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This presentation can be viewed at:

# Agenda

- Introductions
- Risk Management
- Carson City's History & Background
- Organizational Structure
- Strategic Plan
- General Conduct Guidelines
- Ethics in Government
- Policy Tech
- Workplace Policies
  - Harassment & Discrimination
  - Workplace Violence Prevention
  - Drug & Alcohol Policy
- Resources & Benefits



## Worker's Compensation

#### Cecilia Meyer, Risk Management Coordinator

- cmeyer@carson.org
- (775)283-7484

# Employee's rights & responsibilities (NRS 616.050)

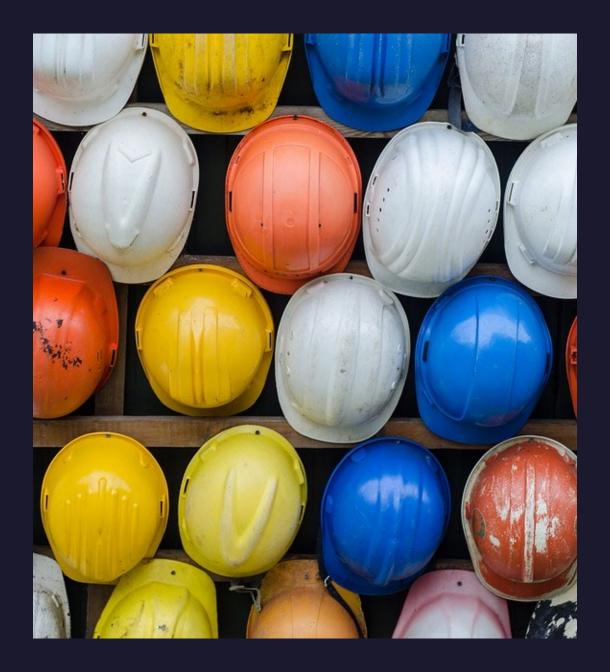
- Reporting procedure
  - Notice of Injury / Claim form C-1
  - Medical Treatment

#### Subsequent Injury Fund

 Post-hire Medical History Questionnaire

# Employee Safety Policy

- Employee Safety Procedures
  - Manual
- Departmental Procedures
- Video



# State of Nevada Ethics in Government

 A public office is a public trust and shall be held for the sole benefit of the people.



- A public officer or employee must commit himself to avoid conflicts between his private interests and those of the general public whom he serves.
- Nevada Commission on Ethics
  - 7044 West Nye Lane, Suite 204, Carson City, NV 89703
  - (775) 687-5469
  - (775) 687-1279
  - www.ethics.nv.gov

"Always do right. This will gratify some and astonish the rest."

- Mark Twain, February 1901

# Our Collective Bargaining Agreements

- Carson City Employees Association (CCEA)
- Unclassified Employees
- Carson City Firefighters Association, Local #2251
- CCFD Classified Chief Officers Association
- Carson City Deputy Sheriff's Association
- Carson Sheriff Sergeants Association
- Carson City Sheriff's Lieutenants/Captains
- Fraternal Order of Police, on behalf of CC Alternative Sentencing Officers
- Unclassified Court Employees
- Juvenile Probation Officers, Marshals & Bailiffs
- Classified Court Employees

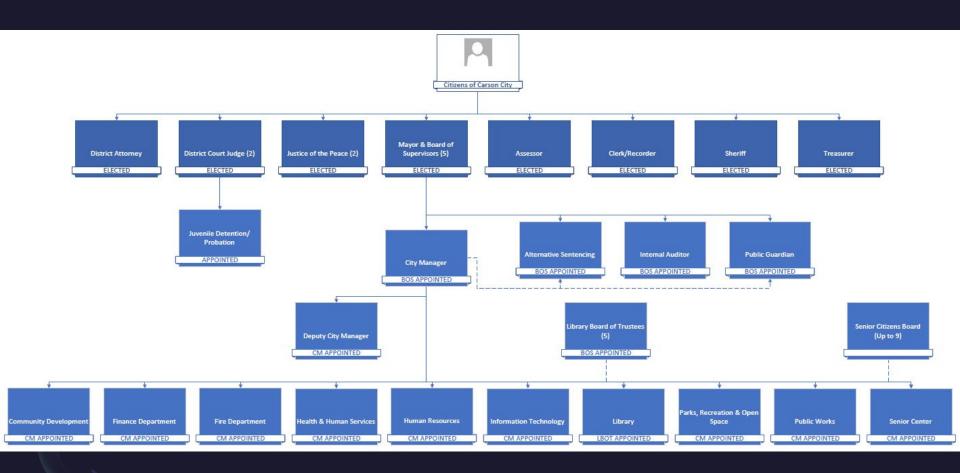


# Carson City's Structure

- Carson City is unique in that it is a consolidated municipality. The City, in many cases, can choose which laws it deems appropriate from the Nevada Revised Statutes (NRS), depending upon the circumstances.
- The City is now governed by a 5-member Board of Supervisors, consisting of 4 elected Supervisors and the Mayor.
  - They serve 4 year terms.
  - Each of the Supervisors must reside in their respective ward (1-4).
- There are 8 departments
   managed by elected officials and
   10 departments managed by
   appointed officials.



# Organization Chart



# Board of Supervisors



Stacey Giomi



Maurice White



Mayor Lori Bagwell



Curtis Horton



Lisa Schuette

#### CITY MANAGER



Nancy Paulson

#### DEPUTY CITY MANAGER



Stephanie Hicks

# **Appointed Directors**



Melanie Bruketta **Human Resources** 



Frank Abella Information Technology



Sheri Russell **Finance** 



Community Development



Joy Holt Library



Sean Slamon Fire



Marlina Stone Alternative Sentencing



Ali Banister Juvenile Services



Nicki Aaker Health & Human Services



John Giomi Public Guardian



Darren Schulz **Public Works** 



Jennifer Budge Parks & Recreation



## **Elected Officials**



Kenneth Furlong Sheriff



Jason Woodbury
District Attorney



Kimberly Adams
Assessor



Andrew Rasor Treasurer



Scott Hoen Clerk/Recorder

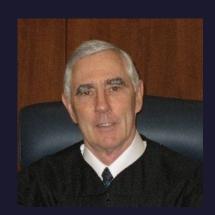
### COURTS



The Honorable Thomas Armstrong



The Honorable Kristin Luis



The Honorable James T. Russell



The Honorable James Wilson

# Strategic Plan

- What is strategic planning?
  - Strategic planning is an organization's process of defining its strategy, or direction, and making decisions on allocating its resources to pursue this strategy.
- Carson City's strategic plan
  - Focusing attention on those things most important to the community
  - Aligning efforts throughout the organization
  - Measuring results
  - Improving those results



# Our Strategic Goals

#### • Economic Development

· Cultivate a vibrant, diverse, and dynamic economy that attracts and retains businesses and a skilled workforce.

#### Efficient Government

· Provide our community with efficient services in a transparent and financially responsible manner.

#### Organizational Culture

· Foster innovation, productivity, and professional growth through a cohesive, ethical, and positive work environment.

#### Quality of Life and Community

· Promote educational, cultural, and recreational opportunities that contribute to the health and well-being of our community.

#### Safety

• Ensure a safe community through proactive and responsive protection of life and property.

#### • Sustainable Infrastructure

• Develop and maintain a sustainable public infrastructure to meet the current and future needs of our community.

https://www.carson.org/home/showdocument?id=46268

# Our Mission, Vision, and Values

Mission

 To Preserve and Enhance the quality of life and heritage of Carson City for present and future generations of residents, workers and visitors.

Vision

 A leader among cities as an inviting, prosperous community where people live, work and play.

**Values** 

- Customer Service!
- We value our residents, business, and visitors by committing to provide efficient and effective customer service.

Remember – You are the face of Carson City!



# Culture & Integrity

- We value an environment that fosters a proactive, teamoriented approach to delivering solutions.
- We value an ethical and accountable government that is open, accessible, and a responsible steward of public funds.

# Fraud, Waste, & Abuse Hotline



- Purpose: A Fraud, Waste, and Abuse (FWA) Program is a mechanism for employees or members of the public to report activities perceived to be misconduct, violations of City policy or ethics, theft, waste, or misuse of City assets. The objective of a FWA program is to identify and stop loss of City resources and act as a deterrent to fraud, waste, and abuse.
- Reports of fraud waste or abuse should be reported to:
  - Toll-Free Telephone:
    - o English speaking USA and Canada: (855) 900-0026 (not available from Mexico)
    - o Spanish speaking North America: (800) 216-1288

(from Mexico user must dial 001-800-216-1288)

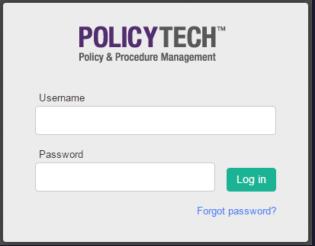
- Website: <a href="https://www.lighthouse-services.com/carson">https://www.lighthouse-services.com/carson</a>
- Email: internalauditor@carson.org (please note that this email is not confidential).

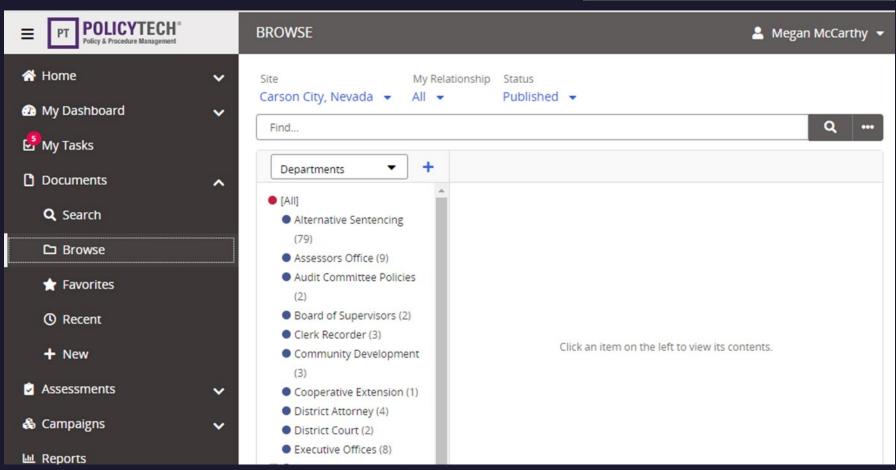
#### OMedical emergencies and threats to persons should be reported to 911.

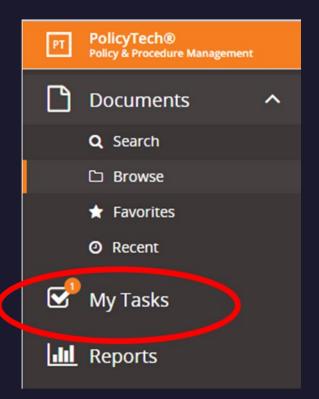
We want you to help make our government better serve all of carson City.

# Workplace Policies

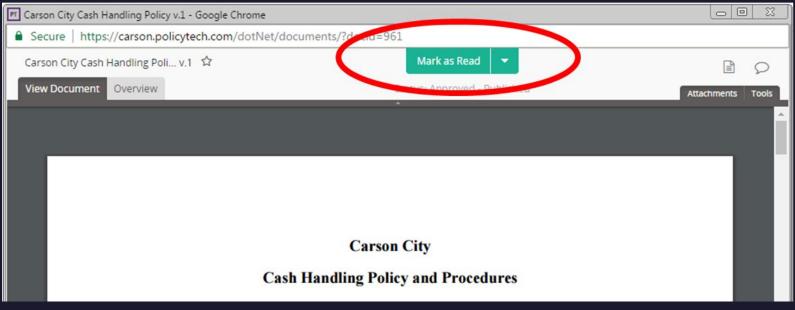
www.carson.policytech.com











#### General Conduct Guidelines

- Acceptance of Gifts
- Access to the Workplace
- Appearance and Dress Code
- Appearance of Office
- Drug Free Workplace and Substance Abuse
- E-mail
- Employees Assistance Program
- Gas / Credit Cards
- Media / Press
- Outside Employment
- Personal Conduct

- Personal Property
- Personnel Records
- Political Activities
- Professional Relationships with Clients
- Resignation from Employment
- Safety
- Search of Property
- Smoking
- Solicitations
- Use of Carson City Equipment, Resources, and Telephones

# Harassment & Discrimination

- All employees who work for Carson City have the right to work in an environment free from all forms of discrimination and conduct which can be considered harassing, coercive, or disruptive.
- Training



# Online Training: Knowledge City

Please follow these instructions to complete your online harassment and cyber security trainings through Knowledge City:

- Go to <a href="https://carson.knowledgecity.com/">https://carson.knowledgecity.com/</a> (Google Chrome works best)
- Select "Use My Company Credentials" you will need to log in with a username and password. Please use the username and password you use to log in to your City computer/email.
- Click on the "Library" menu, then under "Compliance Courses" select "Sexual Harassment Prevention".
- From the list of courses, select "Sexual Harassment Prevention: Employees" and complete that course.
- On the "Library" menu, select "Computer Basics" under "Computer Courses".
- From the list of courses, complete the course titled "Information Security for End Users".
- Once completed, send a copy of the completion certificate to me.

Each year, you will repeat this process and submit the completion certificate along with your evaluation.

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#### LIBRARY >



#### My Learning

Track and manage your progress

My Courses	
Assigned courses	2
Chosen Courses	1
All My Courses	2
My events	1/1
Course Cycles	

Track and manage your progress							
course Name 💠	Progress \$	Viewed \$	Due Date 🜲	Started \$	Finished \$	Actions	
nformation Security for End Users Availability: 2021-03-19 - 2021-04-30	100%	15/15	2021-04-30	Thu May 20 2021	Thu May 20 2021	passed 84%	
Sexual Harassment Prevention: Managers and Supervisors Availability: 2021-03-19 - 2021-04-30	100%	21/21	2021-04-30	Thu May 20 2021	Thu May 20 2021	passed 96%	

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Home



SAFETY COURSES

> Workplace Physical Safety

> Workplace Area Safety

> Workplace Equipment Safety

> Social Safety

> General Safety

> Industrial Physical Safety

> Industrial Area Safety

> Industrial Materials Safety

> Industrial Equipment Safety

> Safety Administration

> Laboratory Safety

> HIPAA Rules And Compliance

> Bloodborne Pathogens

> Hazard Communication

> Workplace Safety > Federal Laws And Regulations

#### FINANCE COURSES

> Treasury Management

Certification

Benefits

**MY LEARNING** 

Español

> Regulatory & Compliance

> Fraud Prevention

> Teller Courses

> Trade Finance

> Retail Banking

> Accounting Principles

> Finance And Investing

#### **BUSINESS COURSES**

- > Management
- > Leadership
- > Communication Skills
- > Career Development
- > Sales
- > Marketing
- > Human Resources
- > Soft Skills
- > Team Building
- > Customer Service
- > Project Management
- > Business Planning

#### COMPUTER COURSES

- > Microsoft Office 2016 > Microsoft Office 2013
- Microsoft Office 2010
- > Microsoft Office 2007
- > Microsoft Office 2003
- > Operating Systems > Adobe Creative Cloud
- > Adobe CS5
- > Adobe CS4
- > Adobe CS3
- > Apple
- > Computer Basics
- > Accounting Software
- **Engineering Software**
- > Computer Programming

> Social Media

COMPLIANCE COURSES

Features

FAQ

Contact Us

> Sexual Harassment Prevention

## Workplace Violence Prevention

- It is the goal of Carson City to provide employees with a safe work environment, which is free from violence and the threat of violent behavior.
- Any form of workplace violence, or the threat of violence, is strictly prohibited, and shall result in possible criminal charges, as well as disciplinary action up to and including termination of employment.



# Drug and Alcohol Policy

- Carson City maintains a strong commitment to provide a safe, efficient, and productive work environment. Employee involvement with alcohol or illegal drugs can be extremely disruptive and harmful to the workplace.
- The unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited regardless of whether the employee is working or is on Carson City premises.
- Carson City has a zero tolerance.
- Employee Assistance Program

# Munis Employee Self Service (ESS)



SelfService.Carson.org/ess

Launch ExecuTime

- Time Entry
- Personal Information
- · View/Print Paycheck

Stubs

Change W-4 Tax

Withholding

- View/Print W-2
- Leave Accruals & Balances

(See ESS Guide in the Orientation Manual!)







LAUNCH EXECUTIME

VIEW MORE



Home

#### **Employee Self Service**

Benefits

Life Events

Certifications

**Employee Notifications** 

Pay/Tax Information

Performance Management

Personal Information

Time Off

#### Welcome to Employee Self Service

#### Announcements

Welcome to Carson City's Employee Self Service Program. For links to the City's policy manual and health insurance plans, please click on the resources menu icon at the top of this page. Thank you for being a valuable member of the Carson City team, if you need additional resources, please don't hesitate to contact Human Resources at (775) 887-2103. Have a great day!

#### ExecuTime

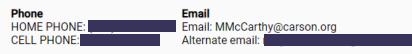
Open ExecuTime for Time Entry and Time Off Requests.

#### Personal information

reisonal information



CARSON CITY, NV 89703

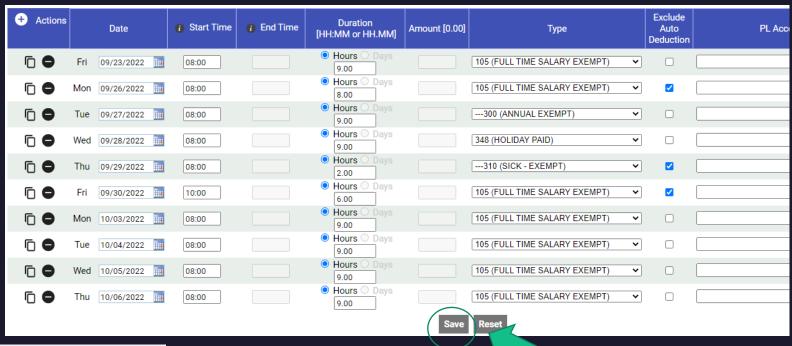


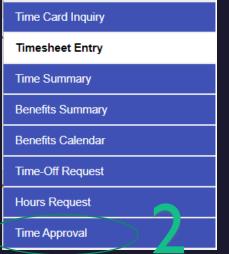
#### Time off

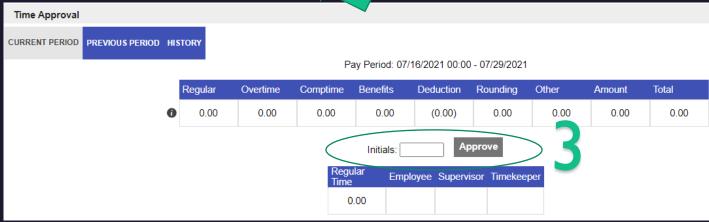
#### SHOW CURRENT BALANCES



# Time Entry: Executime







#### Resources & Benefits

#### All Employees

- Human Resources
- Employee Assistance Program (EAP)
  - <u>Kepro</u>
- Finance Department
- IT Department
  - Help Desk
- Carson.org
- Policy Tech
- City Wide Newsletter

#### Full-Time Employees

- Collective Bargaining Agreements (CBA)
- NV PERS
  - New Member Booklet
- Deferred Compensation
  - VOYA
- Medical Insurance
  - Anthem
- Dental Insurance
  - Renaissance
- Vision Insurance
  - · Kansas City Life
- Life Insurance
  - Kansas City Life

## Thank You & Welcome to Carson City!

- Main Line: 887-2103
  - Email: CCHR@carson.org
- Melanie Bruketta, HR Director
  - mbruketta@carson.org / 283-7088
- Jacque Cassinelli, Benefits Coordinator
  - jcassinelli@carson.org / 283-7043
- Alana Mills, HR Generalist
  - amills@carson.org / 283-7241

- Shane McGowan, Recruitment Analyst
  - smcgowan@carson.org / 283-7237
- Kristina Reyna, HR Generalist
  - kreyna@carson.org/283-7237
- Valerie Griggs, HR Assistant
  - vgriggs@carson.org / 283-7141