

To whom it may concern,

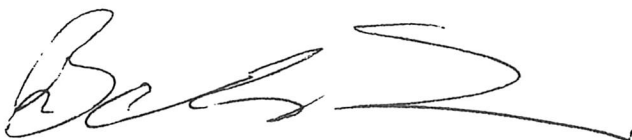
In light of the recent circumstances that were brought upon us we ask for forgiveness in not meeting regulations asked for by the city on the motel. Currently we are getting connected with licensed contractors who are going to inspect the location and give us a plan and a quote as to bring the building up to code and do all necessary repairs to resolve and avoid any future problems.

As for the concerns, we have been on top of pest control over the years as we have been utilizing extermination services as needed with proof. Every time a tenant calls about bed bugs, roaches and mice we have dealt with the situation. We have invested thousands in bed bug equipment to deal with infestations by heating the rooms as well.

As you are already aware, many people rely on Frontier for affordable housing and although there are multiple improvements that need to be done many people live here relatively complaint free for more than a decade. Right now everyone is hurting due to the sudden eviction out of their homes as they have for the most part have nowhere else to go, especially in light of the recent pandemic. We currently have a list of all tenants that we are willing to allow to move back in after the property has been renovated and passes inspection and will notify them accordingly. If they return after renovating the property we will give them one month rent free in turn. All we ask is to allow the tenants to keep their belongings in their rooms for at least a week so that they can transfer it all as the given time is not enough. There is no need to be concerned as their belongings will be safe here.

We request two good tenants who have never had anything problems to watch over the place while it is being renovated rent free. We are planning on contacting High Sierra Patrol or another security company to do drive throughs during the night to keep an eye on the property and will invest in no trespassing signs as well.

We appreciate you bringing these concerns to us as we value the tenant and we will try our utmost in the future to provide quality service to them with their needs in mind. Frontier Motel has been a Carson City landmark for decades and is a cherished part of our community and it is our privilege and duty to make sure it continues to be so. Thank you for your time and understanding.

A handwritten signature in black ink, appearing to be 'Bob D', written in a cursive style.

4-15-21