



STAFF REPORT

Report To: Board of Supervisors

Meeting Date: 09/07/2017

Staff Contact: Deborah Marzoline

Agenda Title: Report from the Public Guardian on the operations and the status of cases at the Public Guardian's Office.

Staff Summary: A report on the Public Guardian's Office with a breakdown of clients.

Agenda Action: Other/Presentation

Time Requested: 15 Minutes

Proposed Motion

N/A

Board's Strategic Goal

Quality of Life

Previous Action

Background/Issues & Analysis

Applicable Statute, Code, Policy, Rule or Regulation

Financial Information

Is there a fiscal impact? Yes No

If yes, account name/number:

Is it currently budgeted? Yes No

Explanation of Fiscal Impact:

Alternatives

Board Action Taken:

Motion: _____

1) _____

2) _____

Aye/Nay

(Vote Recorded By)

Carson City Public Guardian's Office

Each County in Nevada is mandated to have a public guardian per NRS 253.150

Carson City adopted a resolution in 2011 limiting the Carson City public guardian cases to individuals 60 years or older unless there are extraordinary circumstances.

Who needs a public guardian and who is eligible to have a public guardian?

Per NRS 253.200, the proposed protected person must be a Nevada resident, must be an adult, must have no relative or friend suitable and willing to serve as his or her guardian, or must have a guardian who the court determines must be removed pursuant to NRS 159.185. The proposed ward must be deemed incompetent to handle their personal, medical and/or financial affairs by a licensed psychiatrist or physician.

Who is eligible to be a guardian?

Per NRS 159.044, a family member or a friend of the proposed protected person can be named guardian as long as they have not been convicted of a felony, are at least 18 years of age, have all of the identification required by the court, and can show cause why the proposed protected person needs a guardian.

Where do we get referrals for proposed wards?

We work closely with the Aging and Disability Services Division of the State of Nevada (EPS-Elder Protective Services), social service departments of area hospitals and care facilities. 99% of our referrals come from these sources.

How much is the cost to each protected person under guardianship?

The Board of Supervisors or County Commissioners of each county sets the fee charged to the protected person's assets. Carson City's fee is currently \$180.00 an hour and to be equitable the charge is two (2) hours per month per protected person. 88% of our clients are indigent and cannot pay for our services. Each county has a different fee structure and some counties do not charge fees.

What does the public guardian do for the protected person?

In a word, everything. Our office acts on the behalf of the protected person. We pay all of their bills (with their funds); see to their personal needs (shopping for clothing, personal care supplies, and other needs); make medical decisions and transport to doctors' appointments, if needed; use every resource offered by the federal, state and county governments (VA, SSA, Medicaid, etc.) to provide for and pay for their care; place the protected person in an appropriate care facility for the level of care needed; clean out their houses or apartments when they are placed in a facility; and sell residences, vehicles and personal possessions to pay for care. Each protected person has their own guardianship bank account and only their monies go into and out of that account. In other words, we act as the protected person.

My staff is dedicated to keeping this vulnerable population safe from abuse, neglect and exploitation at the hands of those who would do them harm. We personally see that exploiters are prosecuted for these crimes.

Our staff is exposed to bodily fluids, contagious diseases, bug infestations, combative and aggressive family members and protected persons, threats of bodily harm from exploitive parties, and other hazards. Staff members use protective gear when cleaning out protected persons' residences and when visiting protected persons in facilities under quarantine orders.

Additional information:

Our office currently has three full time positions (the public guardian, a case manager and an accounting clerk) and a social work intern position. The national average caseload for a public guardian is 30 cases per full time case manager; our office currently has 81 cases or 40 per full time case manager. We receive referrals weekly.

In addition to public guardians, there are fiduciary services offered through professional guardians, banks and investment companies, and guardianships by family and/or friends.

Public guardians are appointed by the district court of the county of residence of the protected person prior to placement. **For Example:** A proposed protected person lives in Minden but is placed in a facility in Carson City; the jurisdiction for the client is Douglas County.

The public guardian and staff belong to several multidivisional task forces helping to keep vulnerable people out of the hospitals and jail/court systems. These task forces are comprised of staff from the Nevada Department of Aging, the District Attorney's Office, the sheriff's office, the fire department, the hospital, the Carson City jail and other stake holders. With all of us working together we hope to save the community the expense of needless services and to get these people the help they need in the right setting.

Nevada Revised Statutes Regarding Guardianship
NRS 159 Regarding Guardianships
NRS 253 Regarding Public Guardians

Contact Information:

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A Report from the Public Guardian on the Operations and Status of
Cases at the Public Guardian's Office.

Quarterly report for BOS 9/7/2017

Number of Employees 3

Social Work Interns 2 August 2017-May 2018

Appropriate Referrals per quarter 5

Number of Protected Persons in Facilities, at home, out of state and other:

Skilled Nursing 37

Assisted Living 10

In Own Home 11

Group Home 7

Out of State Placement 7

Deceased Cases Not Closed 8

Dropped Cases 2

Pending Cases 0

Fees Collected 2016-2017 \$122,524.76 And since July 1, 2017 \$5,820.64

Number on Medicaid (or Pending): 57

NAME	DOD/End	FACILITY	TEMP DT	PERM DT	Med/Date	Fees Collected (YTD)	Order for Fees
DOE, John		Mt View	7/25/2017			\$ -	
DOE, John		Home	09/29/2015	12/16/2015	N/A	\$ 3,070.84	\$360.00
DOE, John		Ormsby	11/24/2015	2/2/2016			
DOE, Jane		Carson Nrsg	5/16/2011	5/16/2011	1/1/1999	\$ -	\$360.00
DOE, John		Univ Hts	7/13/2016	10/24/2016	N/A		
DOE, Jane	8/4/2017	Mt View	2/3/2015	4/21/2015	5/1/2015		
DOE, John		RVR	2/5/2016	4/12/2016			
DOE, Jane		Mt View	NA	5/23/2017			
DOE, John		Mt View	7/27/2015	9/15/2015	5/1/2015	\$ 2,520.00	\$360.00
DOE, John		Whis Hts	11/26/2008	1/27/2009	N/A	\$ 15,120.00	\$360.00
DOE, John		Mt View	5/13/2015	7/7/2015			
DOE, John	8/21/2017	Ormsby	7/19/2013	8/13/2013	4/1/2013	\$ 360.00	\$360.00
DOE, Jane		Sky Estates	2/5/2016	4/12/2016	7/1/2016		
DOE, Jane		Home	3/10/2014	5/6/2014	1/1/2004		N/A
DOE, John		Sky Estates	2/7/2012	3/29/2012	5/1/2009	\$ -	\$360.00
DOE, Jane		G'Ville HR	5/12/2017	6/20/2017			
DOE, Jane		Femfol Grp	3/12/2013	3/12/2013	4/1/1999		
DOE, Jane		Mt View	5/11/2005	7/22/2005	11/1/1999		\$360.00
DOE, John*		Whis Hts	7/27/2015	9/21/2015	N/A		
DOE, Jane		Mt View	3/24/2016	5/23/2016			
DOE, John		Mt View	1/19/2016	1/19/2016		\$ 720.00	\$360.00
DOE, Jane		Mt View	7/15/2015	9/15/2015	9/1/2016	\$ 2,160.00	\$360.00
DOE, Jane		Mt View	9/30/2013	12/3/2013	10/1/2013	\$ -	\$360.00
DOE, Jane		TLC	4/4/2012	5/14/2012	7/1/2006	\$ -	\$360.00
DOE, John		Warren Inn	10/20/2015	2/2/2016	N/A		
DOE, John		Care One	7/13/2016	12/6/2016	8/1/2016		
DOE, Jane		Hacienda	12/2/2013	12/2/2013	2/1/1999		
DOE, Jane		Carson Nrsg	12/2/2013	2/3/2014	10/1/2015	\$ 720.00	\$360.00
DOE, John		Skokie, IL	9/9/2015				
DOE, Jane		TMMH	12/28/2016	12/28/2016			
DOE, Jane		Warren Inn	4/10/2012	5/21/2012	9/1/2005		

NAME	DOD/End	FACILITY	TEMP DT	PERM DT	Med/Date	Fees Collected (YTD)	Order for Fees
DOE, Jane	4/6/2017	Mason Vly	1/27/2016	4/12/2016	4/1/2016	\$ 3,203.24	\$360.00
DOE, Jane		Desert View	7/12/2016	10/17/2016			
DOE, Jane		Mt View	2/13/2017	4/3/2017			
DOE, Jane		Sp Of H GH	5/19/2015	7/28/2015	7/1/2015		
DOE, Jane		Whis Hts	8/24/2007	10/2/2007	N/A	\$ -	\$360.00
DOE, Jane		Mt View	8/8/2012	10/1/2012	8/1/2012	\$ -	\$360.00
DOE, Jane	7/25/2017	NNAMHS/AOT	4/19/2017				
DOE, John		Home	12/22/2014	12/22/2014			N/A
DOE, John	10/7/2016	Ormsby	8/16/2016	10/4/2016			
DOE, John		BHS	2/23/2009	2/23/2009	N/A		N/A
DOE, John		Mt View	9/9/2015	11/9/2015			
DOE, Jane		Mt View	11/28/2011	11/28/2011	8/1/2010	\$ -	\$360.00
DOE, John		LTACH	8/29/2017				
DOE, Jane		Sky Estates	11/19/2014	4/13/2015	3/1/2015	\$ 1,080.00	\$360.00
DOE, Jane		Mt View	2/8/2017				
DOE, Jane		CVR	2/14/2007	3/26/2007	3/1/2007	\$ 520.00	\$360.00
DOE, John		Going Places	5/7/2013	6/7/2013	4/1/2013		
DOE, John		Abve/Beyond	11/24/2009	11/24/2009	N/A	\$ -	\$360.00
DOE, Jane		Sky Estates	7/23/2013	9/23/2013	7/1/2014	\$ -	\$360.00
DOE, Jane		Home	10/10/2011	11/4/2011	N/A	\$ 2,880.00	\$360.00
DOE, Jane		Mt View	4/2/2013	7/16/2013	10/1/2013	\$ -	\$360.00
DOE, Jane		Mt View	7/23/2015	9/21/2015	07/01/215		
DOE, Jane		Mt View	12/29/2010	3/15/2011	8/1/2011	\$ 360.00	\$360.00
DOE, Jane		Sky Estates	9/16/2011	11/1/2011	9/1/2011	\$ -	\$360.00
DOE, John	6/21/2017	Mt View	5/30/2017				
DOE, John		Mt View	N/A	10/11/2016			
DOE, Jane		The Lodge	11/12/2014	11/12/2014	N/A	\$ 4,320.00	
DOE, John		EVCC	1/14/2014	2/24/2014	12/1/2013	\$ 360.00	\$360.00
DOE, John		Ormsby	8/16/2016	10/25/2016	6/1/2016		
DOE, John	1/29/2017	Ormsby	6/12/2015	7/27/2015	6/1/2015		
DOE, Jane		Ormsby	10/29/2014	12/16/2014	11/1/2014	\$ -	\$360.00
DOE, Jane		Ormsby	12/29/2016	2/27/2017			

NAME	DOD/End	FACILITY	TEMP DT	PERM DT	Med/Date	Fees Collected (YTD)	Order for Fees
DOE, John		Carson Nrsg	10/14/2014	12/22/2014	10/1/2014	\$ 360.00	\$360.00
DOE, Jane		Ormsby	10/30/2000	2/27/2001	11/1/2000	\$ -	\$300.00
DOE, Jane		Mt View	4/16/2003	5/27/2003	5/1/1999	\$ 360.00	\$300.00
DOE, Jane		Home	12/14/2015	12/14/2015	N/A		
DOE, Jane		Ormsby	5/29/2013	7/15/2013	5/1/2013	\$ 720.00	\$360.00
DOE, Jane		Home/Reno	3/14/2009	4/21/2009	N/A		N/A
DOE, Jane		Mt View	7/21/2014	9/16/2014	11/1/2014	\$ 720.00	\$360.00
DOE, Jane		Mt View	4/12/2016	6/27/2016		\$ 360.00	\$360.00
DOE, Jane		WNRYS	1/31/2017				
DOE, John		Home/Reno	3/14/2009	4/21/2009	N/A		N/A
DOE, John		Son's Home	8/14/2013	9/23/2013	2/1/2017	\$ 3,240.00	\$360.00
DOE, Jane	6/16/2017	Carson Nrsg	4/12/2016	5/23/2016			
DOE, Jane		Mt View	3622				
DOE, Jane		Ormsby	9/3/2010	10/15/2010	7/1/2010	\$ -	\$360.00
DOE, John		Mt View	8/5/2014	9/16/2014	12/1/2014	\$ -	\$360.00
DOE, Jane		Skyline Est	11/15/2016	1/10/2017	2/1/2017		
DOE, Jane		The Lodge	3/28/2011	5/16/2011	N/A	\$ 7,200.00	\$360.00
DOE, Jane		Lindon Care	2/9/2017	4/4/2017	3/1/2017		
DOE, Jane		Mt View	3/4/2015	6/9/2015	9/1/2011	\$ -	\$360.00
DOE, John		Mt View	12/21/2016	2/13/2017			
DOE, Jane	5/29/2017	Mt View	5/24/2016	Pending	5/1/2016		
Deceased Fees							
DOE, Jane						\$ 1,112.01	Final
DOE, John						\$ 121.13	Final
DOE, John						\$ 1,210.59	Final
* NOT Summary Cases							
a= Autumn							
w= Walton's							
Limited Guardianship Case							
Deceased Ward							