

STAFF REPORT

Report To:Board of SupervisorsMeeting Date:November 19, 2020

Staff Contact: Darren Schulz, Public Works Director

Agenda Title: For Possible Action: Discussion and possible action to introduce, on first reading, a proposed ordinance amending Title 12 of the Carson City Municipal Code ("CCMC") to revise various provisions relating to water, wastewater and storm water utility rates, and to revise provisions relating to the Utility Ratepayer Assistance Program. (Darren Schulz, DSchulz@Carson.org; Andy Hummel, AHummel@Carson.org; and Eddy Quaglieri, EQuaglieri@Carson.org)

Staff Summary: This will be the first reading of a proposed ordinance which, if adopted, will increase the water service charge by 3.0% on January 1, 2021, July 1, 2021, July 1, 2022, July 1, 2023, and July 1, 2024; increase the wastewater service charge by 3.5% on January 1, 2021, July 1, 2021, July 1, 2022, July 1, 2023, and July 1, 2024; restructure storm water rates and increase the storm water service charges on January 1, 2021, January 1, 2022, January 1, 2023, and January 1, 2024; remove water and wastewater connection fees and water, wastewater and storm water user charges from CCMC Title 12 and create a "Rate Schedule"; establish provisions authorizing up to \$10,000 annually in funding from each of the utility funds to the Utility Ratepayer Assistance Program; and make other conforming changes.

Agenda Action: Ordinance - First Reading

Time Requested: 15 minutes

Proposed Motion

I move to introduce, on first reading, Bill No.

Board's Strategic Goal

Sustainable Infrastructure

Previous Action

On February 7, 2019, the Board of Supervisors approved a contract with Farr West Engineering to do a refresh update of the water, wastewater, and storm water rates.

On January 13, 2020, the Utility Finance Oversight Committee (UFOC) was presented with the results and recommendations of the water and wastewater study. The UFOC recommended proceeding to the Board of Supervisors with the results and recommendations.

On March 5, 2020, the Board of Supervisors was presented with the results and recommendations of the study. The Board approved proceeding with the process to implement a 5-year water and wastewater user rate increase to support water and wastewater fund expenses.

On May 20, 2020, the UFOC was presented with the results and recommendations of the storm water study. The UFOC recommended proceeding to the Board of Supervisors with the results and recommendations.

On August 6, 2020, the Board of Supervisors was presented with the results and recommendations of the storm water study. The Board approved proceeding with the process to implement a revised rate structure and 4-year storm water user rate increase to support storm water fund expenses.

On September 24, 2020, certified mailers were sent to the Carson City Area Chamber of Commerce and the Nevada Builders Alliance.

Background/Issues & Analysis

Water and Wastewater

Carson City undertook a comprehensive rate study in 2013 for the water and wastewater utilities which resulted in significant changes to the rate structures, customer class allocations and a 5-year rate increase program. This previous rate increase program concluded with final increases occurring July 1, 2017.

In 2019, Farr West Engineering conducted an update study, which includes reviewing and analyzing current rate and customer class data, operational and maintenance costs, projected Capital Improvement Plan (CIP) expenditures, projected rate of increases for the various cost and growth categories, and current policy objectives to update the City's current rate model and provide rate recommendations for the upcoming 5-year period. Farr West Engineering recommended increasing water rates by 3% per year, and increasing wastewater rates by 3.5% per year, beginning in Fiscal Year (FY) 2021 and continuing through FY 2025. The Board of Supervisors previously directed staff to proceed with the recommended rate increases, and to remove the rates from the CCMC and place them in a Rate Schedule that is more easily found and understood by the public.

Storm water

Storm water rates are currently applied against each parcel of developed real property based on the zoning classification of the property. In 2017, an initial increase of 30 percent was implemented, with direction given to perform a study to review the rate structure and program needs. Farr West Engineering conducted a study to review and analyze current rate and customer class data, operational and maintenance costs, projected Capital Improvement Plan (CIP) expenditures, projected rate of increases for the various rate structure methodologies proposed, and current policy objectives to update the City's current rate structure.

The current storm water rates generate approximately \$1.8 million in annual revenue to support minimal operating and maintenance, debt service, and minimal capital improvements. An additional revenue need of \$1.4 million was identified to support operating & maintenance and capital improvements city-wide. Several alternative rate structures were developed by Farr West Engineering to address inequities in the current rate structure, each with different administrative and rate impacts. These rate structures were reviewed and evaluated by the UFOC through an interactive process.

The rate structures evaluated included maintaining the current structure and raising the rates; modifying the existing rate structure by adding parcel size categories; setting a custom rate for each parcel based on impervious area of the parcel; and establishing grouped impervious area rates into which parcels would be placed.

The UFOC recommended the following:

- 1. Implement a new rate structure based on grouped impervious area of parcels
- 2. Phase in the new storm water rates over a 4-year period

3. Implement a storm water credit system to provide a credit for submitting an inspection report of a customer's on-site storm water facilities

4. Index storm water rates to the CPI beginning July 1, 2024 after phase-in

5. Provide \$10,000 of funding annually to the Utility Ratepayer Assistance Program

6. Conduct rate refreshes every 5 years to ensure rates are meeting the operating and capital needs of the storm water utility

The Ordinance

On March 5 and August 6, 2020, respectively, the Board of Supervisors directed staff to proceed with the water and wastewater rate changes, and the storm water rate and rate structure change. On November 5, 2020, the Board of Supervisors directed that the rate changes include a tiered residential storm water rate based on the the square footage of the residence, and that the rates be moved into the Rate Schedule so that the rates are easier to access and understand. This proposed ordinance and the Rate Schedule in the accompanying agenda item are the culmination of the water, wastewater, and storm water studies and rate adjustment process.

This proposed ordinance:

• increases the water service charge by 3.0% on January 1, 2021, July 1, 2021, July 1, 2022, July 1, 2023, and July 1, 2024;

• increases the wastewater service charge by 3.5% on January 1, 2021, July 1, 2021, July 1, 2022, July 1, 2023, and July 1, 2024;

• restructures storm water rates and increases the storm water service charges on January 1, 2021, January 1, 2022, January 1, 2023, and January 1, 2024;

• removes water and wastewater connection fees and water, wastewater and storm water user charges from CCMC Title 12 and creates the Rate Schedule;

• establishes provisions providing up to \$10,000 annually in funding from each of the utility funds to the Utility Ratepayer Assistance Program; and

• makes non-substantive changes to provide technical, grammatical and structural corrections for clarity.

If adopted, this ordinance and the Rate Schedule will implement changes to the water, wastewater, and storm water rates starting in January 2021.

Applicable Statute, Code, Policy, Rule or Regulation

NRS Chapter 244; Article 2 of the Carson City Charter; Title 12 of the Carson City Municipal Code.

Financial Information

Is there a fiscal impact? Yes

If yes, account name/number: Water Fund - Charges for Services Revenue / 5208580, Wastewater Fund - Charges for Services Revenue / 5108080, Stormwater Fund - Charges for Services Revenue / 5057580

Is it currently budgeted? No

Explanation of Fiscal Impact: The schedule of rates would increase water charges by 3.0% and wastewater by 3.5% on January 1, 2021, July 1, 2021, July 1, 2022, July 1, 2023, and July 1, 2024. Once phased in, water revenue is estimated to be increased by \$2,629,019 annually and wastewater revenue is estimated to be increased by \$2,861,279 annually. The restructuring and increase of storm water rates is estimated to increase annual funding by \$1,345,365 once fully implemented.

<u>Alternatives</u>

Modify or decline to adopt the ordinance, or provide alternative direction to staff.

Attachments:

BOS Nov 19 2020 Utility Rate Ordinance Presentation.pdf

Water Wastewater Stormwater Ordinance_first reading v2.pdf

Board Action Taken:

 Motion:
 1)

 2)

Aye/Nay

(Vote Recorded By)



BOARD OF SUPERVISORS NOVEMBER 19, 2020

Utility Rate Adjustment – Title 12 Ordinance Revisions

Overview

- Farr West awarded contract to perform an update of the water, wastewater, and stormwater rates by the Board of Supervisors on February 7, 2019.
- Stormwater Rate Structure update and utility rates vetted through Utility Finance Oversight Committee at numerous meetings.
 - > January 13, 2020 recommended proceeding to BOS with Water and Wastewater Study
 - May 20, 2020 recommended proceeding to BOS with Stormwater Study
- Water and Wastewater Rates were presented to and approved by the Board of Supervisors to begin the process of implementation on March 5, 2020
- Stormwater Rates and Structure were presented to and approved by the Board of Supervisors to begin the process of implementation on August 6, 2020
- Business Impact Statement packages sent to the Carson City Area Chamber of Commerce and the Nevada Builders Alliance on September 24, 2020. Package also placed on the Carson City Public Works website.
- Tiered residential stormwater rate structure and Utility Rate Schedule presented to and approved by the Board of Supervisors to include in final Ordinance on November 5, 2020
- Ordinance updates to Title 12 Water, Sewerage and Drainage

Chapter 12.01 Water Connection Charges and Use Rates

Section 12.01.015 – Schedule of Rates

- New Section
- References Utility Rate Schedule
- Section 12.01.020 Basis of water rates; water rates
 - Reformatted and consolidated language defining the basis and applicability of all water rates
 - Deleted all user rates and fees language and tables
- Section 12.01.030 Water connection charges; lateral and meter box sets; meter set fees; and private fire protection service exemption
 - Reformatted and consolidated language defining the basis and applicability of connection and meter set fees
 - Deleted connection fees language and tables

Chapter 12.03 Sewer Connection Charges and Use Rates

Section 12.03.015 – Schedule of Rates

- New Section
- References Utility Rate Schedule
- Section 12.03.010 Definitions
 - Reformatted and cleanup
 - SERC defined as two hundred (200) gallons per day to match 2016 ordinance revisions
- Section 12.03.020 Rates
 - Reformatted and consolidated language defining the basis and applicability of user rates
 - Deleted user rates language and tables
- Section 12.03.030 Sewer connection and hook-up charges
 - Reformatted and consolidated language defining the basis and applicability of connection and fees
 - Deleted connection fees language and tables

Chapter 12.035 Utility Ratepayer Assistance Program

- Section 12.035.040 Account for ratepayer assistance
 - Revised language to allow funding from utility funds or any other sources
 - Defined contribution of up to \$10,000 annually from each of water, wastewater, and stormwater utility funds and established requirements of said funding being made

Chapter 12.17 Storm Water Service Charges

- Section 12.17.022 Schedule of Rates
 - New Section
 - References Utility Rate Schedule
- Section 12.17.025 Calculation of Area
 - > Defines square footage calculation of a single family property residence and source of data
 - Defines impervious area calculation of multi-family, commercial, manufacturing, and public properties and source of data
- Section 12.17.032 Adjustments
 - Allowance for contiguous parcels under common use and ownership to petition to be considered single property for billing purposes
 - Allowance for properties not zoned as single family residential but used primarily for single family residential to be considered as single family property for billing purposes
- Section 12.17.037 Credits
 - Establishes credit of one (1) month's charge for submitting an annual property status report

Chapter 12.17 Storm Water Service Charges cont...

Section 12.17.010 – Definitions

- Updated "Director" definition for consistency
- Defined "Impervious surface"
- Renumbered section
- Section 12.17.020 Rate Policy
 - Revised basis of rates to be based on square footage of residences for single family properties, and impervious area for multi-family, commercial, manufacturing and public properties
- Section 12.17.035 Exemptions
 - Reformatted section for consistency
- Section 12.17.040 Service charge rates
 - Deleted schedule of rates table and referenced Utility Rate Schedule
- Section 12.17.060 Protests
 - Reformatted for consistency

Questions and Discussion

SUMMARY: An ordinance revising various provisions relating to water, wastewater and storm water utility rates.

BILL NO.

ORDINANCE No. 2020-____

AN ORDINANCE RELATING TO UTILITIES; AMENDING TITLE 12 OF THE CARSON CITY MUNICIPAL CODE TO REVISE VARIOUS PROVISIONS ESTABLISHING WATER CONNECTION CHARGES AND USE RATES, SEWER CONNECTION CHARGES AND USE RATES AND STORM WATER SERVICE CHARGES; REVISING PROVISIONS RELATING TO THE UTILITY RATEPAYER ASSISTANCE PROGRAM; ESTABLISHING PROVISIONS FOR THE CALCULATION OF REAL PROPERTY AREAS FOR STORM WATER SERVICE CHARGES; ESTABLISHING PROVISIONS FOR ADJUSTMENTS TO STORM WATER SERVICE CHARGES; ESTABLISHING PROVISIONS FOR CREDITS TO STORM WATER SERVICE CHARGES; REVISING PROVISIONS ESTABLISHING A RATE POLICY FOR STORM WATER SERVICE CHARGES; REVISING PROVISIONS GOVERNING PROTESTS TO RATES AND CHARGES; AND PROVIDING OTHER MATTERS PROPERLY RELATED THERETO.

The Board of Supervisors of Carson City do ordain:

SECTION I:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.01 (WATER CONNECTION CHARGES AND USE RATES) is hereby amended by adding thereto a new section (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

<u>12.01.015 – Schedule of Rates.</u>

<u>The water rates charged to a customer for single-family residential, multifamily</u> residential, commercial, industrial/manufacturing or large commercial, or any other service classification, or the fees charged to any person who uses a service provided by the city and which is described by this chapter, must be calculated in accordance with this chapter and in the manner established by the "*Carson City Public Works Utility Rate Schedule*" or "*Rate Schedule*," as may be amended, which is hereby adopted and incorporated by reference. A copy of the *Rate Schedule* is available, without charge, from

the Department at 3505 Butti Way, Carson City, Nevada 89701, and on the Internet website of the city at https://carson.org/government/departments-g-z/public-works.

SECTION II:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.01 (WATER CONNECTION CHARGES AND USE RATES), Section 12.01.020 (SCHEDULE OF RATES) is hereby amended (**bold, underlined text** is added, **[stricken]** text is deleted) as follows:

12.01.020 - [Schedule of rates.] Basis of water rates; water rates.

1. The [schedule of] rates for the water facilities and [service] services furnished by the [Carson City water system, which rates are] city water system must be based upon the costs of financing, constructing, operating, maintaining, repairing and replacing the [system, are set forth in subsection 2 of this section.] water system.

2. The monthly rate for water service to a customer with single family residential service, multifamily residential service, commercial service, industrial/manufacturing service, or large commercial service is computed by adding together:

(a) A base rate, based upon the water meter size serving the customer or per unit for a customer with multifamily residential service, as provided in section 2.0(A) of the Rate Schedule; and

(b) A commodity rate, a charge per 1,000 gallons that the customer uses in a billing period based on the customer's service classification, as provided in section 2.0(B) of the Rate Schedule.

3. Except for city departments, customers who are permitted to receive water truck service, by obtaining water from hydrants or standpipes, must obtain a metering device from the Carson City Public Works Department and are charged a rate that is computed by adding together:

(a) A monthly rate, as provided in section 2.0(C) of the Rate Schedule; and

(b) A commodity rate, a charge per 1,000 gallons that the customer uses in a billing period as provided in section 2.0(C) of the Rate Schedule.

<u>4. Customers who request fire flow information are charged the rate for fire flow</u> testing provided in section 2.0(D) of the Rate Schedule.

5. Customers who request, or are required to obtain, a waterline hot tap performed by city personnel are charged the rate provided in section 2.0(E) of the Rate Schedule.

[_____2. The monthly rate for each service shall be computed as follows, unless otherwise required by this chapter:

Applicability: Applicable to water service to commercial and residential customers as defined in this chapter.

MONTHLY BASE CHARGE

Effective October 1, 2013, and July 1 of each year thereafter through 2017, the following monthly minimum charges by meter size will apply to single family residential, commercial, industrial/manufacturing, and large commercial customers. Multifamily customers are charged on a per unit basis.

Meter Size	Effective 10/1/13	Effective 7/1/14	Effective 7/1/15	Effective 7/1/16	Effective 7/1/17
<u>5/8 "</u>	\$21.29	\$22.68	\$24.15	\$25.72	\$27.39
<u>1″</u>	32.40	34.51	36.75	39.14	41.68
<u>1½"</u>	48.37	51.51	54.86	58.43	62.22
<u>2"</u>	60.17	64.09	68.25	72.69	77.41
<u>3"</u>	87.95	93.66	99.75	106.24	113.14
<u>4"</u>	115.72	123.2 4	131.25	139.78	148.87
6"	171.27	182.40	194.25	206.88	220.33
10″	4 25.85	453.53	483.01	514.41	547.84
Includes:	4,000 gallons	3,000 gallons	2,000 gallons	1,000 gallons	0 gallons

Multifamily (per unit)	\$7.5 4	\$8.03	\$8.55	\$9.11	\$9.70
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MONTHLY COMMODITY CHARGE

A. Single family residential:

	Effec 10/1		Effec 7/1/		Effec 7/1/		Effec 7/1/		Effec 7/1/	/17
	0-4		0-3		0-2		0_1			
Valuma Charga par	5_5	\$1.05	4 <u>5</u>	\$1.26	3_5	\$1.44	2-5	\$1.61	0_5	\$1.76
Volume Charge per 1,000 gallons	6 30	\$2.36	6-30	\$2.57	6 30	\$2.75	6 30	\$2.92	6 30	\$3.07
	Over 30	\$4.20	Over 30	\$4.41	Over 30	\$4.59	Over 30	\$4.76	Over 30	\$4.91

B. Multifamily residential:

	Effec 10/1		Effec 7/1/		Effec 7/1/		Effec 7/1/		Effective 7/1/17
	0-4		[0_3		0-2	_	0-1	_	
	<u>5 19</u>	\$0.91	4 19	\$1.20	3-19	\$1.48	2-19	\$1.74	
Volume Charge per 1,000 gallons	20 4 9	\$1.77	20 4 9	\$1.85	20 4 9	\$1.91	20 49	\$1.96	\$1.99
	Over 4 9	\$3.05	Over 4 9	\$2.81	Over 4 9	\$2.55	Over 4 9	\$2.28	

	Effec 10/1		Effec 7/1/		Effec 7/1/		Effec 7/1/		Effective 7/1/17
	0-4		0-3		0-2		0-1	_	
	<u>5—19</u>	\$2.39	4-19	\$2.71	3-19	\$3.01	2-19	\$3.28	
Volume Charge per 1,000 gallons	20 4 9	\$2.79	20 49	\$3.00	20 4 9	\$3.19	20 49	\$3.37	\$3.53
	Over 4 9	\$4.05	Over 4 9	\$.39 4	Over 4 9	\$3.82	Over 4 9	\$3.69	

D. Industrial/manufacturing:

	Effective	Effective	Effective	Effective	Effective
	10/1/13	7/1/14	7/1/15	7/1/16	7/1/17
Volume Charge per 1,000 gallons	\$3.85	\$3.82	\$3.78	\$3.74	\$3.71

<u>— E. Large Commercial:</u>

	Effective	Effective	Effective	Effective	Effective
	10/1/13	7/1/14	7/1/15	7/1/16	7/1/17
Volume Charge per 1,000 gallons	\$3.85	\$3.82	\$3.78	\$3.74	\$3.71

WATER TRUCK WATER SERVICE

Applicability: Applicable to all users who are permitted to take water from hydrants or standpipes, excluding city.

Commodity charge: The charge shall be \$27.30 (eff. 10/01/11) per month service charge plus a commodity rate equal to the highest commodity charge for commercial water service for each 1,000 gallons.

FIRE FLOW TESTING

Applicability: Applicable to all requests for fire flow information, as defined in this chapter.

Cost to perform fire flow testing:	\$79.80

WATERLINE HOT TAP FEES

Applicability: Applicable to water maintenance hot tap services for the tapping of water mains ranging in size from 4 inches to 12 inches.

Waterline hot tap fees shall be:	
Each hot tap, including tap machine, one hour of work and related equipment	<u>\$724.50</u>
Man hours Additional:	
<u>2-Man crew per hour</u>	<u>\$105.00</u>
Standby 2 Man crew Per hour	<u>\$105.00</u>
Equipment hours Additional:	
Per piece of equipment	<u>\$27.30</u>
Mileage, round trip, to service out-of-city	The charge will be based on the IRS standard
<u>eustomers Per mile</u>	mileage rate for business miles driven
Return trip Minimum fee per trip (not including mileage and equipment)	<u>\$210.00]</u>

SECTION III:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.01 (WATER CONNECTION CHARGES AND USE RATES), Section 12.01.030 (SCHEDULE OF WATER CONNECTION CHARGES, LATERAL AND METER BOX SETS, AND METER SET FEES) is hereby amended (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows: 12.01.030 – [Schedule of water connection charges, lateral and meter box sets, and meter set fees.] Water connection charges; lateral and meter box sets; meter set fees; and private fire protection service exemption.

1. Water connection charges for customers and developments:

(a) Using water meters less than 1 1/2 inch:

(1) For customers and developments other than those classified as multifamily residential service, are based on meter size as provided in section 2.0(F) of the Rate Schedule; or

(2) For customers and developments classified as multifamily residential service, are based on the number of proposed units as provided in section 2.0(F) of the Rate Schedule; or

(b) Using meters 1 1/2 inch or larger are calculated by multiplying together:

(1) The customer's estimated maximum daily water use in gallons per minute (GPM), which is determined by the director or his or her designee; and

(2) The per GPM charge that is provided in section 2.0(F) of the Rate

<u>Schedule.</u>

2. A person may request that the city install service laterals, meter box sets, and water meters to connect a customer to the city's water system, or may have any qualified person install the same.

(a) All connections to the city water system made by the city will include all piping, connectors, trenching, backfill and resurfacing necessary to install a service lateral and make its connection to an adjacent and acceptable main waterline. The city will also furnish, install and connect a water meter box or pit setter to the service lateral, and furnish and install a radio frequency water meter of the size ordered by the person. The fees for the city's installation of a service lateral, meter box set, and water meter is provided in section 2.0(G)(1) of the Rate Schedule.

(b) If requested, the city will install water service to supply 2 separate customers through a dual pit setter connected to an adjacent and acceptable main waterline by a 1inch service lateral. This service includes all connectors, trenching, backfill and resurfacing necessary to accomplish the installation to supply the 2 adjoining customers, parcels or developments. The fee for the city's installation of a dual pit setter is provided in section 2.0(G)(2) of the Rate Schedule.

(c) All connections to the city water system by persons other than city must be performed by persons properly licensed by the State of Nevada and Carson City to accomplish the type of work contemplated, and all work performed and all materials placed must be in accordance with the most recent Carson City Code of Standard Specifications for Public Works Construction. No work will be performed and no materials other than the prescribed water meter, if requested by the customer, will be furnished by <u>Carson City.</u> Prior to placement of a customer installed service, the customer must pay the applicable meter and meter set fee provided in section 2.0(G)(3) of the Rate Schedule.

3. The applicable meter and meter set fees described in subsection 2 include 1 trip by a public works employee to set the meter. If additional trips are required as a result of failure by the customer to complete all requirements of the permit for installation of the water service, the customer is assessed a fee as provided in section 2.0(G)(4) of the Rate Schedule for each additional return trip. This fee may be waived by the director, in his or her sole discretion, if sufficient proof of extenuating circumstances is provided by the customer.

<u>4. All fees for connection to the city water system must be paid before the issuance</u> of a building permit for construction, unless otherwise required by this chapter.

5. The connection charges described in subsections 1 and 2 do not apply for private fire protection service, provided that no other service or connections are made to that line.

Meter Size	Effective 7/1/2016	Effective 7/1/2017	Effective 7/1/2018	Effective 7/1/2019	Effective 7/1/2020	
		Meters up	to 1":			
<u>5/8 "</u>	\$1,051.00	\$1,648.00	\$2,246.00	\$2,843.00	\$3,440.00	
<u>1"</u>	\$2,083.00	\$3,712.00	\$5,342.00	\$6,971.00	\$8,600.00	
		Meters $1\frac{1}{2}$	or larger:	·		
	-	Charge per m	aximum day			
GPM:	\$1,244.00	\$2,488.00	\$3,731.00	\$4,975.00	\$6,219.00	
	Multifamily					
	\$388.00	\$549.00	\$710.00	\$871.00	\$1,032.00	

[1. The water connection charges are as follows:

On 7/1/2021, the connection charges will be increased annually based on the Engineering News Record's Construction Cost, with a cap of three percent (3%) per year.

All developments, other than multifamily residential, will be charged based on meter size. Multifamily residential developments will be charged based on the number of proposed units. Customers using meters 1½" or larger will be charged based on an estimated maximum day water use in gallons per minute which will be determined by the Public Works Director or his or her designee, based on water usage information provided to the City through the completion and submittal of water usage information data or from previously supplied data generated by the review of similar uses or developments. 2. All fees for connection to the city water system shall be collected prior to the issuance of a building permit for construction, unless otherwise required by this chapter.

CITY INSTALLED SERVICE

Applicability: All connections to the city water system by the city will include all piping, connectors, trenching, backfill and resurfacing necessary to install a service lateral and make its connection to an adjacent and acceptable main waterline. The city will also furnish, install and connect a water meter box or pit setter to the service lateral, and furnish and install a radio frequency water meter of the size ordered by the customer, in accordance with the following fee schedule:

Lateral and Meter Size	City Installed Service
<u>5/8 "</u>	\$1,522.50
<u>1″</u>	\$1,785.00
<u>11/2"</u>	\$2,835.00
2"	\$3,675.00
<u>3"</u>	\$5,880.00
<u>4"</u>	\$9,754.45
<u>6''</u>	\$14,280.00

CITY INSTALLED DUAL PIT SETTER

Applicability: The city will install water service to supply 2 separate customers through a dual pit setter connected to an adjacent and acceptable main waterline by a 1-inch service lateral. This service will include all connectors, trenching, backfill and resurfacing necessary to accomplish the installation to supply the 2 adjoining customers, parcels or developments. The fee for this installation is \$1,627.50. Each 5/8-inch water meter furnished and installed in the dual pit setter will cost an additional \$409.50.

CUSTOMER INSTALLED SERVICE

Applicability: All connections to the city water system by persons other than city will be performed by persons properly licensed by the State of Nevada and Carson City to accomplish the type of work contemplated, and all work performed and all materials placed will be in accordance with the Carson City Code of Standard Specifications for Public Works Construction. Prior to placement of a customer installed service, the applicable meter and meter

set fee under the following schedule must be remitted. Under this fee schedule, no other work will be performed and no materials other than the prescribed water meter if requested by the customer, will be furnished by Carson City.

Meter Size	Contractor Installed Service
<u>5/8 "</u>	\$409.50
<u>1"</u>	\$493.50
<u>1½"</u>	\$661.50
2"	\$819.00
<u>3"</u>	\$2,341.50
<u>4"</u>	\$3,990.00
<u>6''</u>	\$7,350.00

4. The applicable meter and meter set fees described above include 1 trip by the public works department to set the meter. If additional trips are required as a result of failure by the customer to complete all requirements of the permit for installation of the water service, the customer will be assessed a fee of \$85.00; \$89.25 (eff. 10/01/11) on the building permit for each return trip, extenuating circumstances as approved by the public works director or designee may be cause for exemption of this requirement.

5. The connection charges described above do not apply for service under "private fire protection" provided no other service or connections are made to that line.]

SECTION IV:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.03 (SEWER CONNECTION CHARGES AND USE RATES) is hereby amended by adding thereto a new section (**bold, underlined text** is added, [stricken] text is deleted) as follows:

12.03.015 - Schedule of Rates.

<u>The rates charged to a customer for the use of the city sanitary sewer system for</u> <u>single family residential, multifamily residential, and high- and low- strength commercial,</u> <u>or any other service classification, or the fees charged to any person who uses a service</u> <u>provided by the city and that is described by this chapter, must be calculated in accordance</u> <u>with this chapter and in the manner established by the "Carson City Public Works Utility</u> <u>Rate Schedule" or "Rate Schedule," as may be amended, which is hereby adopted and</u> <u>incorporated by reference. A copy of the *Rate Schedule* is available, without charge, from</u>

the Department at 3505 Butti Way, Carson City, Nevada 89701, and on the Internet website of the city at https://carson.org/government/departments-g-z/public-works.

SECTION V:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.03 (SEWER CONNECTION CHARGES AND USE RATES), Section 12.03.010 (DEFINITIONS) is hereby amended (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

For the purposes of this chapter, the following terms have the meanings ascribed to them in this section unless the context requires otherwise:

1. "Biochemical oxygen [demand" (BODs)] <u>demand (BODs)</u>" means the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory procedure in [five (5)] <u>5</u> days at [twenty (20)] <u>20</u> degrees centigrade, expressed in milligrams per liter.

2. "Building permit" means the written authorization issued by Carson City allowing the initiation of construction of structures or the connection of any building, mobilehome structure or vehicle with the Carson City sewer system.

3. "Commercial, commercial enterprise" means any establishment or business operating for profit, whether or not a profit is in fact realized, except as modified by this section.

4. "Connection charge" means the charge levied for pro rata share of the physical sewer system.

5. "Department" means the Carson City Public Works Department.

6. "Director" means the director of the department, or his designee.

[5.] 7. "Fixture unit weight" means the value ascribed to certain plumbing devices as defined by the current edition of the Uniform Plumbing Code as adopted by Carson City.

[6.] 8. "Hook-up fee." See "connection charge."

[7.] 9. "Commercial service" means the service to customers engaged in selling, warehousing, or distributing a commodity, in some business activity, or in a profession, or in some form of economic or social activity (office, stores, clubs, motels, hotels, boardinghouses, churches, septage haulers, etc.) or for governmental activities or for service provided to a builder or developer during the construction phase of any structure(s), and for the purposes that do not come under another classification of service. Mixed use structures including one or more commercial uses listed above will be charged according to the highest strength of the property.

All commercial strength categorizations will be determined by the public works director. Any changes in the building permits will result in reassessment. Challenges to the determined strength will be at the customer's cost for measuring strength and pursuant to Section 12.03.060 -Protests to rates and charges. [-----A.] (a) "High strength commercial" means a commercial customer with strength greater than [three hundred] <u>300</u> milligrams per liter [(300 mg/l)] BOD and [SS,] TSS, including septage haulers.

[<u>B.]</u> (b) "Low strength commercial" means a commercial customer with strength not to exceed [three hundred] <u>300</u> milligrams per liter [(300 mg/l) for biochemical oxygen demand (BOD) and three hundred milligrams per liter for total suspended solids (TSS).] <u>BOD</u> and TSS.

[8.] 10. "Quasi-residential" means a commercial enterprise which is basically residential in nature, such as a child care facility, but does not include motels, hotels or boardinghouses, etc.

[9.] <u>11.</u> "Residential service:" Service to a customer supplied for residential purposes.

[10.] <u>12.</u> "Sewer equivalent residential customer (SERC)" is the average daily sewer system contribution for a residential unit at a discharge of [two hundred fifty (250)] <u>200</u> gallons per day.

[11.] 13. "Total suspended solids (TSS)" means the insoluble solid matter suspended in water or wastewater.

[12.] <u>14.</u> "Total SERCs" is a value calculated by dividing the average daily sewer system contribution by the SERC quantity of [two hundred (200)] <u>200</u> gallons per day.

SECTION VI:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.03 (SEWER CONNECTION CHARGES AND USE RATES), Section 12.03.020 (SCHEDULE OF RATES) is hereby amended (**bold, underlined text** is added, **[stricken]** text is deleted) as follows:

12.03.020 - [Schedule of rates] Rates.

1. The monthly rate for use of the city sanitary sewer system for single family residential and multifamily residential classifications is a flat rate, per unit for customers in a multifamily residential classification, as provided in section 3.0(A) of the Rate Schedule.

2. The monthly rate for use of the city sanitary sewer system for low strength commercial and high strength commercial classifications is computed by adding together:

(a) A base rate, as provided in section 3.0(A) of the Rate Schedule; and

(b) A commodity rate, a charge per 1,000 gallons of customer effluent in a billing period based on the customer's service classification, as provided in section 3.0(A) of the Rate Schedule. [1. The following schedule of rates for the sanitary sewer facilities and services furnished by or through, or for the use of, the Carson City sanitary sewer system, which rates are found and declared to be reasonable and just, taking into account and consideration the cost and value of the system and cost of maintaining and operating the system, and the proper and necessary allowances for the depreciation thereof and the amount necessary for the retirement of all bonds and other securities payable from revenues of the system, the accruing interest on all such securities, and reserves therefore are fixed, established, levied, imposed and otherwise prescribed in subsection (2) of this section.

2. Effective [October 1, 2013,] January 1, 2021, and July 1 of each year thereafter through [2017,] 2024, the monthly rate for each property shall be computed as detailed in Schedule A of this section, unless otherwise required by this chapter.

Customer Class	Effective 10/1/13	Effective 7/1/14	Effective 7/1/15	<u>Effective</u> 7/1/16	Effective 7/1/17
Flat Rates (per unit)					
<u>Single Family</u> <u>Residential</u>	\$26.61	\$29.68	\$33.01	\$36.61	\$40.45
Multifamily Residential	\$15.15	\$17.53	\$20.29	\$23.48	\$27.18
Metered Rates					
<u>Low-Strength</u> <u>Commercial</u>					
Base Charge	\$14.75	<u>\$21.17</u>	\$27.60	\$34.03	\$40.45
<u>Volume Charge (per</u> <u>1,000 gallons)</u>	\$3.92	\$4.41	\$5.03	\$5.82	\$6.78
High-Strength Commercial					
Base Charge	\$14.75	\$21.17	\$27.60	\$34.03	\$40.45
Volume Charge (per 1,000 gallons)	\$5.26	\$6.4 4	\$7.91	\$9.73	\$11.98]

<u>Schedule A</u>

SECTION VII:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.03 (SEWER CONNECTION CHARGES AND USE RATES), Section 12.03.030 (SCHEDULE OF SEWER CONNECTION AND HOOK-UP CHARGES) is hereby amended (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

12.03.030 - [Schedule of sewer] Sewer connection and hook-up [charges] charges.

<u>1. Sewer connection charges are based on the SERC of an existing structure or</u> proposed development. SERCs for certain structures or developments are listed in section <u>3.0(B)(1) of the Rate Schedule. For all structures or developments not listed in section</u> <u>3.0(B)(1) of the Rate Schedule, the total SERCs of a structure or proposed development is</u> calculated by the city engineer, or his designee, based on water usage information provided to the city or a review of similar or like structures or developments. Once determined, the sewer connection charge is calculated by multiplying the SERC value by the charge per SERC listed in section <u>3.0(B)(2) of the Rate Schedule.</u>

[1. The sewer connection charges shall be as follows:

	SERC
Single-family residence	1.0
Duplex (each living unit)	0.75
Apartment (each living unit)	0.65
Mobile home Individual lot	1.0
Mobile park (Each pad)	0.65

-

For the purpose of determining sewer connection charges, the sewer equivalent residential customer value, or portion thereof, shall be based on the schedule below per one (1) SERC.

	Effective	Effective	Effective	Effective	Effective
	7/1/2016	7/1/2017	7/1/2018	7/1/2019	7/1/2020
Charge per SERC:	\$1,360	\$2,143	\$2,926	\$3,710	\$4,493

On 7/1/2021, the connection charges will be increased annually based on the Engineering News Record's Construction Cost, with a cap of three percent (3%) per year.]

For all other sewer connections not specified above, the connection charge will be based on the "total SERCs" of the proposed development. (Example: One thousand (1,000) gallons per day divided by two hundred (200) gallons per day per SERC equals five (5) SERCs; five (5) SERCs times one thousand three hundred sixty dollars (\$1,360.00) from 7/1/16 through 6/30/17 equals six thousand eight hundred dollars (\$6,800.00). The City Engineer or his designee will assign a total SERC value to each development based on water usage information provided to the City through completion and submittal of water usage information data or from previously supplied data generated through the review of similar or like uses and/or developments.]

2. If <u>a</u> physical connection to the system is required, [then the total hook-up fee] <u>the</u> <u>sewer connection charge</u> shall be collected prior to issuance of any building permit for construction.

3. The board may, by resolution, establish for specific geographical areas conditions for the waiver of the sewer connection fee created by this section where public health would be benefitted thereby. If an application for a waiver meets the requirements set forth in the resolution, the waiver may be approved by the [director of the department.] director.

SECTION VIII:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.035 (UTILITY RATEPAYER ASSISTANCE PROGRAM), Section 12.35.040 (ACCOUNT FOR RATEPAYER ASSISTANCE) is hereby amended (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

12.035.040 - Account for ratepayer assistance.

1. There is hereby created the account for ratepayer assistance within the grant fund, which must be used only for the purpose set forth in this chapter.

2. The account [must] may be funded by charitable [contributions.] or non-charitable donations, grants, contributions from the water, wastewater, and stormwater utility funds, or any other source of funding.

<u>3.</u> To facilitate [such contributions,] <u>donations</u>, the director or his or her designee must include on each city utility account invoice that is issued to a residential ratepayer a statement that a monetary donation of any denomination may be made in addition to the utility payment that is regularly due for purposes of funding the account. The statement:

(a) Must be clear and conspicuous and specifically indicate that any donation amount may be made together with the utility payment for credit to the account, or separately in person by remitting payment directly to the Carson City Treasurer; and

(b) May include suggested donation amounts.

<u>4. The city may make contributions each fiscal year to the account for ratepayer</u> assistance. Any contribution must be made on April 1 of any given year from the water, wastewater, and stormwater utility funds, up to a maximum of \$10,000 from each fund, or \$30,000 total. The director may, in his or her discretion, direct that any contribution from \$0 to the maximum donation from each utility fund be made, except that the maximum contribution from a utility fund must be made if:

(a) The amount in the account for ratepayer assistance is less than \$100,000; and

(b) The utility fund meets the city's adopted financial goal for minimum operating reserves for the utility fund.

[3.] <u>5.</u> All [donation] amounts received must be remitted to the account by the Carson City Treasurer in accordance with regular accounting procedures.

[4.] 6. All money from the account must be withdrawn on a first-come, first-served basis for residential ratepayers whose applications for assistance have been approved in accordance with the provisions of this chapter. Each month, the Carson City Treasurer shall credit any remaining money in the account to the applicable city utility account invoices in ascending order of priority based on the report required to be provided by the third-party administrator pursuant to CCMC Section 12.035.080.

[5. The] 7. Except as specified in this section, the account must not be supplemented by any other fund of the city. The interest earned on the money in the account, if any, must be credited to the account after deducting any applicable charges.

[6.] 8. The creation of the account <u>or any city contribution</u> shall not be construed to create a continuing obligation of the city to provide residential ratepayer assistance, and does not establish any right or entitlement of a residential ratepayer to any money from the account.

SECTION IX:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), is hereby amended by adding thereto a new section (**bold**, **underlined text** is added, [stricken] text is deleted) as follows:

<u>12.17.022 – Schedule of Rates.</u>

<u>The storm water service charge charged to a single family, multi-family,</u> <u>commercial, manufacturing or public property must be calculated in accordance with this</u> <u>chapter and in the manner established by the "Carson City Public Works Utility Rate</u> <u>Schedule" or "Rate Schedule," as may be amended, which is hereby adopted and</u> <u>incorporated by reference. A copy of the Rate Schedule is available, without charge, from</u> <u>the Department at 3505 Butti Way, Carson City, Nevada 89701, and on the Internet</u> <u>website of the city at https://carson.org/government/departments-g-z/public-works.</u>

SECTION X:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), is hereby amended by adding thereto a new section (<u>bold</u>, <u>underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

<u>12.17.025 – Calculation of Area.</u>

1. The square footage of a residence on a single family property is calculated by obtaining from the Carson City Assessor the square footage of the structures on the property, if any.

2. The impervious area of a multi-family, commercial, manufacturing and public property is calculated by determining the acreage of the impervious surfaces visible on a property using the Carson City Geographic Information System database.

SECTION XI:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), is hereby amended by adding thereto a new section (**bold**, **underlined text** is added, [stricken] text is deleted) as follows:

<u>12.17.032 – Adjustments.</u>

1. Contiguous multi-family, commercial, manufacturing and public property parcels under a common use and ownership may petition the director under section 12.17.060 to have the parcels considered as a single property for billing purposes. If such a petition is granted, all impervious areas on all of the contiguous parcels are added together to determine the monthly stormwater rate.

2. Contiguous single family property parcels under a common use and ownership may petition the director under section 12.17.060 to have the parcels considered as a single property for billing purposes. If such a petition is granted, the square footage of all structures on the contiguous parcels are added together to determine the monthly stormwater rate.

3. Properties that are zoned for a use other than single family residential which allow single family residential use by Title 18 of the Carson City Municipal Code and are primarily being used as a single family residence may petition the director under section 12.17.060 to have the parcels considered as a single family property for billing purposes. If such a petition is granted, the square footage of the structures is used to determine the monthly stormwater rate.

SECTION XII:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), is hereby amended by adding thereto a new section (**bold**, **underlined text** is added, [stricken] text is deleted) as follows:

<u>12.17.037 – Credits.</u>

Once annually, any owner of a multi-family, commercial, manufacturing or public property upon which a service charge or other fee has been levied may submit a property status report for a billing credit. The report must document inspection, maintenance, repairs and changes of on-site stormwater conveyance and/or detention facilities in a manner acceptable to the director. The credit is 1 month's charge. To be eligible for a credit, the owner's account must be in good standing.

SECTION XIII:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), 12.17 (STORM WATER SERVICE CHARGES), Section 12.17.010 (DEFINITIONS) is hereby amended (<u>bold,</u> <u>underlined text</u> is added, [stricken] text is deleted) as follows:

12.17.010 - Definitions.

As used in this chapter, unless the context requires otherwise, the words and terms defined in this section have the meanings ascribed to them as follows:

1. "Commercial Property" means any developed real property that is located on a particular parcel, the majority of which is zoned within a use district designated as Residential Office, General Office, Neighborhood Business, Retail Commercial, General Commercial, Tourist Commercial or Downtown Mixed-Use, as those districts are described in title 18 of CCMC.

2. "Customer" means any person or property that is or will be served by or does or will benefit from a utility's acquisition, management, maintenance, extension, and improvement of the stormwater management programs, systems, and facilities and regulation of public and private stormwater systems, facilities, and activities related thereto.

3. "Department" means the Carson City Public Works Department.

[3.] <u>4.</u> "Developed" means a condition of real property that has been altered from its natural state by the addition to or construction on such property other manmade physical improvements such that the hydrology of the property or portion thereof is affected.

[4.] <u>5.</u> "Director" means the [Director of the Carson City Public Works Department.] director of the department, or his designee.

6. "Impervious surface" means a surface that prevents the infiltration of water into the ground, including, but not limited to: roofs, patios, paved parking and driveway areas, and private streets and sidewalk.

[5.] 7. "Manufacturing Property" means any developed real property that is located on a particular parcel, the majority of which is zoned within a use district designated as Limited Industrial, General Industrial or Airport Industrial Park, as those districts are described in Title 18 of CCMC.

[6.] 8. "Multi-Family Property" means any developed real property that is located on a particular parcel, the majority of which is zoned within a use district designated as Multi-Family Duplex, Mobile Home Park or Multi-Family Apartments, as those districts are described in Title 18 of CCMC.

[7.] 9. "Public Property" means any developed real property that is zoned the use district described as Public in Title 18 of CCMC.

[8.] 10. "Service charge" means the monthly rate for storm water service levied by Carson City upon all developed real property located within the boundaries of Carson City as authorized by Section 12.17.050 this chapter.

[9.] <u>11.</u> "Single Family Property" means any developed real property that is located on a particular parcel, the majority of which is zoned Single-Family—5 Acre, Single-Family—2 Acre, Single-Family—12,000 square feet, Single-Family—6,000 square feet, as those districts are described in Title 18 of CCMC.

[10.] <u>12.</u> "System" means the entire system of storm drainage facilities owned by Carson City or over which Carson City has control or right of use for the movement and retention of storm and surface waters, including both naturally occurring and manmade facilities.

[11.] <u>13.</u> "Undeveloped" means a condition of real property that is unaltered by the construction or addition to such property by man of impervious ground cover or physical manmade improvements of any kind which change the hydrology of the property from its natural state.

SECTION XIV:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), Section 12.17.020 (RATE POLICY) is hereby amended (<u>bold,</u> <u>underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

12.17.020 - Rate Policy.

It is hereby declared to be the policy of Carson City that the rate structure to be applied in establishing the amount of service charges assessed against each parcel of developed real property located within the boundaries of Carson City must be based [on the use district for which the majority of each such parcel of property is zoned, as those districts are defined by Title

18 of CCMC.] on the square footage of residences, for single family properties, and impervious area, for multi-family, commercial, manufacturing and public properties.

SECTION XV:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), Section 12.17.035 (EXEMPTIONS) is hereby amended (<u>bold,</u> <u>underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

12.17.035 - Exemptions.

1. Except as otherwise provided in this chapter, [a permanent exemption] exemptions to the stormwater rate schedule will not be [granted] granted.

<u>2. Exemptions will not be granted pursuant to the taxable or nontaxable status or other</u> economic status of any owner of developed real property.

<u>3.</u> An exemption may be granted pursuant to an agreement between Carson City and [another party] an owner of any developed real property upon which a service charge or other fee has been levied if the agreement requires the [other party] owner to assume responsibilities for the performance of both on-site and off-site management relating to storm water quantity and quality, including, without limitation, the acquisition, design, construction, operation and maintenance of programs and facilities and the implementation of measures that equal or exceed the measures of the system which is operated by Carson City.

[2.] <u>4.</u> [An exemption that is granted pursuant to subsection 1] may be rescinded at any time by Carson City,] <u>Carson City may rescind a granted exemption at any time</u>, and an agreement entered into for the purpose of granting any such exemption must include a provision that expressly reserves this rescission authority.

[3.] 5. As used in this section, "exemption" means the exclusion of any real property from the levying by Carson City of a service charge or any other fee otherwise required by this chapter, or the removal of any such service charge or fee.

SECTION XVI:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), Section 12.17.040 (SERVICE CHARGE RATES) is hereby amended (<u>bold, underlined text</u> is added, <u>[stricken]</u> text is deleted) as follows:

12.17.040 - Service charge rates.

The Carson City Public Works Department shall levy upon and collect a service charge from all developed real property located within the boundaries of [Carson City in accordance]

with the following schedule of rates:] the city as provided in section 4.0(A) of the Rate Schedule.

[Zoning Classification of Real Property	Monthly Rate
Single-Family Property	\$5.69
Multi-Family Property	\$29.33
Public Property	\$32.03
Manufacturing Property	\$38.19
Commercial Property	\$40.96]

SECTION XVII:

That Title 12 (WATER, SEWERAGE AND DRAINAGE), Chapter 12.17 (STORM WATER SERVICE CHARGES), Section 12.17.060 (PROTESTS TO RATES AND CHARGES) is hereby amended (**bold, underlined text** is added, [stricken] text is deleted) as follows:

12.17.060 - [Protests to rates and charges.] Protests.

1. [If the] An owner of any developed real property upon which a service charge or other fee has been levied may [disputes] dispute:

(a) [the] The charge or [fee,] fee;

(b) The calculated impervious area;

(c) The calculated square footage of a residence;

(d) The refusal to grant an adjustment, exemption or credit; or

(d) Any other determination made under this chapter.

2. To file a protest, the owner must [The owner may] file a written protest with the [Director.] director. The protest must include a statement clearly explaining the reasons for the [protest] protest, include any supporting documentation and be submitted to the [Director] director at any time after the owner becomes aware of the dispute, but in any event not later than [15] 21 days after the date [on which the owner of the property received] of the billing statement [indicating the] containing the disputed charge or [fee.] fee, or a charge or fee based on a disputed area, adjustment, exemption, credit, or other determination. [For purposes of this subsection, a billing statement shall be deemed to have been received by the owner of a property three days after the date on which the billing statement is mailed by prepaid United States mail to the owner at the most recent address of record with the Carson City Public Works Department.]

[2.] <u>3.</u> If a protest is submitted [pursuant to subsection 1., the Director] <u>under</u> <u>subsection 2, the director</u> must consider the protest and, not later than [15] <u>14</u> days after the date on which the protest was [submitted,] <u>received</u>, issue to the owner [of the real property] a written response that includes a determination [regarding the accuracy of the disputed service eharge or other fee and whether] to grant or deny the protest and a statement of any corrections or modifications <u>that</u> will be made.

[3.] <u>4.</u> If the owner [of the developed real property] who submitted [a] <u>the</u> protest [pursuant to subsection 1.] disagrees with the [determination made by the Director pursuant to subsection 2.,] <u>director's determination</u>, the owner may appeal the determination to the [board.] <u>Carson City Board of Supervisors</u>. An appeal [that is made pursuant to this section must be filed with the Director] <u>may be filed by delivering a notice of appeal to the director</u> not later than [10] 14 days after the date on which the [Director] <u>director</u> issues his or her written response [pursuant to subsection 2.] under subsection 3.

[4.] <u>5. Upon the director's receipt of an appeal, the [The]</u> board shall [fix] set a time and place for a hearing [upon receipt of an appeal that is filed pursuant to subsection 3.] on the appeal. The hearing must take place not later than [30] <u>45</u> days after the date on which the appeal is [filed,] received, and written notice [thereof] of the hearing must be provided to the owner [of the property who filed the appeal] not less than [10 calendar] <u>7</u> days before the hearing.

[5.] 6. At the time fixed for <u>the</u> hearing, the board may <u>take any appropriate action to</u> <u>uphold</u>, remove or adjust any disputed [charge or fee] <u>charge, fee, area, adjustment</u>, <u>exemption, credit or other decision made under this chapter</u>. [chapter, if the board is satisfied with the reasons and basis of the protest. Any action of the board must be entered into the minutes of the hearing.]

[6.] 7. For the purposes of this [section,] chapter, the delinquency of a service charge or any other delinquency or collection fee or penalty is tolled upon the filing of a written protest and does not accrue or run until [such time] 14 days after the process set forth in this section [has been] is exhausted. [Not less than 15 days after the date on which a hearing is held pursuant to subsection 5., any late penalty authorized by this chapter may accrue and attach to a delinquent charge or fee.]

SECTION XVIII:

That no other provisions of the Carson City Municipal Code are affected by this ordinance.

SECTION XIX:

This ordinance shall be in force and effect from and after the first day of the month of January of the year 2021.

PROPOSED	on	,	, 2020.
PROPOSED	by Supervisor	·	
PASSED on		;	, 2020.
VOTE:	AYES:	SUPERVISORS:	
	NAYS:	SUPERVISORS:	
1	ABSENT:	SUPERVISORS:	

BRAD BONKOWSKI Acting Mayor / Mayor Pro Tempore

ATTEST:

AUBREY ROWLATT Carson City Clerk-Recorder