



# STAFF REPORT

**Report To:** Board of Health **Meeting Date:** June 17, 2021

**Staff Contact:** Nicki Aaker, naaker@carson.org

**Agenda Title:** For Possible Action: Discussion and possible action regarding a proposed acceptance of the 2020 Annual Report of the Carson City Department of Health and Human Services ("CCHHS"). (Nicki Aaker, naaker@carson.org)

Staff Summary: The 2020 Annual Report provides an overview of CCHHS, including its mission, vision, values and the services provided in 2020, along with a funding overview. The public may access the report online at [www.gethealthycarsoncity.org](http://www.gethealthycarsoncity.org) or a printed copy may be obtained at CCHHS located at 900 E. Long Street.

**Agenda Action:** Formal Action / Motion **Time Requested:** 10 minutes

**Proposed Motion**

I move to accept the 2020 Annual Report as presented.

**Board's Strategic Goal**

Quality of Life

**Previous Action**

The 2019 Annual Report was accepted on July 16, 2020.

**Background/Issues & Analysis**

N/A

**Applicable Statute, Code, Policy, Rule or Regulation**

N/A

**Financial Information**

Is there a fiscal impact? No

If yes, account name/number:

Is it currently budgeted?

Explanation of Fiscal Impact:

**Alternatives**

Modify the CCHHS 2020 Annual Report as presented.

**Attachments:**

**Board Action Taken:**

Motion: \_\_\_\_\_

1) \_\_\_\_\_

2) \_\_\_\_\_

Aye/Nay

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
(Vote Recorded By)



# 2020 Annual Report

## Carson City Health & Human Services

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YOUR LOCAL NATIONALLY ACCREDITED HEALTH DEPARTMENT

900 East Long Street, Carson City, NV 89706 | (775) 887-2190

Facebook.com/CCHHS

[www.gethealthycarsoncity.org](http://www.gethealthycarsoncity.org)

Report accepted by Carson City Board of Health on <Date>

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## Carson City Health & Human Services Division

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### Chronic Disease Prevention & Health Promotion

- Adolescent Health Education
- Diabetes
- HIV Treatment Adherence
- Tobacco Prevention

### Clinical Services

- Family Planning
- Immunizations
- STD/HIV Testing
- STD Treatment

### Disease Control & Prevention

- Contact Investigation
- Disease Surveillance
- Environmental Health Inspections

### Fiscal

- Accounts Payables
- Accounts Receivables
- Budgeting
- Grant Management—Fiscal
- Health—Human Resources
- Reconciliations



### Human Services

- Carson City's Community Action Agency
- Housing Assistance Programs
- Indigent Services
- Women, Infant and Children (WIC)
- Workforce Development

### Public Health Preparedness

- Public Health Emergency
- Preparedness Planning
- Public Information Communications
- Training/Exercising
- Volunteer Management

# Carson City Health & Human Services Overview



Located in Nevada’s capital city, Carson City Health & Human Services (CCHHS) monitors the health of over **55,000** people.



CCHHS was Nevada’s first accredited health department through the Public Health Accreditation Board (PHAB).

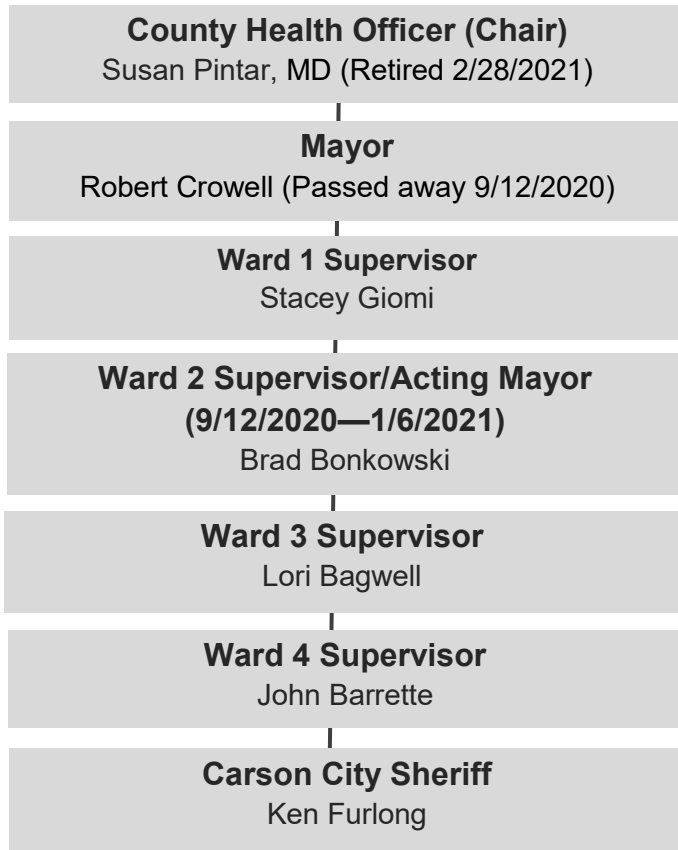
CCHHS is a department of Carson City, a consolidated municipality. CCHHS also provides some services in adjoining counties.

**Mission:** To protect and improve the quality of life for our community through disease prevention, education, and support services.

**Vision:** CCHHS leads the region in providing services that support healthy communities.

**Values:** ***Respect for others*** (we treat everyone equally); ***competence*** (we stay current with the latest resources available); ***collaboration*** (we work together to meet the mission and move toward our vision); ***ethical*** (we work professionally, respecting confidentiality and following laws and regulations).

## Board of Health



The Board of Health’s mission is to protect and enhance the public health and welfare by evaluating the health needs of the community, promoting health awareness, and assessing the availability of health-related services to those in need.

## County Health Officer

Dr. Susan Pintar retired in February 2021. She served as the County Health Officer for over 10 years and leaves behind a legacy. During her tenure, Dr. Pintar was very instrumental in establishing the Sexual Assault Response Team in Carson City and elevated it to the program it is today. She was one of the individuals that was very involved with a cross jurisdictional sharing project that resulted in Douglas County contracting with Carson City for food establishments inspections which has proven to be an excellent partnership. Dr. Pintar assisted Carson City Health and Human Services (CCHHS) in obtaining Public Health Accreditation, collaborated with the Carson City School District to make sure students were vaccinated prior to attending school, planned and participated in many Point of Dispensing (POD) exercises which prepared CCHHS for the COVID-19 testing and vaccinations. She was available to staff for consultation on infectious diseases, the Women, Infants, and Children (WIC) program, and well-baby checks. Throughout the years, Dr. Pintar has been a fair and neutral voice challenging CCHHS staff to ensure we were not tunnel visioned. Even after retiring, she continues to assist CCHHS with COVID-19 vaccination events by providing medical monitoring and recruiting the medical community to volunteer as well. A comment she made in last year’s Annual Report sums up her service to CCHHS and will continue to resonant with us—  
 “Together we will continue the legacy of best practices to improve public health.”  
 Thank you Dr. Pintar for everything you have done for CCHHS and the Carson community.



# Carson City Health & Human Services Overview

## CCHHS Management Team



THE CCHHS MANAGEMENT TEAM

Dustin Boothe, Veronica Galas, Mary Jane Ostrander, Nicki Aaker, Bretta Inman, and Jeanne Freeman

## A Message from the Director

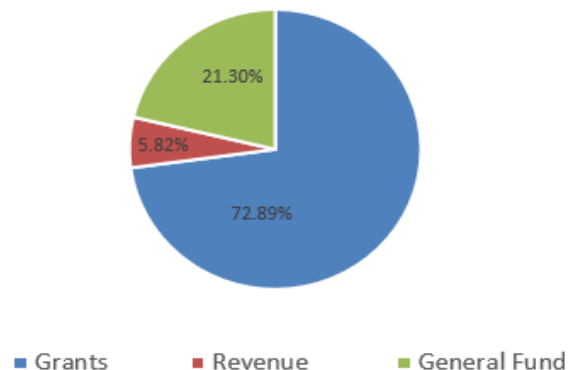
Carson City Health and Human Services (CCHHS) is your local accredited health department. The services we provide include community vaccinations, communicable disease surveillance, ensuring your restaurants are safe to eat in, family planning, immunizations, human services, public health preparedness, WIC services and more. You may be asking what is public health and why it is important to me? Public health protects and works to improve the health of the community. Some public health efforts include making sure you have clean air to breathe, clean water to drink, access to healthy foods, access to immunizations, making sure your community is prepared for a natural or man-made emergency. CCHHS takes our role of promoting and protecting our community's health very serious. CCHHS' employees are committed to serving Carson City residents and surrounding areas in a professional, effective and efficient way. As part of our commitment, CCHHS was the first accredited health department in Nevada and the first one to go through re-accreditation of which we are in the process. This means our practices have been evaluated against national standards and measures. CCHHS promotes a culture of continually evaluating our performance known as a quality improvement.



## CCHHS Funding

CCHHS' funding was comprised mainly from federal and state governmental grants (72.89%) along with some general funding (21.30%) since CCHHS is a city department. Revenue (5.82%) was received from health permits, health insurance billing for services provided to clinic patients and a contract with Douglas County to provide restaurant inspections and plan reviews.

CCHHS Budget



# Chronic Disease Prevention & Health Promotion Division

## Adolescent Health

The Adolescent Health Program was one of the programs that was hit hard by the pandemic since the CCHHS educators were unable to go into schools and other organizations to provide the Sexual Risk Avoidance Education (SRAE) evidenced-based program. This program helps young people get the information they need to avoid unplanned pregnancy and sexually transmitted diseases (STDs). The curriculum focuses on puberty, abstinence, peer pressure, and healthy relationships.

The Personal Responsibility Education Program (PREP) is an evidence-based program that helps to delay sexual activity among youth, increase condom and contraceptive use for sexually active youth, and attempts to lower pregnancy among our youth. In 2020, the program was able to serve:

**82** youths

Families Talking Together (FTT) is an evidenced-based parent intervention training that teaches parents how to talk to their children about sex, provides parents information on STDs, discusses pregnancy myths, and addresses reasons why parents don't talk to their youth. This is another program that was not able to have classes due to the pandemic.

## Diabetes Outreach

In 2020, CCHHS received a Prediabetes Outreach grant to provide prediabetes screenings and outreach. Two prediabetes screenings events occurred at Carson Valley Food Closet and Western Nevada College.

At the Carson Valley Food Closet's event, a demonstration was given on how to prepare spaghetti squash and using pantry staples to make a healthy meal. This event was successful and CCHHS was invited back to conduct another food demonstration and prediabetes screening. At this demonstration, food items that can be found at the food closet were used and health benefits were emphasized.

## Tobacco Control & Prevention

CCHHS' Tobacco Control and Prevention Program raises awareness about smoking, tobacco-related use, and vaping.

### Population that Smokes

**19%** - Carson City

**17.6%** - Nevada

**14%** - United States

**5.5%** - Carson City's high schoolers have smoked in the last 30 days (2019 YRBS)

**7.25%** - Nevada's high schoolers have smoked in the last 30 days (2019 YRBS)

### High Schoolers That Vape

**60.4%** - Carson City's high schoolers have ever used vapor products (2019 YRBS)

**38.8%** - Carson City's high schoolers have vaped in the last 30 days (2019 YRBS)

In 2020, a "Behind the Haze" state campaign was developed and promoted targeting youth that vape. To further target youth, Carson City staff worked on the Heads in the Clouds campaign, which can be seen at: <https://gethealthycarsoncity.org/vapefree/>

Call 1-(800)-QUIT-NOW or visit [www.NevadaTobaccoQuitline.com](http://www.NevadaTobaccoQuitline.com) or [www.smokefree.gov](http://www.smokefree.gov) for resources to help individuals to quit. Youth can visit <https://nv.mylifemyquit.org>

## Ryan White

CCHHS' Ryan White Retention in Care Program works with individuals with HIV/AIDS who are no longer receiving medical care or are newly diagnosed in Nevada's rural and frontier counties. The Treatment in Care Counselor locates the individuals, identifies barriers the individual is facing, then assists them to get into medical care or back into medical care. In 2020, the program served **293** unduplicated clients, mainly within the 55-64 age range.

# Clinical Services Division

Many people put off or delayed preventive health care due to COVID-19. When was your last annual check up? Are you up to date on your immunizations?

## Clinical Services Overview

Carson City Health and Human Services wants members of our community to know we are here for you. Clinical Services helps all patients regardless of insurance status or income. Services are provided regardless of the ability to pay based on a sliding fee scale.

In 2020, services were provided to **4,361** unduplicated individuals during **7,780** individual clinic visits.

Services offered include: immunizations; well-women exams; pap smears; breast exams; referrals to mammography; birth control and family planning; sexually transmitted diseases (STDs) testing and treatment including HIV testing; vaccines for all ages; and TB testing.



## STD Testing & Treatment

In 2020, Clinical Services conducted **1,258** Chlamydia tests. Chlamydia was the most common reported STDs in Carson City and Douglas County. Chlamydia can cause pelvic inflammatory disease, ectopic pregnancy, and infertility. In the Carson City and Douglas County areas:

- 67%** of all STDs diagnosed were Chlamydia,
- 57%** of Chlamydia diagnoses were in people ages 25 years and younger, and
- 42%** of all STDs were diagnosed by public health family planning clinics.

## Family Planning Services

These services help in preventing or delaying pregnancy for those not yet ready to have a family and providing preventive health services to those who want to be healthy for his/her family into the future. In 2020:

**1,692** males and females sought out family planning services.

In 2020, family planning services were provided to individuals that were uninsured, on Medicaid, or had private insurance.

**49.6%** Uninsured

**25.3%** Medicaid

**25.1%** Private Insurance

Clinical Services provided counseling and education to **60** pregnant women regarding establishing medical care with an OB/GYN provider, updating immunizations, seeking care for substance abuse and seeking nutrition resources through the Women, Infant and Children (WIC) program.

## Immunizations

Clinical Services administers childhood and adult vaccines, such as: Tdap (Tetanus, Diphtheria, and Pertussis); MMR (Measles, Mumps, and Rubella); Hepatitis A; Hepatitis B; Twinrix (combined Hepatitis A and B); Seasonal Influenza (flu shot); H1N1 Influenza; Varicella (Chicken Pox); Meningococcal (Meningitis); HPV (Human Papilloma Virus); Shingrix (Shingles, for adults ages 50 years and older); and more. In 2020, Clinical Services has provided

**2,486** patients with  
**5,313** vaccines during  
**2,885** individual patient visits.



# Disease Control & Prevention: Environmental Health Division

## THE MAJOR FOCUS AREAS OF THE CCHHS ENVIRONMENTAL HEALTH DIVISION INCLUDE:

- Food protection
- Individual sewage disposal systems (Carson City only)
- Private wells (Carson City only)
- Public swimming pools
- Public accommodations (Carson City permits)
- Vector control (Carson City only)
- Public and private schools
- Child daycares (Carson City only)
- Invasive body decoration and permanent makeup (tattoos and piercings)

## Food Safety Grading System

The placards are part of the department's food inspection grading system, which helps alert the public of an establishment's food safety compliance.



The grading system uses A, B, and C placards. Establishments who fail to earn an A grade are likely to fix all violations by the first follow-up visit.

Score	Grade
0 - 10	"A"
11 - 20	"B"
21 - 40	"C"
≥ 41	"Closure"

Violations fall into three categories:  
*High Risk Factor – Critical = 5 points*  
*High Risk Factor – Minor = 2 points*  
*Low Risk Factor – Minor = 0 points*

The points for a violation depend on the health risk to the public. The lower the score, the better the grade. For information and to search inspections for the last 18 months, visit: <https://gethealthycarsoncity.org/environmental-health/ccfood/>

## Establishments/Violations

**Establishments:** CCHHS conducts food service inspections for restaurants, schools, and day care centers in both Carson City and Douglas County.

In 2020, Carson City had **437** food establishments and Douglas County had **600** food establishments. The exact number of establishments changes often as establishments open and close.

Of these food establishments, staff completed **608** inspections in Carson City and **726** inspections in Douglas County. Some establishments have multiple inspections a year. The number of inspections for an establishment depends on the type of food service, the customer base, and the inspection history.

**VIOLATIONS:** Of the **608** Carson City and **726** Douglas County scored compliance inspections:

**634** violations reported in Carson City  
**588** violations reported in Douglas County



Food establishment inspections are conducted to lower the risk factors for foodborne illnesses such as:

- Food from unsafe source
- Unsafe cooking temperatures
- Unsafe holding temperatures
- Unclean or contaminated equipment
- Poor employee hygiene

# Disease Control & Prevention: Epidemiology Division

The Epidemiology program staff is responsible for the investigation of cases, clusters, outbreaks, and suspected cases of reportable diseases in Carson City, Douglas, Lyon and Storey counties. The staff is also responsible for tracking and reporting more than 78 notifiable conditions to the State of Nevada, Division of Public and Behavioral Health (DPBH). The staff works to control the spread of disease in the community by processing data requests and providing health advice, training, education, and outreach. This information is provided to other public health staff, hospital staff, physicians and other healthcare providers, school and daycare center staff, and other members of the community.

## Top 5 Most Reported Conditions in 2020

1. Novel Coronavirus (COVID-19), 9,541 cases

2. Chlamydia, 448 cases

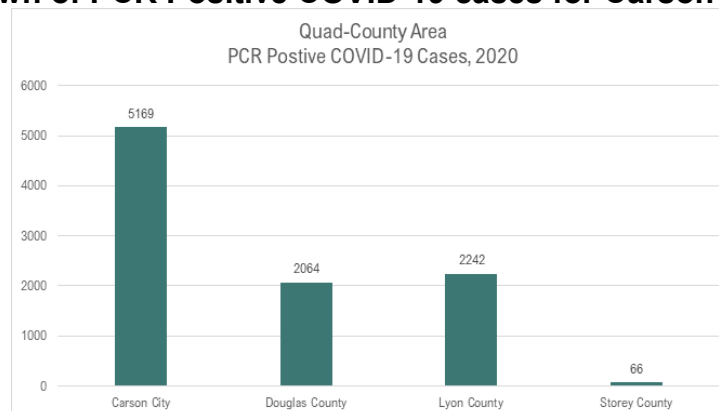
3. Hepatitis C, Chronic or Resolved, 267 cases

4. Gonorrhea, 134 cases

5. Respiratory Syncytial Virus (RSV), 124 cases

In 2020, the Epidemiology Division responded to the COVID-19 pandemic. For this response the Epidemiology Division partnered with the CDC Foundation and the University of Nevada, Reno to provide surge staff, so CCHHS could respond seven days a week. The COVID pandemic did impact other reportable conditions, such as chlamydia, other respiratory illness [Influenza, Respiratory Syncytial Virus (RSV)] and reported foodborne illness (Salmonella, Campylobacter, etc.). There are several factors that contributed to the decrease of other reportable diseases during the pandemic. Most were related to mitigation efforts to slow the spread of COVID-19 - facial coverings, increased awareness of hand hygiene, social distancing, deferment of routine screening of international travelers and increased environmental cleaning.

## Breakdown of PCR Positive COVID-19 cases for Carson City,



# Human Services Division

The Human Services Division is responsible for ensuring that Carson City meets its health, welfare, and community responsibilities as set forth in the

Nevada Revised Statutes:

NRS 217.290; NRS Chapter 428; NRS Chapter 450; & NRS 211.140

## MANDATED RESPONSIBILITIES

*Child Protective Services	\$655,021
*Developmental Services Contract	\$18,353
General Assistance	\$4,042.98
Indigent Burials	\$29,200
Inmate Medical Care	\$94,516.28
Long Term Care	\$135,994.51
*Medicaid County Match	\$1,121,074
Victims Fund	\$2,465.23

\*Services are rendered by State agencies and County reimburses for the services per interlocal contracts.



## Community Action Agency

Carson City Human Services (CCHS) is the designated Community Action Agency for Carson City. As a Community Action Agency, CCHS must comply with the National Organizational Standards to demonstrate representation of the low income population, collaboration with community agencies, and appropriate organizational capacity, in both critical financial and administrative areas. CCHS demonstrated **98%** compliance with the Organizational Standards, only lacking in the area of a current needs assessment.

## Community Services Block Grant

Supports CCHS Community Action Program

- Workforce Development
- Community Health Worker
- Case Management Services
- Life Skills Workshops
- Data Collection

**Total Cost: \$115,839.39**

**Number of Individuals Served: 738**

## Workforce Development

Each Spring CCHS partners with employers and other employment agencies to hold a job fair.

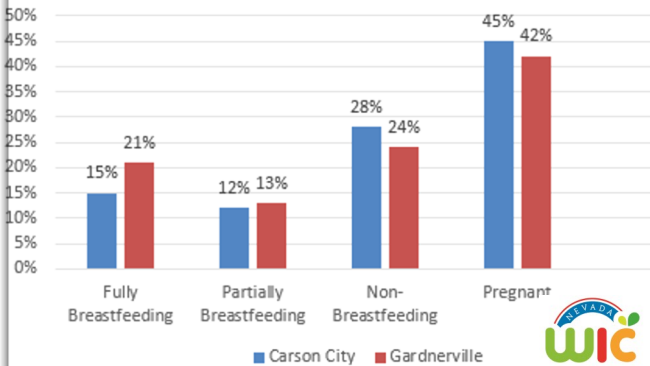


## Women, Infants and Children

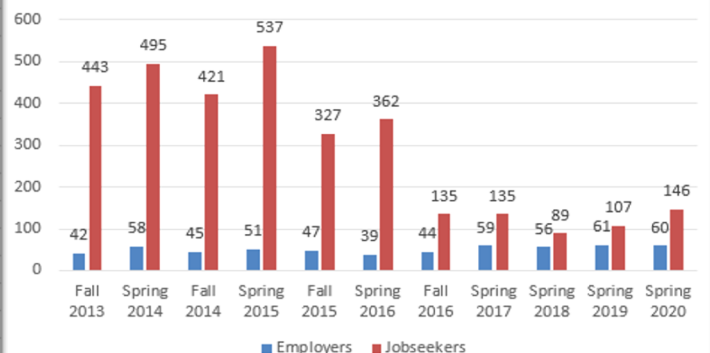
WIC provides nutrition education, breastfeeding support and supplement benefits for families expecting a child or with children under the age of 5 years old.

CCHHS operates two clinics one in Carson City and the other in Gardnerville.

### Unduplicated Women Participants



### JOB FAIR PARTICIPANTS



# Human Services Division

To assist the needs of the Carson City community, the Human Services Division manages 10 grants to provide supportive services to individuals in need.

## Supportive Housing

Supportive Housing provides assistance with a portion of rent and case management services.

**5 housing grants**

**A total of \$162,569.35**

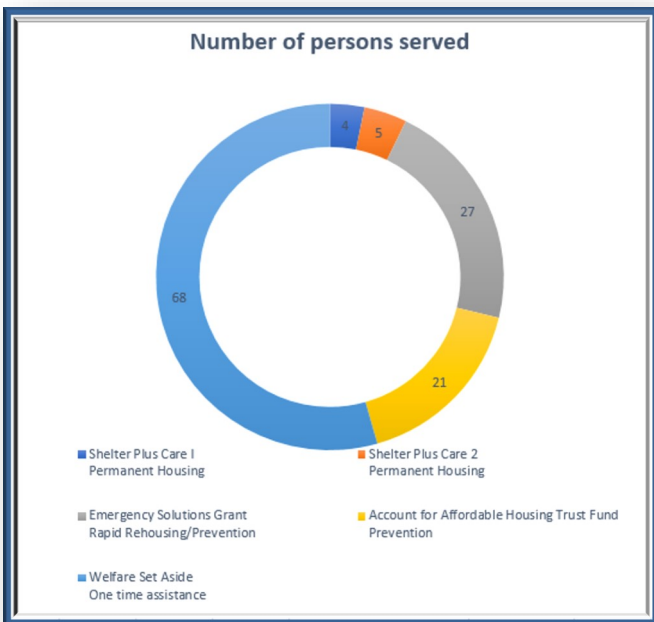
Carson City Human Services (CCHS) partnered with Carson City's Specialty Courts to provide transitional housing for the homeless participants of Misdemeanor Treatment Court and Mental Health Court.

CCSHARES started with 4 motel rooms. By July 2020, CCHS partnered with Spirit of Hope, a non-profit agent that works with housing insecure individuals, and rented a house that provided 7 beds for participants of the Specialty Courts.

The Forensic Assessment Services Triage Team (FASTT) provides services and assessments to inmates. Two case managers were certified in conducting the High Risk Assessment System Community Supervision Tool, a.k.a. Ohio Risk Assessment Tool, adopted as the Nevada Risk Assessment Tool (NRAS). In addition to the NRAS, FASTT was also conducting the Brief Jail Mental Health Screening and the CAGE AID Substance Abuse Questionnaire.

**Inmates Screened: 181; NRAS Given:121; Total Cost: \$14,541.52**

CCHS provides assistance to participants for Medicaid, SNAP, employment services, Social Security when applicable, permanent housing, budgeting, healthy relationship guidance, and goal planning.



## CCSHARES

**Carson City Sober Housing Assistance Reinforces Everyone's Safety**

A Partnership with Carson City Health and Human Services and Carson City Specialty Courts Sunrise House

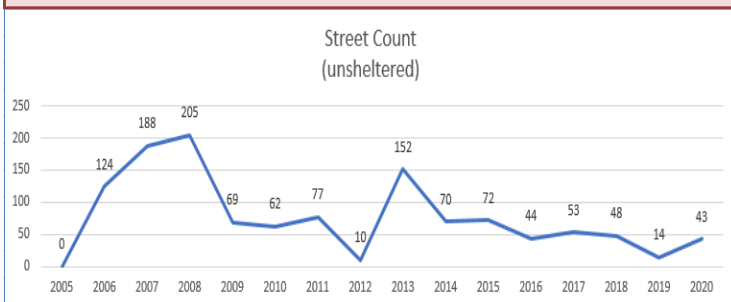
### Sunrise House First 3 Months

#### Total Participation

- 7 Beds Available per night
- Average Stay was 47 days
- \$1,673.47 average sheltering cost per participant
- 14 Participants

## Point in Time Count

Each January HUD requires communities to conduct a point in time count of the homeless.



# Public Health Preparedness Division

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## The “Pandemic”

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The Public Health Preparedness Division has spent almost all of 2020 leading and responding to the COVID-19 pandemic in the Quad-Counties region of Carson City, Douglas, Lyon, and Storey counties. Response leadership and operations started at CCHHS in February 2020, shifted to the Quad-Counties Emergency Operation Center in March 2020, then came back to CCHHS in May 2020. This has been a year marked by consistent challenges, face masks, and toilet paper shortages!

## Preparing for a Pandemic

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The Quad-County Public Health Preparedness program has collaborated with local, regional, and state partners for many years to prepare for a massive disease outbreak or pandemic. This planning includes developing policies, processes, and protocols for receiving medications or vaccinations and the administration of those materials to the mass public. This is known as a POD (Point of Dispensing) and each year the Quad-County PHP program practices these plans by administering flu vaccinations. The partnerships developed and practiced during the non-pandemic times helped make us “ready” to respond to COVID-19 for testing and vaccination efforts. In fact, the Quad-County PHP POD plans were viewed as a model program and used as a foundation for several other rural counties in Nevada.

## Teamwork and COVID

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Since the beginning of the COVID response, numerous agencies from across the Quad-Counties region have collaborated with CCHHS. These partnerships include emergency management and fire agencies from all four counties, Community Emergency Response Teams (CERT), volunteer fire fighters, Team Rubicon, United States Department of Agriculture, United States Fire Service, Nevada National Guard, FEMA, Public Works and IT departments from across the region, non-profit groups, faith-based organizations, and individual volunteers have made this all happen. Many times the faces doing the work are not seen up front, but everyone’s work was critical to this operation!

## Repatriation of Cruisers

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February of 2020 introduced the Quad-County PHP program to COVID through the collaboration with federal, state, and Washoe partners to bring home more than a dozen residents from the Grand Princess cruise ship. There were numerous challenges in the process including navigating the trip home through a major winter storm. We are grateful to our typical partners and the Nevada Department of Corrections for their flexibility and willingness to drop everything to assist. After planning for the return six times to just have it cancelled by circumstances, we were able to get people safely home on the seventh attempt.

## COVID Testing & Vaccinations

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Since almost the beginning of the COVID response, Quad-County PHP has been providing community-based testing opportunities. We were the first in the north to test symptomatic and asymptomatic individuals. In 2020, we tested more than 23,800 individuals.

COVID-19 vaccinations started being allocated to CCHHS on December 21, 2020 with the first vaccination event being held on December 24, 2020. Vaccines administered in 2020 included both Moderna and Pfizer.

Both the testing and vaccination clinic set ups were based on the drive-thru and walk-up POD plans exercised each year.

# Performance Management

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## Performance Management Team

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Carson City Health & Human Services' (CCHHS) Performance Management Team (PMT) is composed of **6** program-level staff, all from different divisions of the organization, plus the Health Department Director. By having representatives from different divisions at the table, PMT members are able to advise co-workers on quality improvement projects in their day-to-day activities, along with projects in different divisions.

## Quality Improvement

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The leadership of CCHHS encourages quality improvement in every division. CCHHS has a Performance Management Team and Quality Improvement Plan that serves as guidance for quality improvement projects. Quality improvement is the basis for Public Health Accreditation. Projects can be short or very lengthy.

In 2020, CCHHS was very busy with COVID-19 activities and had little time to work on Quality Improvement projects, but CCHHS

managed to work on **3** projects. These projects were:



Food Establishment Audit Report  
Clinic Patient Satisfaction  
Clinic Efficiency

## Training

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CCHHS has a Staff Development Committee that determines what trainings are required and requested by staff. This Committee plans all the trainings. Every other month there was an All Staff Training. This gives staff an opportunity to learn from experts within the Health Department and others within our community on very important topics.



# CCHHS Strategic Plan Updates

Carson City Health and Human Services' (CCHHS) Strategic Plan was approved by the Board of Health on October 15, 2020. Lessons learned from CCHHS' prior Strategic Plan is that it is best to focus on fewer priorities. This version has 3 priorities—Access to Healthcare, Communicable Disease Outbreak Preparedness and Response, and Public Health Funding.

<b>Priority I: Access to Healthcare</b>	
<b>Goal 1: Improve Carson City residents' access to a range of healthcare options.</b>	
<p><b>Objective 1D:</b> By December 31, 2021, CCHHS will begin to deploy updated website, compliant with Section 508 of the Rehabilitation Act, that improves information accessibility for all community members including persons with visual impairments along with other disabilities. <b>Measure:</b> Completion of the website deployment by December 31, 2025.</p>	<p>CCHHS work with a contractor to get the Public Health Preparedness section compliant with Section 508 of the Rehabilitation Act. A staff member who regularly posts on the website has been trained within this area.</p> <p>The following language has been added to the website to protect the organization from any violations—"Carson City Health and Human Services is in process of making this website fully 508 compliant."</p>
<b>Priority II: Communicable Disease Outbreak Preparedness and Response</b>	
<b>Goal 2: To ensure CCHHS and its partner organizations are prepared to respond to outbreaks of communicable diseases utilizing best and evidence-based practices.</b>	
<p><b>Objective 2A:</b> By December 31, 2020, complete an initial after-action report (AAR) of the Quad-County Public Health Response to the COVID-19 pandemic (Note: the AAR includes the identification of opportunities for improve-</p>	<p>This objective has not been completed since the COVID-19 response was still requiring attention. This objective date will be extended to December 31, 2021.</p>
<b>Priority III: Public Health Funding</b>	
<b>Goal 3: Identify necessary public health services and secure funding to maintain these services.</b>	
<p><b>Objective 3A:</b> By July 31, 2021, compile a list of mandated services that must be provided by CCHHS (Nevada Revised Statute, Nevada Administrative Code, or Carson City Municipal Code). <b>Measure:</b> Present list to the Board of Health in the third or fourth quarter of 2021.</p>	<p>On Track, planning to present at the fourth quarter Board of Health meeting.</p>
<p><b>Objective 3B:</b> By July 31, 2021, CCHHS Management Team, with BoH input, will conduct a grant funding evaluation to identify value-added grant programs and base costs of grant management. <b>Measure:</b> Evaluation completion.</p>	<p>This objective has not been completed since the COVID-19 response was still requiring attention. This objective date will be extended to July 31, 2022.</p>
<p><b>Objective 3D:</b> By July 31, 2021, CCHHS will continue to support (as allowed) legislative efforts to improve Federal and State public health funding of local public health agencies and programs. <b>Measure:</b> Number of support actions taken by CCHHS Management Team (within Carson City guidelines).</p>	<p>Through the recent legislative session, the youth vaping grant (SB263 from the 2019 legislative session) was reinstated due to advocacy and a lot of work from all the tobacco partners.</p>





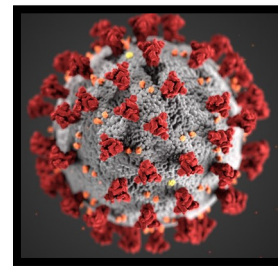
*Repatriation of our cruise ship passengers*



*Some of our repatriation Welcome Team!*



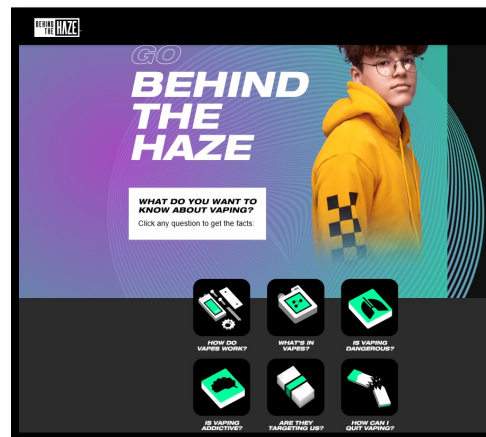
*Meetings in 2020—Zoom*



*The Human Services Team*



*COVID-19 Testing Event*



*Tobacco Control & Prevention State Campaign  
Behind the Haze  
Nevada*

<https://behindthehazenv.com/>



**CONNECT WITH US!**

**[www.GetHealthyCarsonCity.org](http://www.GetHealthyCarsonCity.org)**



**Facebook.com/CCHHS**



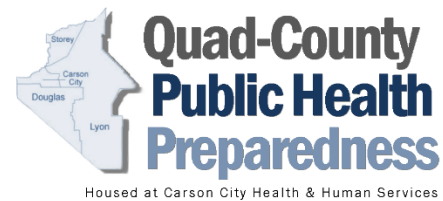
**Instagram:  
@GetHealthyCarsonCity**



**Twitter:  
@CCHealthEd**

# Carson City Board of Health

Carson City Health and Human Services –  
2020 Annual Report  
June 17, 2021



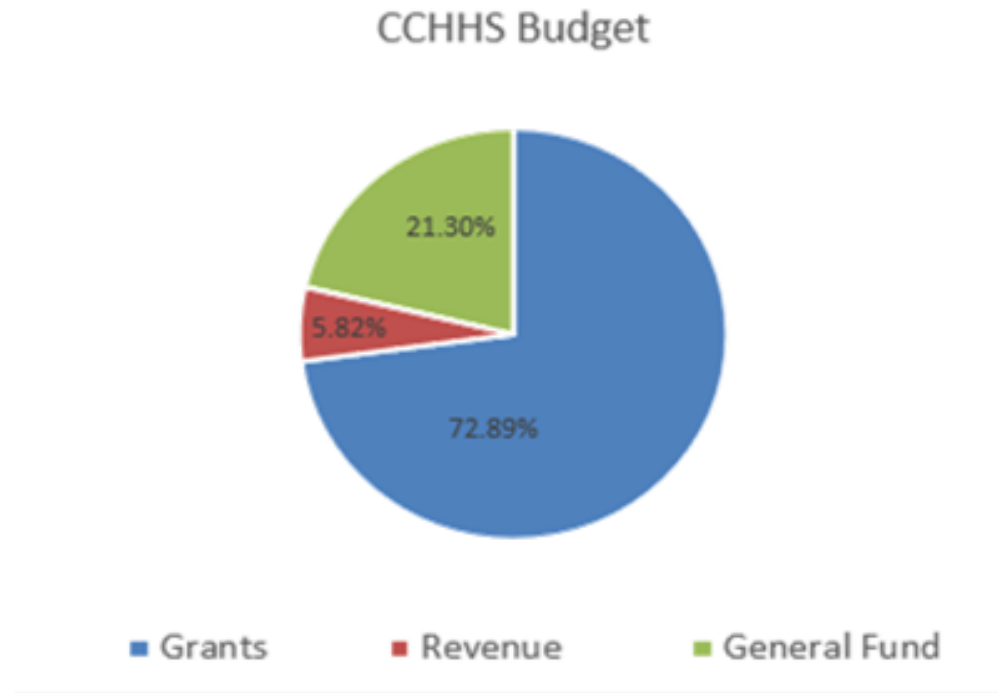
# 2020 Annual Report Highlights

## ▶ Page 3

- Thank you to Dr. Pintar and recognition of some of her accomplishments.
- “Together we will continue the legacy of best practices to improve public health.”

# 2020 Annual Report Highlights

- ▶ Page 4
  - Fiscal Division:



# 2020 Annual Report Highlights

## ▶ Page 5

### ◦ Tobacco Control & Prevention Program:

#### • Population That Smokes

- ✓ 19% - Carson City
- ✓ 17.6% - Nevada
- ✓ 14% - United States
- ✓ 5.5% - Carson City's high schoolers have smoked in the last 30 days (2019 YRBS)
- ✓ 7.25% - Nevada's high schoolers have smoked in the last 30 days (2019 YRBS)

#### • High Schoolers That Vape

- ✓ 60.4% - Carson City's high schoolers have ever used vapor products (2019 YRBS)
- ✓ 38.8% - Carson City's high schoolers have vaped in the last 30 days (2019 YRBS)

# 2020 Annual Report Highlights

## ▶ Page 6

### ◦ Clinical Services Division:

- In 2020, services were provided to **4,361** unduplicated individuals during **7,780** individual clinic visits.
- **42%** of all STDs were diagnosed by public health family planning clinics.
- In 2020, **1,692** males and females sought out family planning services.
- Clinical Services provided **2,486** patients with **5,313** vaccines during **2,885** individual patient visits.

# 2020 Annual Report Highlights

## ▶ Page 7

- Disease Prevention and Control: Environmental Health Division:
  - Food Establishment Inspections – Placards are to be placed in a location for the public to see and on CCHHS website, more information is available and to search inspections for the last 18 months, visit: <https://gethealthycarsoncity.org/environmental-health/ccfood/>



# 2020 Annual Report Highlights

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- Disease Prevention and Control: Epidemiology Division:

### **Top 5 Most Reported Conditions in 2020**

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**1. Novel Coronavirus (COVID-19), 9,541 cases**

**2. Chlamydia, 448 cases**

**3. Hepatitis C, Chronic or Resolved, 267 cases**

**4. Gonorrhea, 134 cases**

**5. Respiratory Syncytial Virus (RSV), 124 cases**

# 2020 Annual Report Highlights

## ▶ Page 9–10

### ◦ Human Services Division:

- This Division is responsible for ensuring that Carson City meets its health, welfare, and community responsibilities as set forth in the Nevada Revised Statutes:
  - ▣ NRS 217.290,
  - ▣ NRS Chapter 428,
  - ▣ NRS Chapter 450, and
  - ▣ NRS 211.140.
- To assist the needs of the Carson City community, Human Services Division manages 10 grants to provide supportive services to individuals in need.

# 2020 Annual Report Highlights

## ▶ Page 11

### ○ Public Health Preparedness Division:

- Led the COVID-19 response
- February 2020 - repatriation of the Grand Princess cruise ship passengers
- Partnerships very important
- Tested more than 23,800 individuals
  
- Collaboration with local, regional, and state partners for many years prior to pandemic – PODs (Point of Dispensing)

# 2020 Annual Report Highlights

## ▶ Page 12

- Performance Management Team (PMT) – Quality Improvement:
  - 3 QI projects
  - Culture at CCHHS
  - Backbone of Public Health Accreditation

# 2020 Annual Report Highlights

## ▶ Page 13

### ○ CHIP Accomplishments:

- Columbia Suicide Severity Rating Scale
- Homeless Outreach Officer position
- Crisis Intervention Training was conducted in November
- “CCSHARES”
- FISH - property for their Revitalization Program

# 2020 Annual Report Highlights

## ▶ Page 14

- CCHHS Strategic Plan Updates:
  - Priority 1: Access to Healthcare
  - Priority 2: Communicable Disease Outbreak Preparedness and Response
  - Priority 3: Public Health Funding



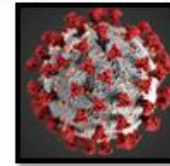
*Repatriation of our cruise ship passengers*



*Some of our repatriation Welcome Team!*



*Meetings in 2020—Zoom*



*The Human Services Team*



*COVID-19 Testing Event*



*Tobacco Control & Prevention State Campaign  
Behind the Haze  
Nevada*

<https://behindthehazenv.com/>

# Questions

