

STAFF REPORT

Report To: Board of Supervisors **Meeting Date:** February 16, 2023

Staff Contact: Nicki Aaker, Health and Human Services Director

Agenda Title: For Discussion Only: Discussion and presentation of a report from the Nevada Humane Society (“NHS”), the contracted provider of Animal Services for Carson City. (Nicki Aaker, naaker@carson.org)

Staff Summary: This item is to provide an update on Nevada Humane Society’s activities to include: shelter intake, shelter adoptions, lifesaving rate, trends, labor overview and goals.

Agenda Action: Other / Presentation **Time Requested:** 20 minutes

Proposed Motion

Presentation Only

Board's Strategic Goal

Quality of Life

Previous Action

N/A

Background/Issues & Analysis

NHS is a private, non-profit Nevada corporation and society for the prevention of cruelty to animals, incorporated under Nevada Revised Statutes (“NRS”) Chapter 574. In accordance with the Carson City Municipal Code (“CCMC”) Chapter 7.13, Carson City has contracted with NHS for the provision of Animal Services since 2014. The most recent contract with NHS was executed in 2019, for a term of 10 years. NHS will present a report on their activities related to the licensing, regulating, policing, enforcing, receiving, impounding, care and disposing of animals that come into the custody of the City.

Applicable Statute, Code, Policy, Rule or Regulation

NRS Chapter 574; CCMC Chapter 7.13

Financial Information

Is there a fiscal impact? No

If yes, account name/number:

Is it currently budgeted?

Explanation of Fiscal Impact:

Alternatives

N/A

Attachments:

[NHS 2023 BOS Presentation 02.16_V2.pdf](#)

Board Action Taken:

Motion: _____

- 1) _____
- 2) _____

Aye/Nay

(Vote Recorded By)



February 16, 2023

Nevada Humane Society – Carson City 2023 Annual Report

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Organizational Framework

- Our Mission
 - To Care for Pets, Find Them Homes and Save Lives
- Vision
 - All Pets Have a Healthy, Happy Life
- Guiding Principles
 - Promote Humane Treatment
 - Relieve Suffering
 - Operate a No-Kill Shelter
 - Educate and Engage the Community



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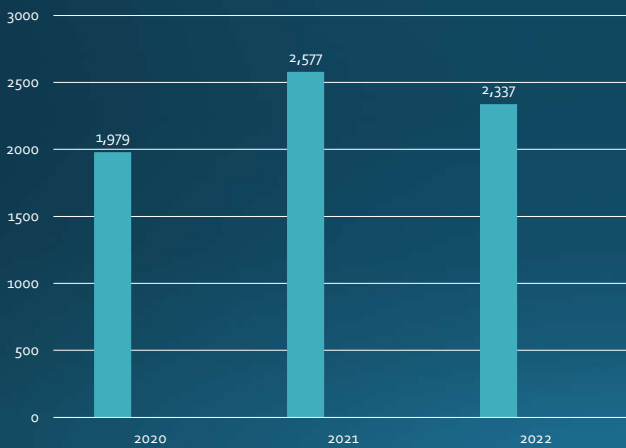
National Animal Welfare Landscape

- Overpopulation
 - Nationwide Urgency Continues
 - Regional Impacts
 - Carson City
- Labor Challenges
- Leadership and Employee Burnout/Compassion Fatigue

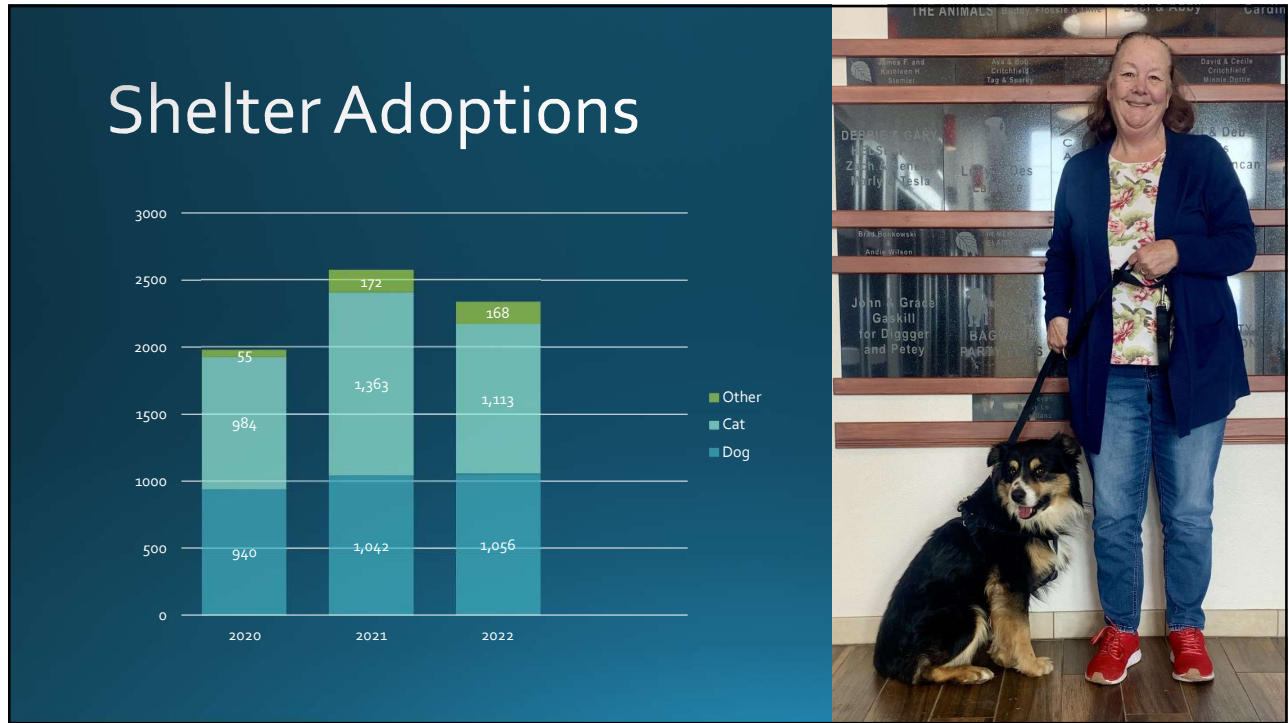


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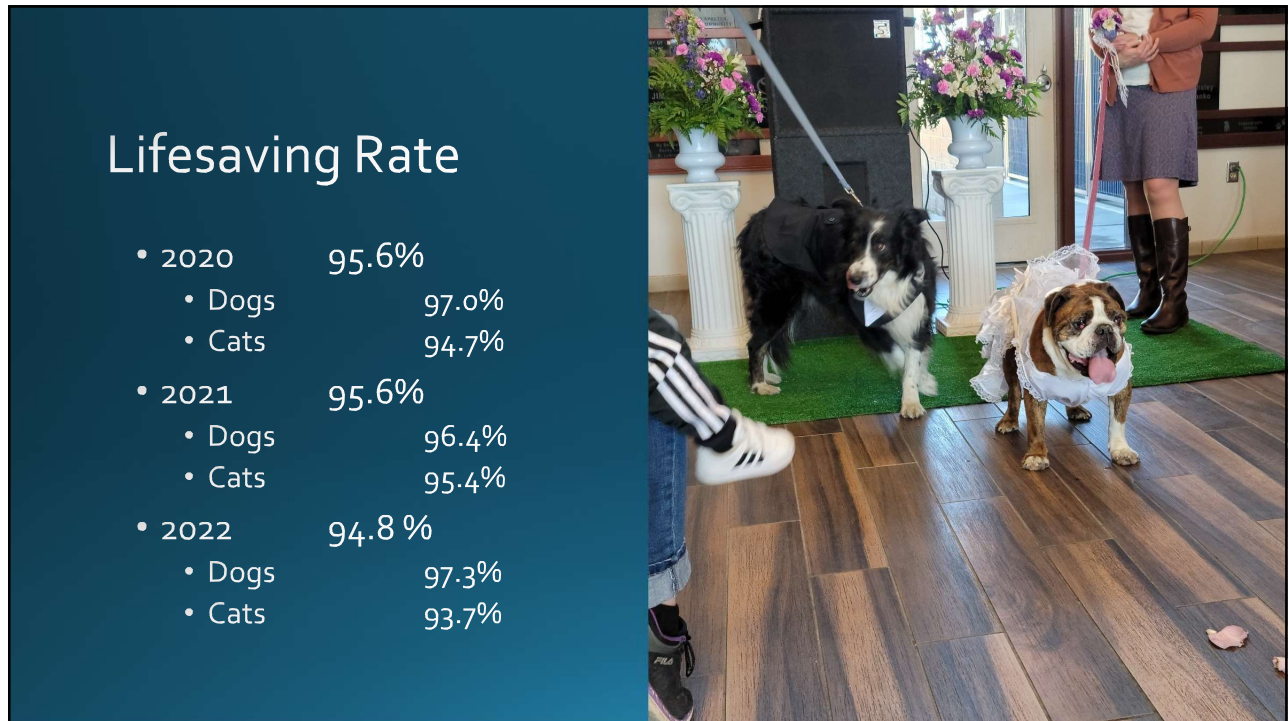
Shelter Intake



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Animal Control Trends

- Return to Owner Rate Increased by 9.9%
- Dispatched Calls for Service Increased by 3.9%
 - 2021 1,836
 - 2022 1,907
- Animal Bites Increased by 23%
 - 2021 124
 - 2022 153
- Cruelty and Neglect Cases Increased by 241%
 - 2021 49
 - 2022 167



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Veterinary and Clinic Staff Labor Shortage

Shelter Access to Veterinary Care Survey (CA/NV 2023)

- 60% of Shelters Have Unfilled Veterinary Positions
- 54% of Shelters Have Unfilled LVT Positions
- 21.5% of all Veterinary Positions are Unfilled
- 25% of Shelters Cannot Consistently Provide Essential Care for their Animals
- 78% of Shelters Cannot Consistently Provide Community Care



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Labor Overview

- Voluntary/Ineligible Turnover Rate 25%
- Best Places to Work Finalist Again in 2022
- Culture Development with Designing Destinies
- Management Training



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What's next: Goals

- Carson City Event – Fall 2023
- DocuPet Licensing
- Mass Care Task Force Emergency Planning
- Implementation of 2022 Shelter Assessment Recommendations
- Completion of New Strategic Plan
- Management and Leadership Training
- Building Volunteer Corps



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Questions?