

Carson City Health and Human Services Report

Carson City Board of Health Meeting

March 3, 2022

National Public Health Week

- April 4-10
- Themes
 - Monday – Racism: A Public Health Crisis
 - Tuesday – Public Health Workforce: Essential to our Future
 - Wednesday – Community: Collaboration and Resilience
 - Thursday – World Health Day: Health is a Human Right
 - Friday – Accessibility: Closing the Health Equity Gap
 - Saturday – Climate Change: Taking Action for Equity
 - Sunday – Mental Wellness: Redefining the Meaning of Health
- Project
 - Lead - UNR MPH Student Intern
 - Collaborating with Carson City School District's HOSA Students
 - Pictures and stories will be displayed on the wall in the Health Department's Lobby – 900 E. Long Street

COVID-19 Update

- Vaccination events continue to be offered throughout the Quad-Counties region. Vaccinations include booster shots for Pfizer and Moderna as well as pediatric Pfizer doses. There has been a dramatic decrease in vaccinations during the last 4 weeks. CCHHS continues to offer opportunities, not to mandate vaccines.
- All community-based vaccination events offered in the Quad-Counties region are conducted with CCHHS staff from the Public Health Preparedness program.
- CCHHS serves as a regional distributor for vaccines to healthcare providers registered with Nevada State Immunization Program. This allows providers to acquire smaller quantities of vaccine from CCHHS and to not have large amounts of vaccine waste. Health entities requesting through CCHHS include local provider offices as well as worksite health programs. CCHHS is poised to do regional distribution of vaccine and offer vaccinations when the COVID-19 vaccine is approved for children ages 6 months-4 years of age.
- CCHHS and Carson Tahoe Hospital are the organizations within this area with ultra-cold freezers needed for the Pfizer vaccine.
- CCHHS established limited appointment-based testing in response to the surge. This testing ceased on February 11, 2022, due to decreased demand. There are numerous entities in the region offering testing and the utilization of testing through CCHHS has been extremely low.
- CCHHS secured 30,000 at home COVID-19 testing kits to be distributed across the Quad-Counties region. CCHHS worked with Emergency Management of the respective counties to distribute those tests according to each County's request of placement. Tests were received on Friday, 2/4/22, and were 100% distributed by the end of the day on 2/8/22. Huge thank you to Shari Grennan FEMA Local Hire Reservist and Haydon Cook, Accreditation Coordinator/Public Health Program Specialist.

- The Quad-Counties COVID Hotline helps individuals get connected with testing services in the area including the Community Health Nurse’s Offices and local pharmacies. Additionally, the Hotline helps community members locate vaccine locations if the community member is unable to attend one of the community events or get to CCHHS for services. Hotline calls have dropped off dramatically. Personnel is working on a Quality Assurance project during down time.

Clinical Services

Statistics

Family Planning (Title X) Unduplicated Clients / Number of Visits				
2020 Total	2021 Total	1Q22	2Q22	3Q22
1,682/3,016	1,627/2,846	**	**	**

Title X (Family Planning) grant application was submitted for the next 5-year grant period.

Vaccinations Administered/Number of Individuals				
2020 Total	2021 Total	1Q22	2Q22	3Q22
5,313/2,486	4,034/1,762	**	**	**

Carson City Pre-employment Drug Screens				
2020 Total	2021 Total	1Q22	2Q22	3Q22
161	206	**	**	**

Tuberculosis (TB) Screening –

Individuals are screened both onsite and offsite facilities. A TB test is a two-visit process. One visit to place the test and the second visit to assess the results. Some individuals are required to have two tests within 7 to 21 days of each other which then would require 4 visits to complete both rounds of testing. TB testing includes services provided both at the clinic and an inpatient drug treatment center.

Tuberculosis (TB) Screening/Number of Individuals				
2020 Total	2021 Total	1Q22	2Q22	3Q22
565/418	630/466	**	**	**

Budget

- General Funds – 10%
- Grants – 63%
- Revenue – 27%

Staff Training

- Annual Skills Day with Public Health Preparedness providing a COVID-19 Overview and EpiPen Training by Sheila Story, the Chief Nurse for Carson City School District
- Annual HIPPA Training
- Department Operations Center (DOC)

Challenges

- Continued administration of COVID-19 primary series, boosters and pediatric doses with varying dosages and time frames.



Chronic Disease Prevention and Health Promotion (CDPHP)

- Video produced by an outside contractor for the CDPHP Division - https://www.youtube.com/watch?v=rkE_WiXVvDU

Adolescent Health Education

- In February, 1 Sexual Risk Avoidance Education (SRAE) class was conducted at Virginia City Middle School with a total of 19 enrolled and still attending so the completion percentage rate is still pending.
- Activity in January 2022 focused on Recruitment and Retention.
- In November and December 2021, Roni Galas presented the program curriculum to the Carson City High School Family Life Committee with hopes to be allowed to conduct classes in the spring.
- In November 2021 a community SRAE class was conducted with one student in attendance.
- In October 2021, one Personal Responsibility Education Program (PREP) class was conducted at Western NV Rural Youth Center – 7 individuals attended.
- In September 2021, 2 SRAE classes were conducted - One class at the Carson City Community Center with 2 students; and Virginia City Middle School with 18 students.

*Both the SRAE and PREP courses consist of 8 one-hour modules. The classes facilitated at the youth correction facilities see youth transitioning in and out of the facilities. They may be able to go home during the time we are facilitating the course or are entering the facility during our time with them. Hence, the fluctuation in the numbers at the facilities.

Ryan White – Retention in Care

Ryan White Program Services Provided						
	2019	2020	2021	1Q22	2Q22	3Q22
Number of Services provided/clients	1,591/ 512	524/ 150	411/ 104	**	**	**

CCHHS will receive level grant funding for Ryan White Retention in Care for next grant cycle (4/1/22 – 3/31/23).

Tobacco Control and Prevention

- CCHHS Tobacco program staff continues to participate in Nevada Tobacco Prevention Coalition as members.
 - Monitoring meetings regarding Cannabis Advisory Commission recommendations for the Cannabis Compliance Board.
- CCHHS staff are reviewing Carson City School District’s Restorative Discipline Plan and the Empower 2022 Strategic Plan (Carson City School District). The goal of this is to identify a school policy that could be improved to address e-cigarette use.
- Attracting Addictions social media posts produced by outside contractor. CCHHS posted them on our social media outlets. This project is in collaboration between CCHHS, Southern Nevada Health District, and Washoe County Health District.
- In collaboration with Healthy Communities Coalition, 2 presentations were conducted and 2 are pending.
- Suzie Ledezma-Rubio, program coordinator, is a member of Western Nevada College’s (WNC) Healthy Campus and Environment Committee.
 - In 2017, CCHHS assisted WNC with becoming a tobacco free campus.
 - Continuing to assist Western Nevada College to strengthen their Tobacco Free Policy.
 - It has been reported that there may be a problem with vaping in the restrooms on all campuses.
 - The Committee requested CCHHS’ assistance in developing a short survey be created to inquire if the students/faculty are aware of the policy. This survey will be accessed through a QR code.
 - This survey will help with the decision of whether to put vaping detection devices in the restroom.
- Various vaping devices and products purchased for educational purposes. Products were used during a KOLO Morning Break interview of Nicole Dutra, State of Nevada, Youth Tobacco Prevention Coordinator.

Budget

- General Funds – None
- Grants – 100%

Staff Training

- All
 - Department Operations Center (DOC) – All
- Adolescent Health
 - Families Talking Together – training has been initiated
 - Trauma Informed Care Project
- Tobacco Control and Prevention
 - 8-week Community Health Worker (CHW) course which began in January
 - Vaping: Know the Truth – Empowering Students with the Facts on E-cigarettes & Tools to Quit by Truth Initiative
 - The Inter-Tribal Council of Michigan's National Native Network with Indian Health Service Clinical Support Center (Accredited Provider) present a webinar on Healthy and Inclusive events
 - Innovative Strategies to Promote Quitlines During the Pandemic by North American Quitline Consortium
 - Webinar-Intersection of marijuana and smoke free multi-unit housing by American nonsmokers' rights foundation (ANRF)

Challenges

- Being able to get back into all the schools to conduct classes (pre-COVID-19 levels). (Adolescent Health Education)
- Finding youth to conduct focus group or youth engagement in general. (Tobacco Control and Prevention)



Environmental Health

Permitted Establishments – Inspections Conducted						
Permitted Establishments	2019	2020	2021	1Q22	2Q22	3Q22
Restaurants – Carson City	670	608	700	**	**	**
Restaurants – Douglas County	772	726	827	**	**	**
Temporary Events – Carson City	169	0	131	**	**	**
Temporary Events – Douglas County	78	2	169	**	**	**
Childcare Facilities	20	18	24	**	**	**
Public Pools, spas, aquatics – Carson City	49	50	66	**	**	**
Public Pools – Douglas County	94	79	100	**	**	**
Septic	9	5	10	**	**	**
Hotels/Motels	24	4	42	**	**	**
Schools	15	16	24	**	**	**

Permitted Establishments – Violations, Carson City Only						
Permitted Establishments	2019	2020	2021	1Q22	1Q22	2Q22
Food						
Critical	71	195	175	**	**	**
Non-critical	243	439	385	**	**	**
Pools						
Critical	4	17	12	**	**	**
Non-critical	4	25	148	**	**	**

Plans Reviewed						
	2019	2020	2021	1Q22	2Q22	3Q22
Number of Plans	*	*	156	**	**	**

**Starting in 2021 staff changed the way plan reviews were tracked*

Mosquito Abatement						
	2019	2020	2021	1Q22	2Q22	3Q22
Number of Hours by EH Staff	32	30	55	**	**	**

Other News

- The Environmental Health program received a grant from the Association of Food and Drug Officials (AFDO) in the amount of \$12,042, to purchase new field units. Field units purchased and will be deployed in February.
- The Environmental Health Services Interlocal Agreement with Douglas County is being negotiated and will be presented to the Board of Supervisors in May or June.

Staff Trainings

- Department Operation Center (DOC)

Budget

- General Funds – 9%
- Grant Funds – 82% - this percentage has increased substantially due to COVID-19 grants
- Revenue – Carson City Permit Fees – 1%
- Revenue – Douglas County Permit Fees – 3%
- Douglas County Interlocal Agreement – 5%

Epidemiology

Sexual Health Statistics (Carson City)						
	2019	2020	2021	1Q22	2Q22	3Q22
Chlamydia	265	188	206	**	**	**
Gonorrhea	42	43	52	**	**	**
Primary and Secondary Syphilis	8	6	10	**	**	**

Sexual Health Statistics (Douglas & Lyon Counties)						
	2019	2020	2021	1Q22	2Q22	3Q22
Chlamydia	287	256	282	**	**	**
Gonorrhea	52	93	65	**	**	**
Primary and Secondary Syphilis	5	7	15	**	**	**

Vector Borne Diseases						
	2019	2020	2021	1Q22	2Q22	3Q22
Carson City	None Reported	None Reported	None Reported	**	**	**
Douglas & Lyon Counties	None Reported	None Reported	1	**	**	**

Other Disease Investigations – Carson City, Douglas and Lyon Counties						
	2019	2020	2021	1Q22	2Q22	3Q22
Campylobacteriosis+	6	0	10	**	**	**
GI Outbreak (Childcare Facility)	0	0	1	**	**	**
Rabies, Animal (Bat)	0	0	1	**	**	**
RSV* Outbreak (Childcare Facility)	0	0	2	**	**	**
Salmonellosis+	4	3	9	**	**	**

* RSV activity in the Quad County has increased; + Common causes of foodborne illness

Influenza Hospitalizations - Carson City, Douglas and Lyon Counties						
	2019	2020	2021	1Q22	2Q22	3Q22
Influenza Hospitalizations	36	2	6	**	**	**

Staff Training

- Department Operation Center (DOC)

Budget

- General Funds – 0%
- Grants – 100%

**Note: Health authority investigation of reportable communicable diseases is required by NRS 441A.



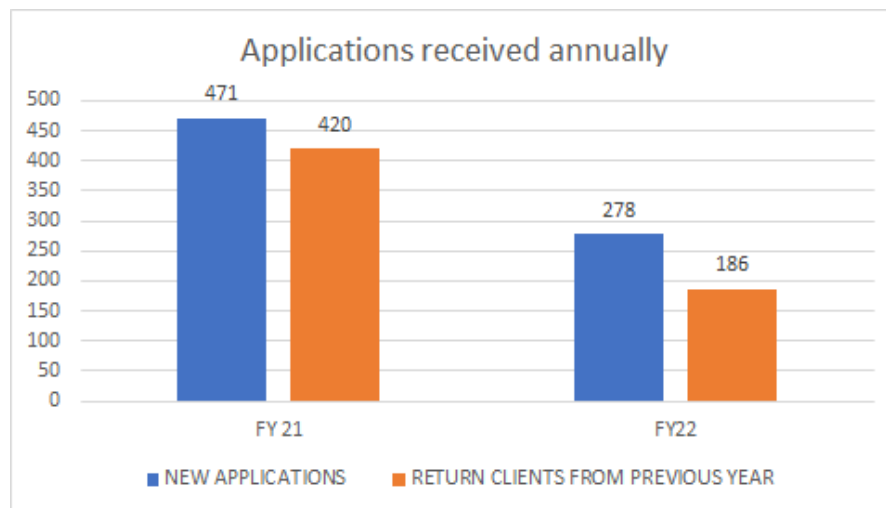
Human Services

Activities

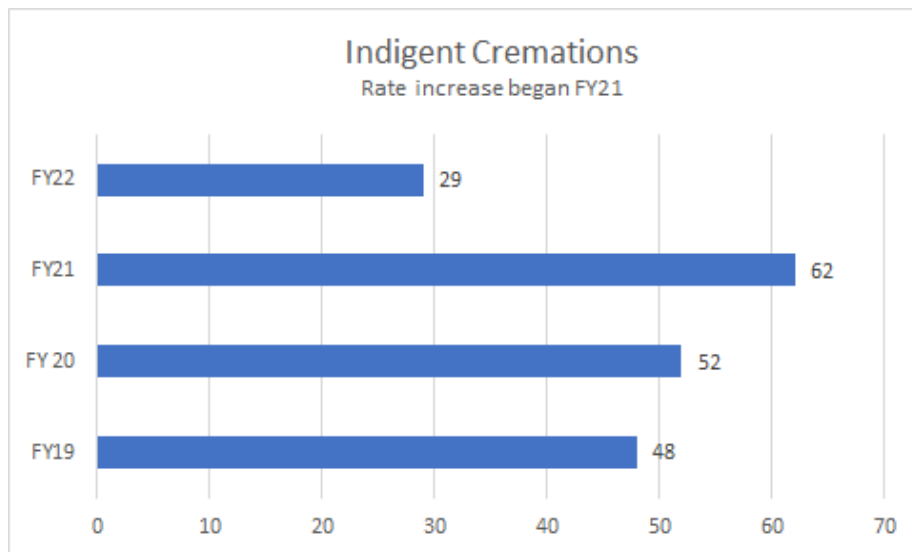
- Kicked off a year-long project to advance the Human Services Division into a Trauma Informed agency. This project will guide the staff to look at policies, office settings, and conversations with clients and co-workers to move towards a trauma informed friendly agency.
- Human Services is assisting with distributing at home COVID-19 testing kits to low-income residents. The target population is residents living in motels and those unable to go to the distribution centers.
- Staff participate in the Carson City Behavioral Health Taskforce, Carson City Community Coalition, Rural Nevada Continuum of Care (RNCOC), RNCOC Coordinated Entry (intake assessments of the homeless), Nevada Community Action Association, Nevada Association of County Human Services Administrators, and Carson City Forensic Assessment Services Triage Team (FASTT). In addition, Human Services is a resource hand off for the Carson City Specialty Courts, Mobile Outreach Safety Team (MOST), and discharge planners for the hospital.
- Christie Contreras, Community Health Worker (CHW), completed and received the CHW certification!

Individuals Assisted – July 1, 2021, to February 14, 2022 (Current)

- **Seven** residents were rehoused that had been using emergency services frequently due to homelessness!
- Between July 1 and February 14 – Received a total of 464 housing assistance applications (278 new and 186 returning applicants). Chart indicates total received previous fiscal year and received this fiscal year through February 14, 2022.



- An on-going housing program, Shelter Plus Care, is assisting **8 households** that were previously chronically homeless individuals.
- Homeless prevention programs through the Emergency Solutions Grant-Homeless Prevention and Affordable Housing Tax Fund assisted **11 households**.
- The Emergency Solutions - Rapid Rehousing Grant made it possible to rehouse **2 households**.
- **Twenty-one individuals** were assisted with security deposits through the Welfare Set-Aside funds.
- **Twelve households** received one-time rental assistance through the Welfare Set-Aside funds.
- **Ten individuals** were housed in the CCSHARES Program, which is the housing partnership between Human Services and the Carson City Specialty Courts.
- **One senior** gets a rent supplement funded through the Indigent Accident Funds (IAF).
- With the Emergency Solutions COVID-19 Grant, **14 households** impacted by COVID were assisted with rental assistance.
- There were **185 inmates** enrolled in FASTT.
- Human Services staff responded to **20 requests** for wrap around services for quarantined residents due to COVID.
- **Five residents** were housed in a location secured by CCHHS who did not have a place to isolate or quarantine due to COVID-19.
- **Twenty-nine** indigent cremation assistance was provided. The payment amount increased from \$550 to \$650 in August 2020.



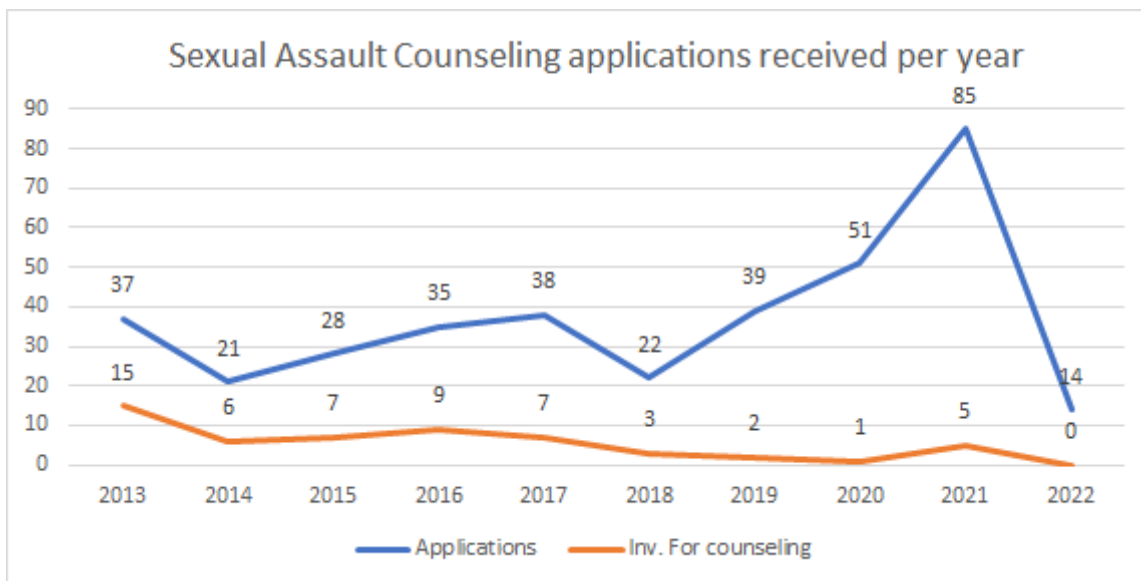
- In FY22, **3 individuals** in the county received assistance for long term care. Two have since deceased and one continues to receive assistance.
- There are about **111 individuals** (average) in the Medicaid County Match program (long term care). The State of Nevada is not currently invoicing counties until the County Match contract is executed. Once the contract is executed, the counties will be invoiced for the amount owed during this time period. The contract has not been distributed to the counties.

Women, Infants and Children (WIC) Statistics

WIC encourages breastfeeding and monitors the length of time participants breastfed. WIC was given flexibility and did not have to require in-person appointments during the COVID-19 pandemic. This challenged the WIC staff to keep motivating and supporting participants in their choice to breastfeed. Both clinics kicked off “Milk Miles”, which is an incentive program to keep families motivated to breastfeed. Families receive gifts for meeting landmarks of breastfeeding for 1 month, 3 months, 6 months, 9 months, and one year.

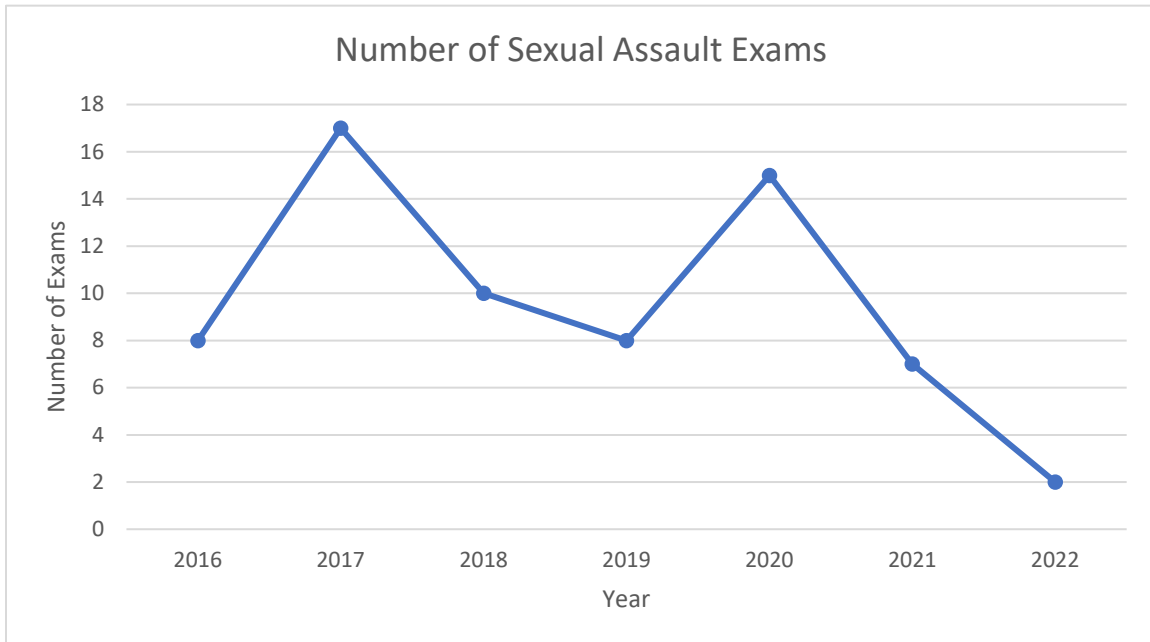
For calendar year 2021:

- The Carson City Clinic has seen a total of **344 participants**: 23 pregnant women, 21 fully breastfeeding, 9 partially breastfeeding, 17 not breastfeeding, 84 infants, and 190 children.
- The Gardnerville Clinic has seen a total of **177 participants**: 17 pregnant women, 11 fully breastfeeding, 6 partially breastfeeding, 8 not breastfeeding, 47 infants, and 88 children.



Sexual Assault Responses (All statistics are calendar year)

- In 2021, Human Services received **85 new applications** for sexual assault counseling funds.
- Within the first 45 days of 2022, **14 new applications** were received. **Five individuals** are actively receiving counseling.
- The Human Services Division Manager approves the application and sends a notification to Advocates to End Domestic Violence, who assists the victim with finding a therapist. Not everyone follows through with the therapy and some delay therapy for a year or two. The approval does not expire. Counties are mandated to pay for costs for medical and psychological treatment up to \$1,000. (NRS 217.320)



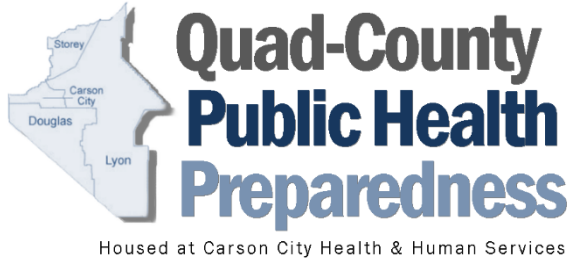
- In 2022, there have been **2 exams** year to date.
- In 2021, **7 sexual assault exams** were conducted.
- No exams were conducted in Reno.

Other news, including staff trainings

- Signs and Symptoms of Substance Use, Gambling and Mental Health Issues –Recovery Friendly Workplace Training
- Crisis Intervention Training (CIT)
- Rural Nevada Continuum of Care 2021 Domestic Violence Safety Training
- Coordinated Entry Assessor Training for Rural Nevada
- Cultural Competency Training
- Trauma Informed Agency:
 - Nevada Community Action Association (NCAA) Ace’s is not Destiny Part 1
 - NCAA Ace’s is not Destiny Part 2
 - Trauma Informed Training Project Kick off Part 1
 - Trauma Informed Training Project Kick off Part 2
- Department Operations Center (DOC)

Budget

- General Funds – 27%
- Grants – 72%*
 - *Includes the Indigent Accident Funds



Public Health Preparedness

Emergency & Disaster Preparation

- Quad-County PHP staff attended the Nevada Emergency Preparedness Association conference in Las Vegas at the end of February.
- Quad-County PHP staff have delivered presentations to public health nurses during their annual skills day recertification and to the Carson Chamber of Commerce’s Leadership cohort.
- Quad-County PHP staff participated in the Northern Regional Behavioral Health emergency operations plan tabletop exercise.
- Quad-County PHP staff participated in the statewide mass care meeting with State Division of Emergency Management.

Health Care Emergency & Disaster Preparation

- The Quad-County Healthcare Coalition has been active throughout the COVID-19 response. The Quad-County PHP team continues to be actively engaged with local healthcare partners in response to the staffing shortages that most hospitals are experiencing across the country.
- The Quad-County Healthcare Coalition has completed its annual Hazard Vulnerability Assessment (HVA) which helps identify gaps and resources to be acquired by the Coalition.

Community Vaccinations

- Continuing to host COVID-19 vaccination events every week. Have plan ready to support any changes in COVID vaccination recommendations.

Staffing Challenges

- Challenges with hiring vaccinators/testers to support COVID response.

Budget

- General Funds – None
- Grants – 100%
- Revenue – Collected from health insurance companies and individuals for influenza vaccinations. (Community Vaccination Revenue)

CCHHS Administrative/Fiscal

Staff Report

- Employees – Number of employees - 76
 - 35 FT City Employees
 - 10 PT City Employees
 - 31 Contract Employees (Marathon, NSHE, CDC Foundation, Local FEMA Hire Reservist)
 - 2 – Contracted (Health Officer; Clinic, PHP, and SART Pharmacist)

Other News

- Director manages 2 small grants – Sexual Assault Response Team and Preventive Health and Health Services

Challenges

- Hard to fill vacancy - Fiscal/Grant Analyst – Health

Budget

- General Funds – 100%
 - * Three of the fiscal staff (1 FT and 2 PT) are partially grant funded and are included within the appropriate division statistics.)



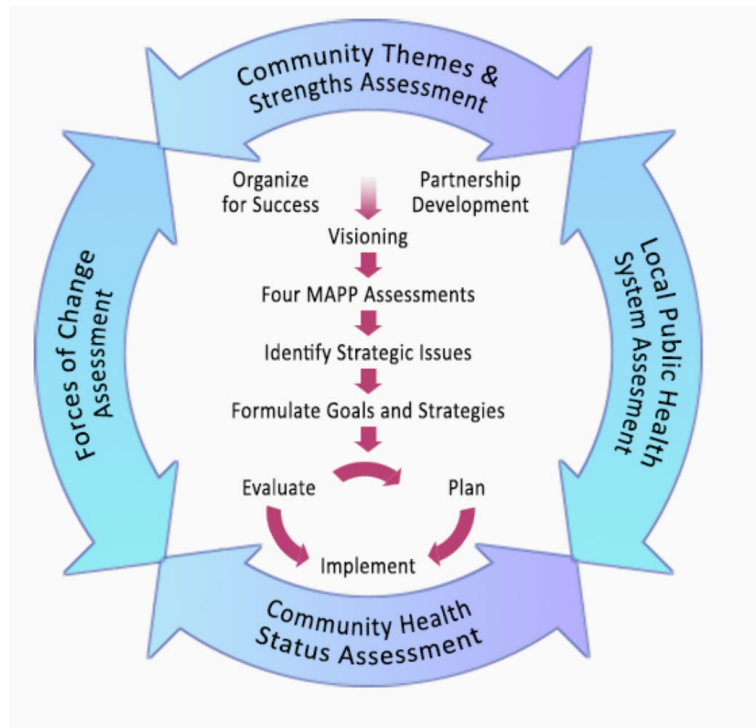
Accreditation

- Re-accreditation documentation submitted on 11/18/21
- Have not heard from PHAB as of 2/18/22
- Next Steps -
 - Review of documentation
 - Request for more documentation or explanations
 - Virtual site visit
 - Public Health Accreditation Board Decision

3rd Community Health Needs Assessment

2023 Community Health Needs Assessment – The CCHHS Director and Amy Hyne-Sutherland, Director of Mission Integration at Carson Tahoe Health are planning how the collaboration will look for the next Community Health Needs Assessment. A kickoff meeting is in March.

The Mobilizing for Action Through Planning and Partnership or MAPP process will be used again for the upcoming Community Health Needs Assessment. This process was used for the last CHNA. Note there are 4 different assessments. CCHHS will again be asking all members of the Board of Health to participate in the Local Public Health System Assessment.



3rd Community Health Improvement Plan

After the Community Health Needs Assessment is completed in early 2023, the Community Health Improvement Plan will be developed with the assistance of community partners. This plan is not CCHHS' plan but is the community's plan.

Current Community Health Improvement Plan:

- Access to Healthcare – no new developments
- Behavioral Health – Carson City Behavioral Health Task Force – Community Health Improvement Plan is in the process of being updated based on the current Community Health Needs Assessment (CHNA)
- Nutrition – no new developments

Quality Improvement Projects (overseen by the Performance Management Team)

- Open projects
 - Administration – Employee Satisfaction - Communication
 - Chronic Disease Prevention Health Promotion (CDPHP) – Video and Brand
 - Clinic – Streamline Women's Health Connection Process, Storyboard in progress
 - EH – SWEEPS (EH database) Audit
 - EH - Septic/Well Scanning Project
 - Human Services – Marketing Plan
 - Human Services – Homeless Outreach Program