



STAFF REPORT

Report To: Board of Health **Meeting Date:** March 3, 2022

Staff Contact: Nicki Aaker, Health and Human Services Director

Agenda Title: For Possible Action: Discussion and possible action regarding a proposed acceptance of the 2021 Annual Report of the Carson City Department of Health and Human Services ("CCHHS"). (Nicki Aaker, naaker@carson.org)

Staff Summary: The 2021 Annual Report provides an overview of CCHHS, including its mission, vision, values and the services provided in 2021, along with a funding overview. The public may access the report online at www.gethealthycarsoncity.org or a printed copy may be obtained at CCHHS, located at 900 E. Long Street.

Agenda Action: Formal Action / Motion **Time Requested:** 10 minutes

Proposed Motion

I move to accept the report as presented.

Board's Strategic Goal

Quality of Life

Previous Action

The 2020 Annual Report was accepted on June 17, 2021.

Background/Issues & Analysis

N/A

Applicable Statute, Code, Policy, Rule or Regulation

N/A

Financial Information

Is there a fiscal impact? No

If yes, account name/number:

Is it currently budgeted?

Explanation of Fiscal Impact:

Alternatives

Modify the report.

Attachments:

[2021_ANNUAL_REPORT-_V4_-_Final.pdf](#)

Board Action Taken:

Motion: _____

1) _____

2) _____

Aye/Nay

(Vote Recorded By)



2021 Annual Report

Carson City Health & Human Services



YOUR LOCAL NATIONALLY ACCREDITED HEALTH DEPARTMENT

900 East Long Street, Carson City, NV 89706 | (775) 887-2190

Facebook.com/CCHHS

www.gethealthycarsoncity.org

Report accepted by Carson City Board of Health on XXX, 2022

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Carson City Health & Human Services Division

Chronic Disease Prevention & Health Promotion

- Adolescent Health Education
- HIV Treatment Adherence
- Tobacco Control & Prevention

Clinical Services

- Family Planning
- Immunizations
- STD/HIV Testing
- STD Treatment

Disease Control & Prevention

- Contact Investigation
- Disease Surveillance
- Environmental Health Inspections

Fiscal

- Accounts Payables
- Accounts Receivables
- Budgeting
- Grant Management—Fiscal
- Health—Human Resources
- Reconciliations



Human Services

- Carson City’s Community Action Agency
- Housing Assistance Programs
- Indigent Services
- Women, Infant and Children (WIC)
- Workforce Development

Public Health Preparedness

- Public Health Emergency
- Preparedness Planning
- Public Information Communications
- Training/Exercising
- Volunteer Management

Carson City Health & Human Services Mission, Vision, and Values / Board of Health



Located in Nevada's capital city, Carson City Health & Human Services (CCHHS) monitors the health of over **56,000** people.



CCHHS was Nevada's first accredited health department through the Public Health Accreditation Board (PHAB).

CCHHS is a department of Carson City, a consolidated municipality. CCHHS also provides some services in adjoining counties.

Mission: To protect and improve the quality of life for our community through disease prevention, education, and support services.

Vision: CCHHS leads the region in providing services that support healthy communities.

Values:

Respect for Others

we treat everyone equally

Competence

we stay current with the latest resources available

Collaboration

we work together to meet the mission and move towards our vision

Ethical

we work professionally: respecting confidentiality and following laws and regulations

The Board of Health's mission is to protect and enhance the public health and welfare by evaluating the health needs of the community, promoting health awareness, and the availability of health-related services to those in need.

Board of Health

County Health Officer (Chair)

Colleen Lyons, MD

Mayor

Lori Bagwell

Ward 1 Supervisor

Stacey Giomi

Ward 2 Supervisor

Maurice White

Ward 3 Supervisor

Stan Jones

Ward 4 Supervisor

Lisa Schuette

Carson City Sheriff

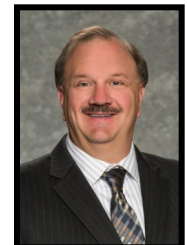
Ken Furlong



Colleen Lyons, MD



Mayor Lori Bagwell



Stacey Giomi Supervisor



Maurice White Supervisor



Stan Jones Supervisor



Lisa Schuette Supervisor



Sheriff Ken Furlong

A Message From Carson City's County Health Officer—Dr. Colleen Lyons



I assumed the role of Carson City Health Officer in March 2021. As an independent contractor, I provide policy review for Clinical Services, along with consultation and feedback for any public health and human services issues provided by CCHHS, as overseen by the Carson City Board of Health, comprised of the Mayor, the four Supervisors, the Carson City Sheriff with the Health Officer serving as the Chair. [NRS 439.280)(1)]

I have found the divisions of CCHHS to be led by exceptional leaders with deep dedication to their missions and always with an eye to the fiscal responsibilities of a public entity. These divisions include Administration/Fiscal, Clinical Services, Human Services, Disease Control and Prevention (Epidemiology and Environmental Health), Public Health Preparedness and Chronic Disease Prevention and Health Promotion.

While there are regulations and mandates throughout government and the public sphere, I have been impressed with the commitment the entire CCHHS team has shown to do what is right in principle and practice, to include working to change what isn't working well.

As a family physician with over 24 years of medical practice in the Carson area, I am esteemed to be associated with a strong team of professionals working diligently, often behind the scenes, to improve the mental and physical health of our community, including their work with the Quad-County Coalition (Carson, Douglas, Lyon and Storey counties) and the Northern Nevada Behavioral Health Policy Board. It is said that when public health is working it is nearly invisible.

The Carson City Board of Health recently elected to include a "health note" to all items presented to the Board of Supervisors. This is a "[Health in All Policies](#)" lens. Similar to a financial note to all items to be considered by the Board of Supervisors, there will now be consideration given to the health impacts of any items going forward. Currently, "social determinants of health" are all the rage in medical circles and certainly should be in all things public health. It has been discovered that your zip code has more to do with your health than your genes. So many things play into a person's health: their education, their job, the community or nation they live in and the structure of society.

For those who think I praise too much, know that I am also tasked with pointing out unmet community needs and the potential opportunities and resources to meet those needs. As with all things, only if money were no object. And that leads me to remember Helen Keller who said, "***Alone we can do so little; together we can do so much.***" There is always room for more of the **4C's: Critical thinking, Communication, Collaboration and Creativity**. A community working together is a multiplier of its parts, not just the mere sum of them. Carson City and her many partners continue to find innovative and enriching ways to meet the challenges we all face together for ***Health is Wealth***.

Colleen C. Lyons, MD

Carson City Health & Human Services Overview

CCHHS Management Team



THE CCHHS MANAGEMENT TEAM

Dustin Boothe, Veronica Galas, Mary Jane Ostrander, Nicki Aaker, Bretta Inman, and Jeanne Freeman

A Message from the Director

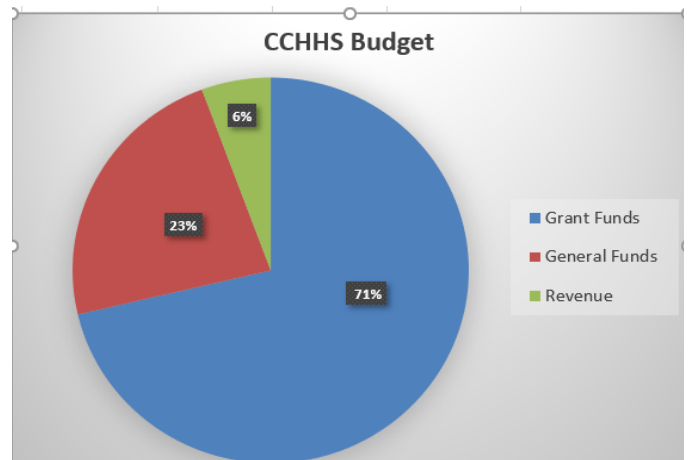
CCHHS is your local accredited health department. The services provided include: community vaccinations, communicable disease surveillance, ensuring your restaurants are safe to eat in, family planning, immunizations, human services, public health preparedness, WIC services and more. You may be asking what is public health and why it is important to me? Public health protects and works to improve the health of the community. Some public health efforts are making sure you have clean air to breathe, clean water to drink, access to healthy foods, access to immunizations, making sure your community is prepared for a natural or man-made disaster. Your CCHHS employees take our role of promoting and protecting our community's health very serious. CCHHS employees are committed to serving our residents in a professional, effective and efficient manner. As part of our commitment to the community, CCHHS was the first accredited health department in Nevada and the first one to go through re-accreditation. What this means to you is that our practices have been evaluated against national standards and measures. CCHHS promotes a culture of continually evaluating our performance and when necessary researching new ways to provide quality service. This process is known as a quality improvement.



Nicki Aaker, MSN, MPH, RN—Director

CCHHS Funding

CCHHS' funding was comprised mainly of federal and state governmental grants (71%) along with some general funding (23%) since CCHHS is a city department. Revenue (6%) was received from health permits, health insurance billing for services provided to clinic patients and a contract with Douglas County to provide restaurant inspections and plan reviews.



Chronic Disease Prevention & Health Promotion Division

Adolescent Health

The Adolescent Health Program was one of the programs that was hit hard by the pandemic since the CCHHS educators were unable to go into schools and other organizations to provide the Sexual Risk Avoidance Education (SRAE) evidenced-based program. This program provides education on how to avoid unplanned pregnancy and sexually transmitted infections (STIs). The curriculum focuses on puberty, abstinence, peer pressure, and healthy relationships. In 2021, the program was able to serve **30** youths.

The Personal Responsibility Education Program (PREP) is an evidence-based program that helps to delay sexual activity among youth, increase condom and contraceptive use for sexually active youth, and attempts to lower pregnancy among our youth. In 2021, the program was able to serve **16** youths.

Families Talking Together (FTT) is an evidenced-based parent intervention training that teaches parents how to talk to their children about sex, provides information on STIs, discuss pregnancy myths, and addresses reasons why parents don't talk to their youth. In 2021, due to COVID-19, no trainings were conducted.

Ryan White

CCHHS' Ryan White Retention in Care Program works with individuals with HIV/AIDS who are no longer receiving medical care or are newly diagnosed in Nevada's 15 rural and frontier counties. The Treatment in Care Counselor locates the individuals, identifies barriers the individual is facing, then assists them to get into medical care or back into medical care. In 2021, the program served **104** unduplicated clients and provided **411** services to these clients, mainly within the 45-64 age range.



Tobacco Control & Prevention

CCHHS' Tobacco Control and Prevention Program raises awareness about smoking, tobacco-related use, and youth vaping.

Carson City Residents that Smoke

- 18.9%** - Carson City/Douglas Co. (BRFSS 2020)
- 17%** - Carson City (CTH CHNA 2019)
- 14.2%** - Nevada (BRFSS 2020)
- 14%** - United States (2019)

Youth Who Smoke

- 5.5%** - Carson City's high schoolers who have smoked in the last 30 days (2019 YRBS)
- 3.6%** - Nevada's high schoolers who have smoked in the last 30 days (2019 YRBS)

High Schoolers That Vape

- 60.4%** - Carson City's high schoolers who have ever used vapor products (2019 YRBS)
- 43.5%** - Nevada high schoolers who have ever used vapor products (2019 YRBS)
- 35.9%** - Carson City middle school students who have ever used vapor products (2019 YRBS)
- 38.8%** - Carson City's high schoolers who have vaped in the last 30 days (2019 YRBS)
- 22.5%** - Nevada high schoolers who have vaped in the last 30 days (2019 YRBS)
- 23.6%** - Carson City middle school students who have vaped in the last 30 days (2019 YRBS)

Statewide partners including CCHHS have been developing "Let's Talk Vaping", a campaign to educate parents and adults on how to talk with their youth about the dangers of vaping. Another campaign is Attracting Addiction. This campaign educates parents and adults of the flavoring tactics used by the tobacco industry.

Clinical Services Division

When was your last health check up?
Are you up to date on your immunizations?
The clinic at CCHHS now carries the Pfizer
and Moderna COVID-19 vaccines.

Clinical Services Overview

CCHHS wants members of our community to know we are here for you. Clinical Services helps all patients regardless of insurance status or income. Services are provided regardless of the ability to pay based on a sliding fee scale.

In 2021, services were provided to **4,380**
unduplicated individuals during **8,033**
individual clinic visits.

Services offered include: immunizations; well-women exams; pap smears; breast exams; referrals to mammography; birth control and family planning; sexually transmitted infections (STIs) testing and treatment including HIV testing; vaccines for all ages; and TB testing.



STI Testing & Treatment

In 2021, Clinical Services conducted **1,258** Chlamydia tests. Chlamydia was the most common reported sexually transmitted infection in Carson City and Douglas County. Chlamydia can cause pelvic inflammatory disease, ectopic pregnancy, and infertility. In the Carson City and Douglas County areas:

82% of all STIs diagnosed were Chlamydia,
62% of Chlamydia diagnoses were in people ages 25 years and younger, and
35% of all STIs were diagnosed by public health family planning clinics.

Family Planning Services

These services help in preventing or delaying pregnancy for those not yet ready to have a family and providing preventive health services to those who want to be healthy for his/her family into the future. In 2021:

1,627 males and females sought out family planning services.

In 2021, family planning services were provided to individuals that were uninsured, on Medicaid, or had private insurance.

49.0% Uninsured

26.8% Medicaid

24.2% Private Insurance

Clinical Services provided counseling and education to **58** pregnant women regarding establishing medical care with an OB/GYN provider, updating immunizations, seeking care for substance abuse and seeking nutrition resources through the Women, Infant and Children (WIC) program.

Immunizations

Clinical Services administers childhood and adult vaccines, such as: Tdap (Tetanus, Diphtheria, and Pertussis); MMR (Measles, Mumps, and Rubella); Hepatitis A; Hepatitis B; Twinrix (combined Hepatitis A and B); Seasonal Influenza (flu shot); Varicella (Chicken Pox); Meningococcal (Meningitis); HPV (Human Papilloma Virus); Shingrix (Shingles) for adults ages 50 years and older; and more. In 2021, Clinical Services has provided:

1,762 patients with

4,034 vaccines during

2,234 individual patient visits.

Disease Control & Prevention: Environmental Health Division

THE MAJOR FOCUS AREAS OF THE CCHHS ENVIRONMENTAL HEALTH DIVISION INCLUDE:

- Food protection
- Individual sewage disposal systems (Carson City only)
- Private wells (Carson City only)
- Public swimming pools
- Public accommodations (Carson City permits)
- Vector control (Carson City only)
- Public and private schools
- Child daycares (Carson City only)
- Invasive body decoration and permanent makeup (tattoos and piercings)

Food Safety Grading System

The placards are part of the department's food inspection grading system, which helps alert the public of an establishment's food safety compliance.



The grading system uses A, B, and C placards. Establishments who fail to earn an A grade are likely to fix all violations by the first follow-up visit.

Score	Grade
0 - 10	"A"
11 - 20	"B"
21 - 40	"C"
≥ 41	"Closure"

Violations fall into three categories:
High Risk Factor – Critical = 5 points
High Risk Factor – Minor = 2 points
Low Risk Factor – Minor = 0 points

The points for a violation depend on the health risk to the public. The lower the score, the better the grade. For information and to search inspections for the last 18 months, visit: <https://gethealthycarsoncity.org/environmental-health/ccfood/>

Establishments/Violations

Establishments: CCHHS conducts food service inspections for restaurants, schools, and day care centers in both Carson City and Douglas County.

In 2021, Carson City had **483** food establishments and Douglas County had **656** food establishments. The exact number of establishments changes often as establishments open and close.

Of these food establishments, staff completed **700** inspections in Carson City and **827** inspections in Douglas County. Some establishments have multiple inspections a year. The number of inspections for an establishment depends on the type of food service, the customer base, and the inspection history.

VIOLATIONS: Of the **700** Carson City and **827** Douglas County scored compliance inspections:

373 Critical violations reported in Carson City

359 Critical violations reported in Douglas County



Food establishment inspections are conducted to lower the risk factors for foodborne illnesses such as:

- Food from unsafe source
- Unsafe cooking temperatures
- Unsafe holding temperatures
- Unclean or contaminated equipment
- Poor employee hygiene

Disease Control & Prevention: Epidemiology Division

The Epidemiology program staff is responsible for investigating cases, clusters, outbreaks, and suspected cases of reportable diseases in Carson City, Douglas, Lyon and Storey counties. Staff is responsible for tracking and reporting more than 78 notifiable conditions (NAC 441A) to the State of Nevada, Division of Public and Behavioral Health (DPBH). Staff work to control the spread of disease in the community by processing data requests and providing health advice, training, education, and outreach. This information is provided to other public health staff, hospital staff, physicians and other healthcare providers, school and daycare center staff, and other members of the community.

Top 5 Most Reported Conditions in 2021

1. Novel Coronavirus (COVID-19), 13,344 cases

2. Chlamydia, 488 cases

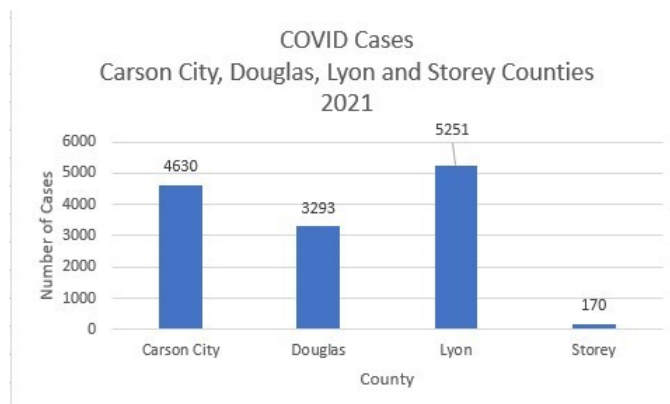
3. Hepatitis C, Chronic or Resolved, 436 cases

4. Respiratory Syncytial Virus (RSV), 195 cases

5. Gonorrhea, 113 cases

In 2021, the Epidemiology Division continued to respond to the COVID-19 pandemic. For the response, the Epidemiology Division has partnered with the CDC Foundation and the University of Nevada, Reno to provide staffing. The COVID pandemic did impact other reportable conditions, such as chlamydia, other respiratory illness [Influenza, Respiratory Syncytial Virus (RSV)] and reported foodborne illness (Salmonella, Campylobacter, etc.). There are several factors that contributed to the decrease of other reportable diseases during the pandemic. Most were related to mitigation efforts to slow the spread of COVID-19, such as facial coverings, increased awareness of hand hygiene, social distancing, deferment of routine screening of international travelers and increased environmental cleaning.

Breakdown of COVID-19 cases for Carson City, Douglas, Lyon and Storey Counties



Human Services Division

The Human Services Division is responsible for ensuring that Carson City meets its health, welfare, and community responsibilities as set forth in the

Nevada Revised Statutes:

NRS 217.290; NRS Chapter 428; NRS Chapter 450; & NRS 211.140

MANDATED RESPONSIBILITIES

*Child Protective Services	\$671,821.00
*Developmental Services Contract	\$31,624.00
General Assistance	\$570.72
Indigent Burials	\$38,059.00
Inmate Medical Care	\$137,266.69
Long Term Care	\$143,617.79
*Medicaid County Match	\$1,163.19
Victims Fund	\$2,905.00

*Services are rendered by State agencies and County reimburses for the services per interlocal contracts.



Community Action Agency

Carson City Human Services (CCHS) is the designated Community Action Agency for Carson City. As a Community Action Agency, CCHS must comply with the National Organizational Standards to demonstrate representation of the low income population, collaboration with community agencies, and appropriate organizational capacity, in both critical financial and administrative areas. CCHS demonstrated **98%** compliance with the Organizational Standards, only lacking in the area of a current needs assessment.

Community Services Block Grant

Supports CCHS Community Action Program

- Workforce Development
- Community Health Worker
- Case Management Services
- Life Skills Workshops
- Data Collection

Total Cost: \$124,524.82

Number of Individuals Served: 925

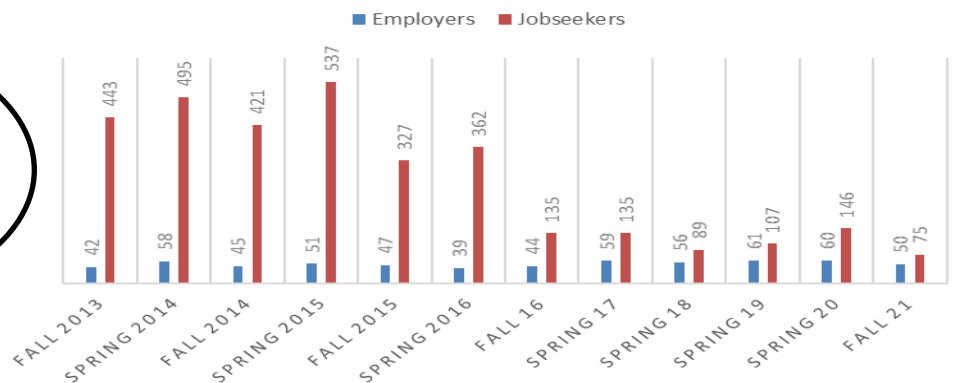
Workforce Development

Each year CCHS partners with employers and other employment agencies to hold a job fair. Due to increases in unemployment benefits, the job fair was in September.

CSBG provided 15 iPADS to residents that did not have the ability or tools to participate in virtual medical and mental health appointments.

Human Services Division. staff spent 325 hours in capacity building and training

JOB FAIR PARTICIPANTS



Human Services Division

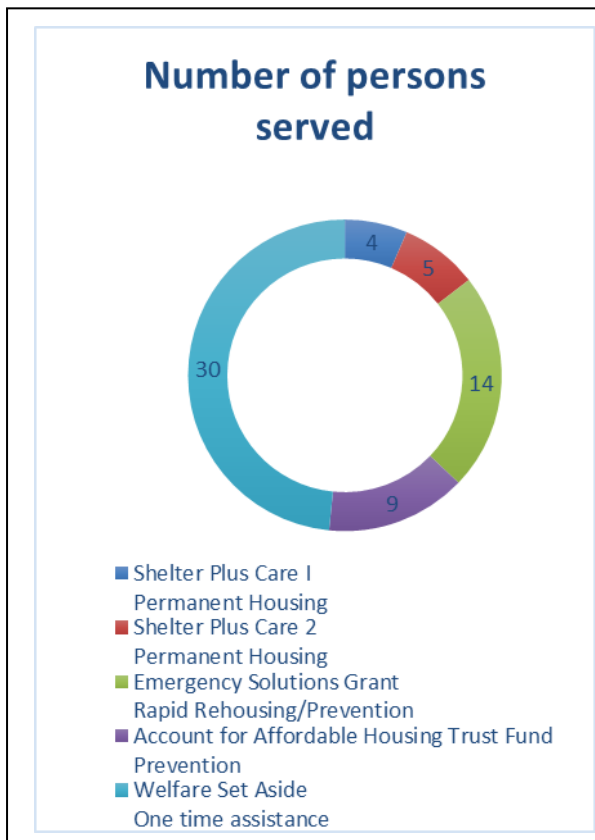
To assist the needs of the Carson City community, Human Services Division manages 10 grants to provide supportive services to individuals in need.

Supportive Housing

Supportive Housing provides assistance with a portion of rent and case management services.

5 housing grants

A total of \$139,183.23



COVID19 FUNDING

To assist residents impacted by COVID

Emergency Solutions Grant CV

Street Outreach:	\$2,850.45*
Emergency Sheltering:	\$3,337.20
Homeless Prevention:	\$23,958.62
Case Management:	\$3,671.81
Data/Admin:	\$4,696.24

*Provided portable restrooms when businesses were closed

Community Services Block Grant CV

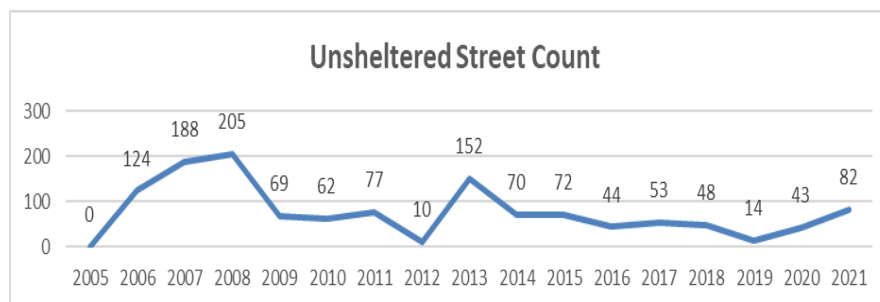
Total Spent:	\$31,572.06
Remaining Balance:	\$130,936.94

*Provided equipment to Human Services offices such as shields, wipeable guest chairs, and virtual equipment.

*Rental assistance for families impacted by COVID

Point in Time Count

Each January HUD requires communities to conduct a point in time count of the homeless.

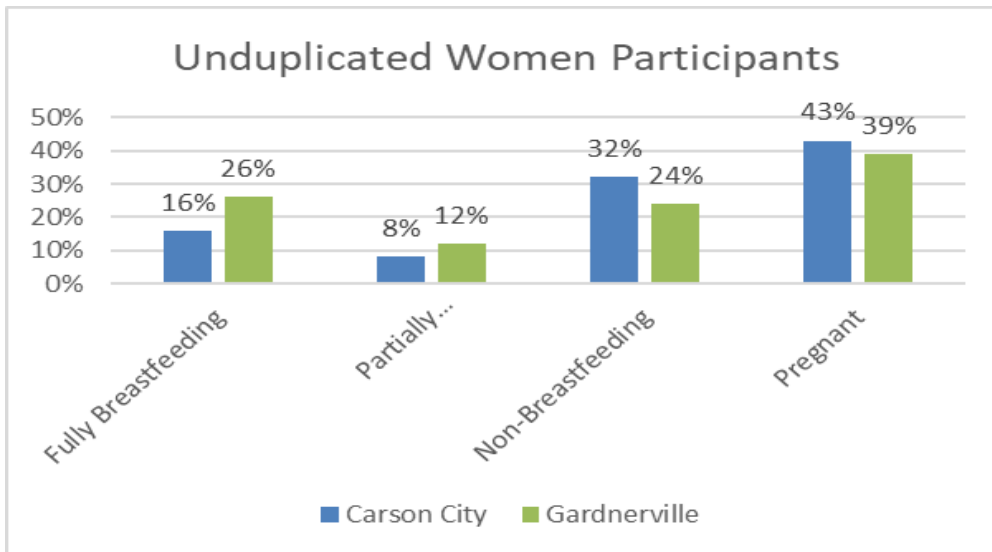




Women, Infants and Children

WIC provides nutrition education, breastfeeding support and supplement benefits for families expecting a child or with children under the age of 5 years old.

CCHHS operates two clinics—one in Carson City and the other in Gardnerville.



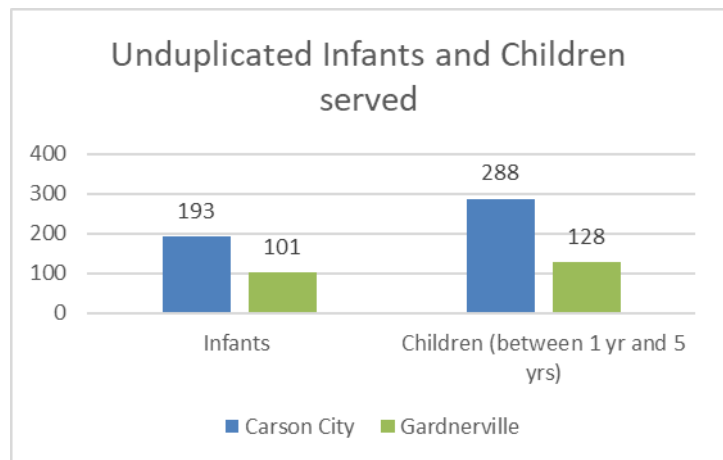
Women, Infants, and Children (WIC)

WIC is a federally funded health and nutrition program for women, infants, and children.

Expenditures: **\$211,615.00**

Individuals Served: **954***

*This is an unduplicated number. Individuals are seen multiple times per year.



Public Health Preparedness Division

The “Pandemic— Part Deux”



The COVID-19 pandemic continued to be a challenge in 2021. While the Public Health Preparedness Division spent most of 2020 responding to the pandemic in the Quad-County Region of Carson City, Douglas, Lyon, and Storey counties through testing, 2021 proved to be the year of mass vaccinations! Throughout 2021 we offered COVID-19 and flu vaccines according to Federal and State requirements with the help of the National Guard and FEMA. Additionally, we continued to offer mass testing due to surges of the Delta and Omicron variants.

Preparing for a Pandemic

The Quad-County Public Health Preparedness program has collaborated with local, regional, and state partners for many years to prepare for a massive disease outbreak or pandemic. This planning includes developing policies, processes, and protocols for receiving medications or vaccinations and the administration of those materials to the mass public. This is known as a POD (Point of Dispensing) and each year the Quad-County PHP program practices these plans by administering flu vaccinations. The partnerships developed and practiced during the non-pandemic times helped make us “ready” to respond to COVID-19 for testing and vaccination efforts. In fact, the Quad-County PHP POD plans were viewed as a model program and used as a foundation for several other rural counties in Nevada.

Teamwork and COVID-19

Since the beginning of the COVID-19 response, numerous agencies from across the Quad-County Region have collaborated with CCHHS to deliver a robust public health response. These partnerships include healthcare providers, emergency management and fire agencies, Community Emergency Response Teams (CERT), Nevada National Guard, FEMA, Public Works and IT departments, social service agencies, non-profit groups, faith-based organizations, and individual volunteers have made this all happen. There have been hundreds of people delivering tens-of-thousands of hours to ensure the Quad-County Region had equitable access to COVID-19 resources.

Regional Vaccine Distribution

Public Health is in place to serve the whole population, not individuals. As such, public health serves as a stop gap during times of disease outbreaks and pandemics until the comprehensive healthcare system can respond.

In 2021, CCHHS became a regional COVID-19 vaccine distribution depot. Originally providers were required to order COVID-19 vaccinations in quantities of more than 1,000 doses at one time. With strict storage and handling guidelines in place, this was not feasible for many healthcare provider groups to manage. CCHHS stepped up to order large quantities of vaccine and redistribute to healthcare providers in smaller more manageable quantities. This dramatically reduced vaccine waste and increased access.

Vaccines by the Numbers

CCHHS administered 74,480 COVID-19 vaccines and 3,046 flu vaccines in 2021. Below are the vaccines **administered in** each county.

Carson City:	COVID-19 - 35,408 Flu - 1,665
Douglas County:	COVID-19 - 20,365 Flu - 704
Lyon County:	COVID-19 - 12,603 Flu - 632
Storey County:	COVID-19 - 6,104 Flu - 45

Performance Management Team

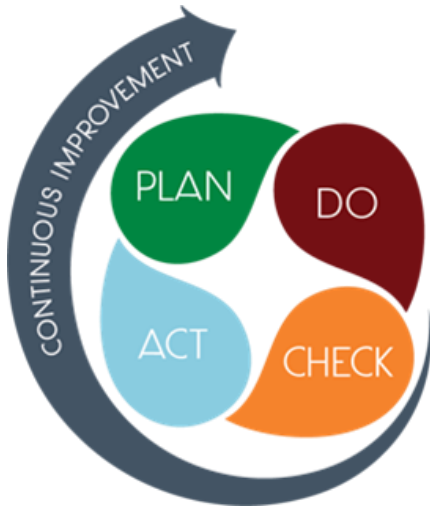
CCHHS Performance Management Team (PMT) is composed of **6** program-level staff, all from different divisions of the organization, plus the Health Department Director. By having representatives from different divisions at the table, PMT members are able to advise and guide co-workers on quality improvement projects in their day-to-day activities, along with projects in different divisions.

Quality Improvement

The leadership of CCHHS encourages quality improvement in every division. Quality Improvement has become a part of each employee's performance evaluation. CCHHS' Performance Management Team and Quality Improvement Plan serves as guidance for quality improvement projects. Quality improvement is the basis for Public Health Accreditation and further is best practice for evaluation of services. Projects can be short or very lengthy.

In 2021, CCHHS worked on **7** projects. These projects were

- Clinic—Self Depo Administration
- Clinic—Communication/Task Board
- Clinic—Streamline Women's Health Connection Process
- PHP—Vaccine Outreach Accountability and Reconciliation
- Environmental Health—Food Establishment Audit Report
- Epidemiology—Paper Reduction/Electronic Paper Management
- Ryan White—Barriers to Treatment Adherence



Training

CCHHS has a Workforce Development Committee that determines what trainings are required and requested by staff. This Committee plans all the trainings. Every other month there was an All Staff Training. This gives staff an opportunity to learn from experts within the Health Department and others within our community on very important topics.



Community Health Improvement Plan Accomplishments

The Community Health Improvement Plan (CHIP) is not CCHHS' plan alone, but is the collaboration of many different agencies within the community. Therefore, these accomplishments are those of all the agencies working together to improve the Carson City community and are great examples of agencies collaborating and brainstorming to make Carson City a better place to live, work, and play!

Access to Healthcare

During 2021, no activity

Behavioral Health

- Behavioral Health Emergency Operation Plan—a tabletop exercise was conducted. During the Caldor Fire, the Behavioral Health team was deployed and helped tremendously at Fuji Park for those that did not want to go to Reno's large shelter which was organized by El Dorado County.
- A whitepaper was developed by the Carson City Behavioral Health Task Force to support the local resources that assist in our community addressing behavioral health when looking to add 988, national mental health crisis number, statewide. Carson City does not want to lose the community touch for our residents.
- CCHHS Human Services is working on a new project—Street Outreach to assist the homeless within our community.

Behavioral Health—Adult & Youth

- Northern Nevada Behavioral Health Policy Board reviewed and provided comments on the Parent's Guide to Youth Legal Hold Pamphlet and the Legal Hold Pamphlet for Adults.
- Planning for the Nevada Mental Health Crisis Hold & Involuntary Treatment Summit to take place in March 2022.

Behavioral Health—Criminal Justice Collaboration

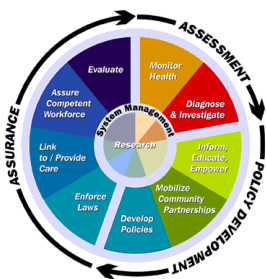
- Created in 2021 to address situations at our Juvenile Detention Center.

Behavioral Health—Housing

- It has been identified that mental health supportive housing is a gap within our community. A separate committee is exploring the options and will provide a recommendation to the Northern Nevada Behavioral Health Policy Board.
- Discussion with individuals that have experienced houselessness and now provide consultation for community suggestions to address the situation.
- FISH secured a property for their Revitalization Program which is a new workforce development program in progress.

Behavioral Health—Youth

- Pediatric Access Line ran by Lisa Durrant, available to healthcare providers who need assistance with youth.
- Parent's Guide for Youth Mental Health—Legal Hold completed. Training to be provided at the upcoming Mental Health Crisis Hold & Involuntary Treatment Summit in March 2022.



CCHHS Strategic Plan Updates

CCHHS' Strategic Plan was approved by the Board of Health on October 15, 2020. Lessons learned from CCHHS' prior Strategic Plan is that it is best to focus on fewer priorities. This version has 3 priorities— Access to Healthcare, Communicable Disease Outbreak Preparedness and Response, and Public Health Funding. Due to COVID-19 and CCHHS involvement in the response, some objectives are delayed.

Priority I: Access to Healthcare

Goal 1: Improve Carson City residents' access to a range of healthcare options.

<p>Objective 1C: By December 31, 2021, improve public knowledge by providing information about existing health resources, partners and services (with a focus on CCHHS services and newly established behavioral health resources).</p> <p>Measure 1: Publish information via CarsonNow, social media, city employee newsletter and other means at least four times a year.</p> <p>Measure 2: Present statistics on patient clinic visits and other service delivery statistics, such as Women, Infants, and Children (WIC), etc., to BoH annually.</p>	<p>Measure 1: During the COVID-19 response, CCHHS published information for the public about the resources available within the community for testing, and vaccination. This information was posted on our website, the state's COVID-19 response website, CarsonNow, and on various forms of social media.</p> <p>Measure 2: Clinic and WIC statistics are presented to the CCBOH quarterly within the Director's Comprehensive Report and annually in the Annual Report.</p>
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Priority II: Communicable Disease Outbreak Preparedness and Response

Goal 2: To ensure CCHHS and its partner organizations are prepared to respond to outbreaks of communicable diseases utilizing best and evidence-based practices.

<p>Objective 2A: By December 31, 2020, complete an initial after-action report (AAR) of the Quad-County Public Health Response to the COVID-19 pandemic (Note: the AAR includes the identification of opportunities for improvement).</p> <p>Measure: After-Action Report completed.</p>	<p>This objective has not been completed since CCHHS is still involved in the COVID-19 response. This objective date will be extended to December 31, 2022 or 2023.</p> <p>This delay effects Objective 2B: By December 31, 2021, address at least 90% of the areas for improvement identified within the COVID-19 response AAR within all applicable internal preparedness plans and other applicable plans or program processes. This objective will be delayed to December 31, 2022 or 2023.</p>
<p>Objective 2E: By December 31, 2021, develop a plan to contact involved community healthcare providers (medical offices and clinics, behavioral health providers, extended care facilities, and other healthcare related organizations within Carson City) with direct, coordinated communications in the event of a major communicable disease outbreak.</p>	<p>This objective has not been completed due to COVID-19 response activities and will be delayed until December 31, 2022.</p>

CCHHS Strategic Plan Updates Continued

Priority III: Public Health Funding

Goal 3: Identify necessary public health services and secure funding to maintain these services.

<p>Objective 3A: By July 31, 2021, compile a list of mandated services that must be provided by CCHHS (Nevada Revised Statutes, Nevada Administrative Code, or Carson City Municipal Code).</p> <p>Measure: Present list to the Board of Health in the third or fourth quarter of 2021.</p>	<p>Extended to second quarter of 2022.</p>
<p>Objective 3B: By July 31, 2021, CCHHS Management Team, with BoH input, will conduct a grant funding evaluation to identify value-added grant programs and base costs of grant management.</p> <p>Measure: Evaluation completion.</p>	<p>This objective has not been completed due to COVID-19 response, extended to July 31, 2022.</p>
<p>Objective 3D: By July 31, 2021, CCHHS will continue to support (as allowed) legislative efforts to improve Federal and State public health funding of local public health agencies and programs.</p> <p>Measure: Number of support actions taken by CCHHS Management Team (within Carson City guidelines).</p>	<ol style="list-style-type: none"> 1. Through the recent legislative session, the youth vaping grant (SB263 from the 2019 legislative session) was reinstated due to advocacy and a lot of work from all the statewide tobacco partners. 2. Continue to collaborate with NACCHO and provide information to NACCHO’s Chief of Government and Public Affairs related to workforce and funding received during the COVID-19 pandemic. 3. Week of February 22—25, the CCHHS Director participated in NACCHO Virtual Hill Day and met with Congressman Amodei, Megan Thompson from Senator Jacky Rosen’s office and Casey Badmington from Senator Cortez-Masto’s office and advocated for: <ul style="list-style-type: none"> A. Public Health Loan Repayment Program to strengthen the public health workforce; B. Public health Infrastructure, sustained investment in local public health departments to enable them to address existing public health challenges and be prepared to respond to future emergencies; and C. Investment in the core public health capabilities to strengthen and support the work being done by local health departments and ensure more efficient use of resources.

Continue

CNeeds Assessment (CHNA) 2021 Continued Addendum to the Carson City Community Health Needs Assessment (CHNA) 2021

Socioeconomic, Quality of Life, and Environmental Factors:

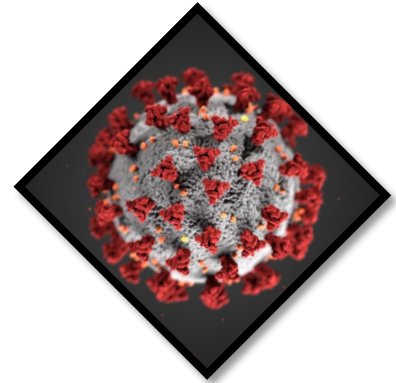
Environmental Safety						
Food Safety I Inspections	Carson City	Douglas County	Statewide	National	Lyon County	Storey County
# of inspections per jurisdiction	700	827	Unavailable	Unavailable	Unavailable	Unavailable
Critical Food Safety Violations	Carson City	Douglas	Statewide	National	Lyon County	Storey County
# of critical violations per permitted facilities	.36 (175/480)	.21 (138/656)	Unavailable	Unavailable	Unavailable	Unavailable

Reportable Conditions:

Disease Cases (Confirmed and Probable)*						
Syphilis	Carson City	Douglas County	Statewide	National	Lyon County	Storey County
Total cases including Primary and Secondary	10	3	Unavailable	Unavailable	12	1
Gonorrhea	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Total Cases	48	26	Unavailable	Unavailable	39	2
Chlamydia	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Total Cases	206	93	Unavailable	Unavailable	189	3
Tuberculosis	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Incidence and number per 100,000 population	0	0	Unavailable	Unavailable	0	0
HIV	Carson City	Douglas	Statewide	National	Lyon County	Storey County
New Infection Diagnosis	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Bacterial Meningitis	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Case Counts	0	0	Unavailable	Unavailable	0	0

Addendum to the Carson City Community Health Continued

Vaccine Preventable Diseases (Confirmed and Probable)						
Mumps	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Case Counts	0	0	Unavailable	Unavailable	0	0
Rubella	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Case Counts	0	0	0	<10	0	0
Measles	Carson City	Douglas	Statewide	National	Lyon County	Storey County
Case Counts	0	0	Unavailable	Unavailable	0	0



Meetings in 2021—Still on Zoom

Carson City Health and Human Services
28 January at 12:01 · 🌐

Menthol cigarettes might be considered the original flavored tobacco product. Tobacco companies have been marketing the minty flavor's cooling sensation to first-time tobacco users since the ingredient was introduced to tobacco products in the 1920s.

#attractingaddictions #nevadaquitline #mylifemyquit #tobaccofree

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Like Comment Share

Attracting Addiction—Youth Non-Vaping Campaign

COMMUNITY ACTION MONTH

MOTIVATION MONDAY

“If they don't give you a seat at the table, bring a folding chair.”

Shirley Chisholm

Human Services—Your Community Action Agency

