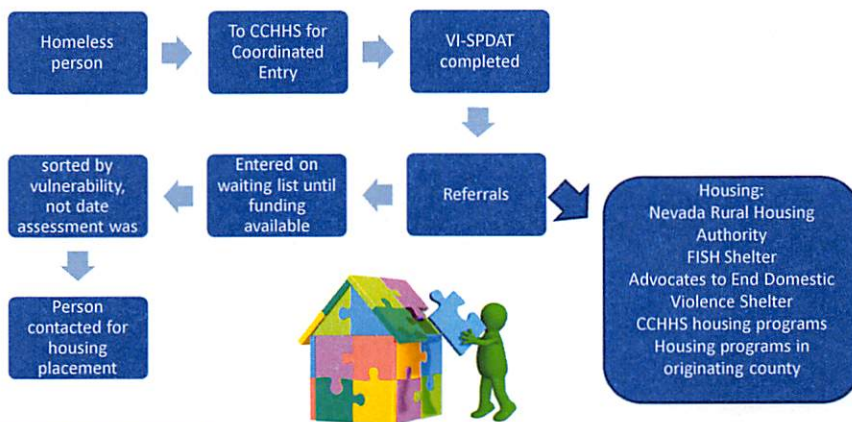
Board of Health
January 21, 2016



Human Services

COORDINATED ENTRY

(Process to identify the community's homeless population and get the connected to resources and housing)



A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

Human Services

POINT IN TIME COUNT (PIT)

January 28, 2016

Carson City Community Center Gym

10:00 am to 2:00 pm

Resource Booths Available for Attendees

Flu Vaccinations will be Available

Vulnerability Assessments and PIT Interviews will be conducted

*Board is invited to volunteer and/or just come by –
please contact Mary Jane Ostrander*



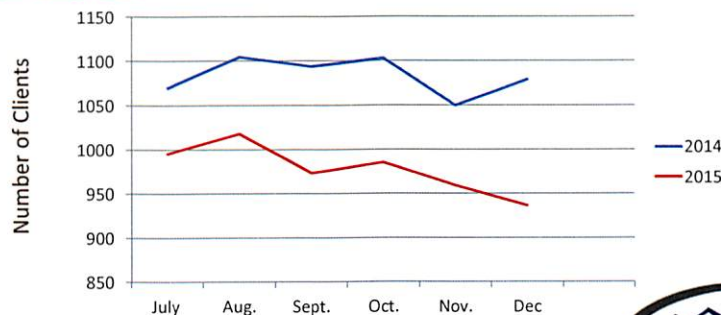
A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

Human Services



WOMEN, INFANTS, AND CHILDREN

Number of Clients Served



A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

Human Services

Workforce Development



JOB FAIR

February 26, 2016
 Carson City Community Center Gym
 2:00 – 4:30 (1:30 for Veterans)

Other Activities

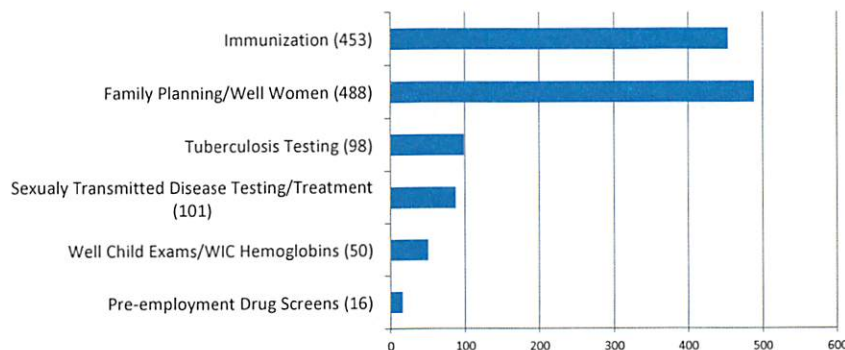
- Weekly Workforce Development Classes
- Presentation to Vitamin Research's employees
- Had a resource booth at Vitamin Research's job fair on January 8, 2016
- Individual assistance as needed



A HEALTHY COMMUNITY: Families in need are provided resources to become self-supportive.

Clinical Services

**Patient Service Encounters
 November - December 2015**



WIC – Women, Infants and Children

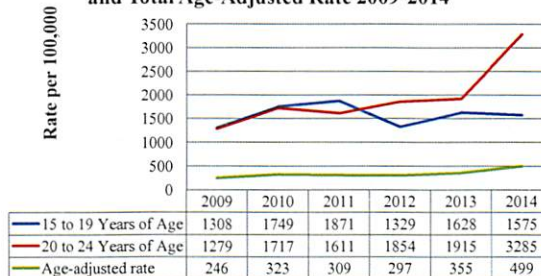
A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.

Clinical Services

According to the CDC, Chlamydia is the most prevalent STD occurring at a rate of almost 89% of all STDs diagnosed. Eighty percent of all chlamydia cases diagnosed are in individuals 24 years of age and younger. In Carson City, young adults aged 20-24 experienced a greater than 50% increase in Chlamydia rates from 2013 to 2014.

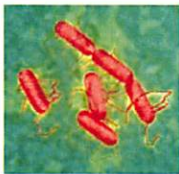
CCHHS Clinical Services plays a vital role in STD screening in our community. Forty-five percent of all positive Chlamydia cases reported by 25 providers in the Carson City service area during 2014 were tested at CCHHS.

Carson City Chlamydia Rates per 100,000 and Total Age-Adjusted Rate 2009-2014



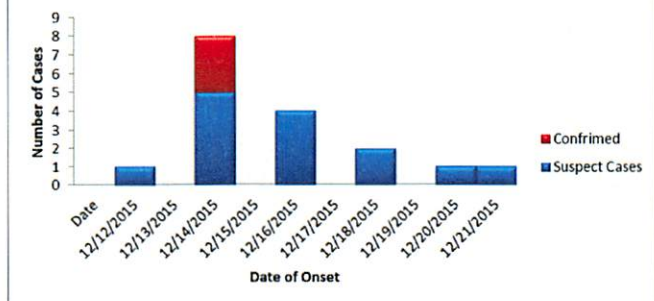
A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.

Epidemiology Program



On Dec. 21, CCHHS was notified of two (2) laboratory confirmed cases of Salmonella. As of January 8, 2016, after administering a questionnaire we established 14 additional individuals were ill.

GI Illness Outbreak at Facility A
December 2015
Carson City, NV



A HEALTHY COMMUNITY: Disease in the community is prevented and controlled.



Environmental Health

The Program Standards are designed to help food regulatory programs enhance the services they provide to the public. When applied in the intended manner, the Program Standards should:

- Identify program areas where an agency can have the greatest impact on retail food safety
- Promote wider application of effective risk-factor intervention strategies
- Assist in identifying program areas most in need of additional attention
- Provide information needed to justify maintenance or increase in program budgets
- Lead to innovations in program implementation and administration
- Improve industry and consumer confidence in food protection programs by enhancing uniformity within and between regulatory agencies

A HEALTHY COMMUNITY:

Disease in the community is prevented and controlled.



Public Health Preparedness

November - December 2015

- Finalized Public Health Jurisdictional Risk Assessments for Carson City and Douglas County
- Participating in development of Regional Medical Surge Plan in collaboration with Emergency Management, healthcare facilities and healthcare coalition partners
- Trained 6 additional staff on Department Operations Center standard operating procedures
- Completed data entry into the statewide immunization registry for 5,000 school and community flu vaccinations
- Finalizing billing contracts with United Healthcare and Cigna; 2-year process with UHC to get Public Health recognized as a provider

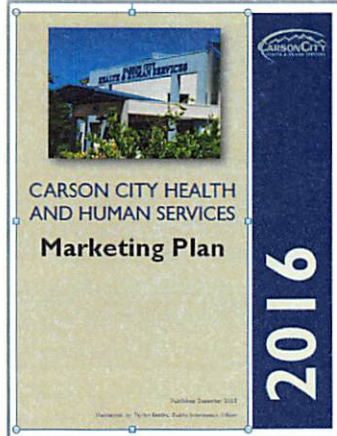
A SAFE AND SECURE COMMUNITY:

Carson City is prepared for emergency events.

Public Health Preparedness



Developed CCHHS Marketing Plan



Instrumental in notifying Medicaid of incorrect ICD-10 billing, which resulted in thousands of denials to Nevada providers; Medicaid now correcting problem in their system

A SAFE AND SECURE COMMUNITY:

Carson City is prepared for emergency events.

Chronic Disease Prevention and Health Promotion



- Completed review of PHAT- Abstinence Only! Curriculum
- CHIP Community Issues H and I – online parent survey closed
- Staff working with Storey County staff to implement more sessions for 5th and 10 graders
- Staff researching hosting sessions open to community during the Carson City School District Spring Break



A HEALTHY COMMUNITY:

Inform, Educate and Empower People about Health Issues and Promote Wellness

Chronic Disease Prevention and Health Promotion



1-800-QUIT-NOW
Nevada Tobacco Quitline

- One Day Stand against Tobacco at WNC was great success for first time event.
- Working with Carson Tahoe Hospital on their electronic discharge instructions on Smoking Cessation.
- Sandy Wartgow will be on a state task force working on electronic discharge instructions for smoking cessation throughout the state.
- Working with Carson Medical Group on a Smoking Cessation Policy for the practice to follow. This may be the first type of this policy in the State.
- Completed survey of Multi unit housing tenants at 2 complexes regarding smoke-free policy work. Will be meeting with 1 complex to discuss moving forward with a policy to become a Smoke-free complex.
- Carson City Youth have placed cigarette disposal containers and cigarette litter signage in local parks with the Parks and Rec. Dept. They have also been active in increasing their presence in social media to send anti- tobacco messaging.
- Working on Cessation billing and new ICD 10 codes which increased from 1 code to over 50 codes.



A HEALTHY COMMUNITY:

Inform, Educate and Empower People about Health Issues and Promote Wellness

Public Health Accreditation

- Site Visit confirmed for February 9th and 10th
- Training for internal staff continues; brief group trainings at bi-monthly all-staff meetings and weekly questions have been implemented and found to be useful
- Work continues on upcoming Community Health Needs Assessments (CHNA); CCHHS is partnering with Carson Tahoe Health for their CHNA, as well as working with Carson Valley Medical Center on their upcoming CHNA



A HEALTHY COMMUNITY:

Inform, Educate and Empower People about Health Issues and Promote Wellness

Quality Improvement

The internal Performance Management Team has completed a review of the CCHHS Quality Improvement Plan

Quality Improvement Projects in progress include:

- Quality Improvement Project Form
- Online Version of Food Handler's Test
- Customer Satisfaction – Ryan White Care Binder
- Long Acting Reversible Contraceptive (LARC) counseling/use and its effect on unintended pregnancies among clinic clients
- Clinic procedural manual and cross-training between clinic sites
- Front Lobby – Safety/Security
- BOH's Suggestions



A HEALTHY COMMUNITY: National Public Health Improvement Initiative

Fiscal Update

HIV Prevention Grant – Beginning 1/1/16 – we realized a 51% reduction (\$26,879)

- Redirected portion of staff member's salary to another grant
- Adjusted the grant deliverables

In 2015, all of the grants renewed have been flat funded yet we have increases to the personnel expenses

- Clinical Services – within some of the grants the extra personnel expenses are covered by revenue collected along with reducing the amount of dollars available for operating expenses or other line items within the grant award
- All other programs – extra expenses are offset by reducing the amount of dollars available for operating expense funds or other line items within the grant award



A HEALTHY COMMUNITY: National Public Health Improvement Initiative